Customer Service Policy for Penetration Testing

Permitted Services

- Amazon EC2 instances, NAT Gateways, and Elastic Load Balancers
- Amazon RDS
- Amazon CloudFront
- Amazon Aurora
- Amazon API Gateways
- AWS Lambda and Lambda Edge functions
- Amazon Lightsail resources
- Amazon Elastic Beanstalk environments

Prohibited Activities

- DNS zone walking via Amazon Route 53 Hosted Zones
- Denial of Service (DoS), Distributed Denial of Service (DDoS), Simulated DoS, Simulated DDoS
- Port flooding
- Protocol flooding
- Request flooding (login request flooding, API request flooding)