

Connor Vanderhook

SOFTWARE ENGINEER

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Technologist with 7 years of working experience in a range of capacities for startup software companies in the financial services, publishing, and media industries.

Experience

True Anthem (trueanthem.com)

San Francisco, CA / Sydney (Remote)

FULL STACK SOFTWARE ENGINEER

Jan 2018 - Mar 2019

- Developed a scalable and performant big data social media analytics & automation platform using an event driven micro-services architecture.
 - Implemented a time-series data pipeline leveraging: Go, Kafka, Prometheus/Grafana, and Google Big Query to create a data warehouse and reporting console that provided a holistic view of user data and the issues they encountered.
 - Migrated micro-services from Mesos on AWS to Kubernetes running on Google Cloud Platform.
 - Orchestrated the shipment of major product releases, schema changes, cluster infrastructure and data migrations.
- Utilized: Go, React, MongoDB, Redis, Cassandra, Kafka, Docker, Kubernetes, Travis, Facebook & Twitter APIs.

True Anthem

San Francisco, CA

TEAM LEAD CS & QA ENGINEERING

May 2016 - Jan. 2018

- Guided the success of customers by leading a distributed global QA and multi level support team.
- Cultivated team success from leading by example, motivating individuals with different personalities, administering difficult conversations, and providing constructive feedback through peer and code reviews.
- Developed internal tooling to automate repetitive support, maintenance, testing and configuration tasks.

True Anthem

San Francisco, CA

CUSTOMER SUCCESS ENGINEER

Sep. 2015 - Apr. 2016

- Administrated large scale data sets with > 30million records, performing efficient and optimized queries, aggregations and data modeling.
- Developed custom Kafka event consumers to replay system events and visualize historical actions during debugging and troubleshooting.
- Coordinated with client digital and technology groups to cultivate optimal site performance and real time user analytics.

nCino (ncino.com)

San Francisco, CA (Remote)

ENTERPRISE IMPLEMENTATION CONSULTANT

Oct. 2014 - Sep. 2015

- Ensured end-to-end functional implementation of nCino and Force.com platform for clients with a project scope of 500+ users.
 - Initiated thought leading best practices for integrating nCino with existing business hardware, software, networks and proprietary applications.
 - Collaborated with product and engineering on architectural design of new features and services to meet enterprise client demands.
- Utilized: Force.com, Apex, VisualForce, Javascript, jQuery, SOAP API, Informatica.

nCino

San Francisco, CA (Remote)

TECHNICAL IMPLEMENTATION CONSULTANT

Jun. 2014 - Oct. 2014

- Integrated community bank/credit union core systems and 3rd parties into the nCino (Salesforce) platform.
- Collaborated with commercial lending groups at regional banks to implement nCino and Force.com based workflow.
- Worked alongside SI partners and client project teams throughout the implementation to ensure nCino technical best practices are maintained.

nCino

Wilmington, NC

IT & CLOUD AND SYSTEMS ADMINISTRATOR

May. 2013 - Jun. 2014

- Managed system security and controls, adhering to corporate compliance policies for technology companies classified under (SOC 2 Type I Cloud Architecture).
- Oversaw network, domain and equipment infrastructure.
- Supported end-users with IT-related problems in a responsive and service oriented manner.

nCino

Wilmington NC

INTERN

Feb. 2013 - May. 2013

- Assisted with infrastructure, network and system administration for early stage financial services startup.

Projects

NBA Console

GOLANG TERMINAL UI NBA GAME DATA

- Developed terminal based UI application for tracking and monitoring the National Basketball Association in real time. (Written in Go.)

Roulette.js

REACT TYPESCRIPT WEB APP

- Web Interface for interacting with the Github Repositories API to return randomized search results.

Education

University of North Carolina Wilmington

Wilmington, NC

BACHELOR OF SCIENCE

September 2009 - May 2013

Business Administration - Entrepreneurship & Business Development