

Zachary Swalberg

—
Software Developer

281 ½ E 13th Ave
Columbus, OH 43201

📞 801.471.3834
✉ zach.swalberg@gmail.com

🌐 <https://linkedin.com/in/zach-swalberg>
🌐 <https://zacharyswalberg.com>

Summary

Self-motivated software developer with 10+ years of passionately learning programming skills

Skills

Professional Teaching and Communication Skills

Problem Solving and Debugging Proficiency

Languages and frameworks:

JavaScript • HTML • Node.JS • Express.JS • React • MySQL • Java • C++ • AWS
EC2

Projects

GW2 Data App / Sole Developer

APR 2017 - PRESENT

Full stack development of a web application, which collects large sets of data, and runs cross-referenced reports to recommend optimized strategies.

Work Experience

Frontier Communications / Technical Support Lead

APR 2014 - NOV 2016, PROVO, UT

Provided second-tier support for Intuit Quickbooks Online, for both US and Canada localizations. Performed back-end data correction as necessary. Gathered data for and constructed detailed bug reports, and personally initiated new prioritization efforts for years of backlogged issues. Organized and proctored supplementary training for front-line agents. Authored knowledge base articles on product functionality.

Office Depot / Customer Service Specialist

SEPT 2013 - DEC 2013, WAXAHACHIE, TX

Performed computer maintenance and repair for customers. Managed and organized inventory. Guided customers on sales floor.

BYU Math Lab / Mathematics Tutor

OCT 2011 - APR 2012, PROVO, UT

Tutored students in multiple college mathematics courses on a walk-in basis.

Education

Brigham Young University / Studied Computer Science

2011 - 2014, PROVO, UT

North Lake College / Associate of Science, Mathematics Emph.

2008 - 2011, IRVING, TX

Honors/Awards

Eagle Scout Award

Member of Phi Theta Kappa, Two-Year College Honor Society
