Likert Scale Template

For each of the statements below, please add a checkmark in the most appropriate column.

| Statement | Strongly disagree | Disagree | Neither/I don't know | Agree | Strongly agree |
|---|-------------------|----------|-------------------------|-------|----------------|
| I am satisfied with the product/service. | | | | | |
| I would recommend this product/service to a friend. | | | | | |
| The customer service was helpful. | | | | | |
| The pricing is fair. | | | | | |
| I had no issue understanding how the product works. | | | | | |