



AJ Markow

Details

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Links

<https://ajm.codes/>
<https://l.ajm.codes/linkedin>
<https://l.ajm.codes/github>

Skills

Adobe Photoshop
API
CRM Software
Git
GitHub
Graphic Design
HTML & CSS
JavaScript
jQuery
Linux
Node.js
PostgreSQL
Salesforce Certified
Administrator / Salesforce
Administration
React
Relational Databases
Ruby on Rails
SQL
Test Driven Development
UI/UX
Microsoft Excel
Customer Service
Technical Support
Public Speaking
Salesforce.com Platform

Profile

- Junior Web Developer with 800+ hours of hands-on coding experience.
- Certified Salesforce Administrator with 4 years of experience using Salesforce platform.
- Flexible Problem Solver, Experienced in Technical Support, Training, Mentorship, & Customer Relations.

Education

Certificate in Full Stack Software Development, Epicodus, Portland, Oregon

OCTOBER 2020 – DECEMBER 2020

- Built 70+ projects, practicing test-driven development on teams.
- Attained 800+ hours of development experience in Javascript, Ruby and React.

Bachelors Degree in Economics, Portland State University

SEPTEMBER 2011 – MAY 2016

- Coursework included Managerial Accounting, Financial Accounting, Business Communication, Conflict Resolution, Macroeconomics, and Statistics.

Projects

Nerdy.lol

SEPTEMBER 2020 – SEPTEMBER 2020

- This is a forum built using Ruby on Rails. Forum has social sign-on built in using Google accounts. Built as a team project at Epicodus. Live Deployment: <https://nerdy.lol>

Employment History

Senior Incentives Processor, Clearesult Consulting, Portland, Oregon

AUGUST 2018 – MAY 2020

- Processed more than \$4.5 million in rebates for energy efficient products.
- Trained 9 team members on rebate reconciliation and payments, providing subject matter expertise on 4 software platforms.
- Built automated data transfer solutions for team's Sharepoint site, streamlining communication between teams on shared responsibilities.

Customer Relations Associate, Simple, Portland, Oregon

AUGUST 2016 – AUGUST 2018

- Earned exemplary Scores of 4.5/5 on Customer Satisfaction surveys by advocating for customers and solving problems.
- Averaged 50+ Points Of Contact per day, providing technical support directly to customers and sharing bugs and issues with internal stakeholders.

Docent, Portland Art Museum

SEPTEMBER 2014 – MAY 2020

- Guided tours for up to 30+ people at the oldest art museum on the west coast.

References

Jere Dietz from Clearesult Consulting

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Fawn Brooks from Clearesult Consulting

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