

Connor Vanderhook

SOFTWARE ENGINEER

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Technologist with 7 years of working experience in a range of capacities for startup technology companies in the financial services, publishing, and media industries.

Experience

True Anthem (trueanthem.com)

San Francisco, CA / Sydney (Remote)

FULL STACK SOFTWARE ENGINEER

Jan 2018 - Mar 2019

- Contributed to development of a scalable, performant social media analytics & automation platform using an event driven micro-services architecture streaming over 100 million events per day through proprietary and third party APIs.
 - Implemented a data warehouse leveraging Kafka (Streams & Connect), Prometheus, Grafana, and Big Query to provide a holistic view of our users. This project exposed KPI metrics and reduced ticket resolution time by 80%.
 - Migrated micro-services from Mesos on AWS to Google Kubernetes Engine running on Google Cloud Platform leading to a reduction in devops.
 - Orchestrated the shipment of major product releases, schema changes, cluster infrastructure and data migrations.
- Utilized: Go, React, MongoDB, Cassandra, Kafka, Redis, Docker, Kubernetes, TravisCI, Ansible, Facebook & Twitter APIs.

True Anthem

San Francisco, CA

TEAM LEAD CS & QA ENGINEERING

May 2016 - Jan. 2018

- Lead an international support team by example and cultivated a collaborative team spirit while improving customer retention in the process.
- Learned to motivate teammates, administer difficult conversations, and provide constructive feedback through peer and code reviews.
- Developed Kafka consumer tools to replay system events and visualize historical actions during debugging and troubleshooting.

True Anthem

San Francisco, CA

CUSTOMER SUCCESS ENGINEER

Sep. 2015 - Apr. 2016

- Administered large scale data sets with > 30million records, performing efficient and optimized queries, aggregations and data modeling.
- Coordinated with client digital and technology groups to cultivate optimal site performance and real time user analytics.
- Developed internal tooling, scripts and reports to automate repetitive support, maintenance, and configuration tasks saving 100s of hours each quarter.

nCino (ncino.com)

San Francisco, CA (Remote)

ENTERPRISE IMPLEMENTATION CONSULTANT

Oct. 2014 - Sep. 2015

- Ensured end-to-end functional implementation of nCino and Force.com platform for clients with a project scope of 500+ users.
 - Collaborated with product and engineering on architectural design of new features and services to meet enterprise client demands.
 - Initiated thought leading best practices for integrating nCino with existing business hardware, software, networks and proprietary applications.
- Utilized: Force.com, Apex, VisualForce, Javascript, jQuery, SOAP API, Informatica.

nCino

San Francisco, CA (Remote)

TECHNICAL IMPLEMENTATION CONSULTANT

Jun. 2014 - Oct. 2014

- Integrated financial institutions' core systems, 3rd party applications, and data warehouses into nCino and Salesforce platform.
- Collaborated with commercial lending groups at community and regional banks to implement lead generation and loan origination workflows.
- Worked alongside SI partners and client project teams throughout the implementation to ensure nCino technical best practices are maintained.

nCino

Wilmington, NC

IT & CLOUD SYSTEMS ADMINISTRATOR

May. 2013 - Jun. 2014

- Supported end-users with IT-related problems in a responsive and service oriented manner.
- Managed system security and controls, adhering to compliance policies for tech companies classified under (SOC 2 Type 1 Cloud Architecture).

nCino

Wilmington NC

INTERN

Feb. 2013 - May. 2013

- Assisted with infrastructure, network and system administration for early stage financial services startup.

Projects

NBA Console

TERMINAL UI FOR NBA GAME DATA

- Developed terminal based Go application for interacting and streaming NBA Scoreboard API data in real time.

Roulette.js

'SERVERLESS' REACT/TYPESCRIPT WEB APP

- Static web interface hosted on S3 that enables requests to the Github API made via AWS Lambda Functions returning randomized search results.

Education

University of North Carolina Wilmington

Wilmington, NC

BACHELOR OF SCIENCE

September 2009 - May 2013

Business Administration - Entrepreneurship & Business Development