

# Benedict Halim

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## EDUCATION

### Wilfrid Laurier University

Sep. 2021 – Oct. 2025

*Honours Bachelor of Science in Computer Science, Minor in Economics*

Waterloo, ON

## CERTIFICATIONS

### Microsoft Certified: Azure Fundamentals

*Able to describe cloud concepts, Azure architecture and services, and Azure management and governance*

## EXPERIENCE

### AI Software Engineer (Full-Stack) | Next.js, Express, Flask, PostgreSQL, Nginx

Oct. 2025 – Present

*SigmaXL*

Kitchener, ON

- Improved AI answer relevance by building a production-grade RAG pipeline with metadata-rich embeddings, tuned MMR retrieval, and an optimized system prompt
- Cut response latency from ~7s to ~1s using LLM streaming and a preprocessing/intent-classification layer to bypass unnecessary API calls
- Increased system reliability for large knowledge bases by adding batched embeddings, resource monitoring, rate limiting, and multi-worker-safe file status tracking
- Built a full-stack interface enabling non-technical teams to upload and manage PDFs/HTML/JSON for AI retraining, with instant uploads, progress tracking, and resume-on-reload support

### Software Engineer – Cloud & Data Systems | T-SQL, Python, Azure

Jan. 2025 – April 2025

*Solucore*

Mississauga, ON

- Built 20 optimized T-SQL stored procedures/functions in SQL Server Management Studio (SSMS) with indexing to improve query efficiency
- Developed and deployed an Azure Function with 20 Python functions via ODBC to automate SQL execution in the cloud
- Connected an Azure Function to a ChatBot via HTTPS, enabling clients to access personalized data through simple queries
- Delivered an end-to-end solution across SSMS, Azure, and Python, working independently with mentor oversight

### Software Engineer – Data Platforms | T-SQL

May 2024 – Aug. 2024

*Solucore*

Mississauga, ON

- Developed 15+ T-SQL stored procedures and functions in SSMS to streamline client data retrieval for future chatbot integration
- Applied database administration best practices, including naming conventions and normalization to ensure maintainable, scalable database assets
- Enabled faster client information access by preparing database objects for integration with Azure Functions and future automation

## TECHNICAL SKILLS

**Languages:** Python, TypeScript/JavaScript, SQL (T-SQL, PostgreSQL), HTML/CSS

**AI/ML & Data Systems:** LangChain, OpenAI API, ChromaDB, RAG Pipelines

**Frameworks, Libraries & Databases:** Next.js, React, Flask, Express, Django, PostgreSQL, MongoDB, SQL Server

**Cloud, DevOps & Developer Tools:** Azure, Docker, Docker Compose, Docker Hub, Nginx, Linux (Ubuntu),

Git/GitHub, VS Code, PgAdmin, SQL Server Management Studio (SSMS)

## VOLUNTEERING

### Vice President of Events

June 2024 – Jan. 2025

*UX Laurier*

Waterloo, ON

- Planned and oversaw major club events, including the annual Designathon with 300+ participants and a \$5,000 prize pool
- Managed event logistics (venue, catering, setup, and team coordination) to ensure smooth execution
- Secured partnerships with companies and organizations to enhance event quality and attendee experience
- Delegated tasks to a team of directors, driving timely completion of responsibilities and fostering collaboration