

Connor Vanderhook

SOFTWARE ENGINEER

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Technologist with 7 years of working experience in a range of capacities for early stage startup software companies in the financial services, and media industries.

Experience

True Anthem (trueanthem.com)

San Francisco, CA / Sydney (Remote)

FULL STACK SOFTWARE ENGINEER

Jan 2018 - Mar 2019

- Developed a scalable and performant big data social media analytics & automation platform using an event driven micro-services architecture.
 - Implemented a time-series data pipeline leveraging: Go, Kafka, Prometheus/Grafana, and Google Big Query to create a data warehouse and reporting console that provided a holistic view of user data and the issues they encountered.
 - Migrated micro-services from Mesos on AWS to Google Kubernetes Engine running on Google Cloud Platform.
 - Orchestrated the shipment of major product releases, schema changes, cluster infrastructure and data migrations.
- Utilized: Go, React, MongoDB, Redis, Cassandra, Kafka, Docker, Kubernetes, Travis, Facebook & Twitter APIs.

True Anthem

San Francisco, CA

TEAM LEAD CS & QA ENGINEERING

May 2016 - Jan. 2018

- Lead an international Technical Support team by example and cultivated a collaborative team spirit.
- Learned to motivate individuals with different personalities, administer difficult conversations, and provide constructive feedback through peer and code reviews.
- Developed internal tooling to automate repetitive support, maintenance, testing and configuration tasks.
- Leveraged expertise in troubleshooting and problem solving to resolve bugs and deployment issues for our largest and most important projects.

True Anthem

San Francisco, CA

CUSTOMER SUCCESS ENGINEER

Sep. 2015 - Apr. 2016

- Administered large scale data sets with > 30million records, performing efficient and optimized queries, aggregations and data modeling.
- Developed custom Kafka event consumers to replay system events and visualize historical actions during debugging and troubleshooting.
- Coordinated with client digital and technology groups to cultivate optimal site performance and real time user analytics.

nCino (ncino.com)

San Francisco, CA (Remote)

ENTERPRISE IMPLEMENTATION CONSULTANT

Oct. 2014 - Sep. 2015

- Ensured end-to-end functional implementation of nCino and Force.com platform for clients with a project scope of 500+ users.
 - Collaborated with product and engineering on architectural design of new features and services to meet enterprise client demands.
 - Initiated thought leading best practices for integrating nCino with existing business hardware, software, networks and proprietary applications.
- Utilized: Force.com, Apex, VisualForce, Javascript, jQuery, SOAP API, Informatica.

nCino

San Francisco, CA (Remote)

TECHNICAL IMPLEMENTATION CONSULTANT

Jun. 2014 - Oct. 2014

- Integrated financial institutions' core systems, 3rd party applications, and data warehouses into nCino and Salesforce platform.
- Collaborated with commercial lending groups at community and regional banks to implement lead generation and loan origination workflows.
- Worked alongside SI partners and client project teams throughout the implementation to ensure nCino technical best practices are maintained.

nCino

Wilmington, NC

IT & CLOUD AND SYSTEMS ADMINISTRATOR

May. 2013 - Jun. 2014

- Supported end-users with IT-related problems in a responsive and service oriented manner.
- Managed system security and controls, adhering to compliance policies for tech companies classified under (SOC 2 Type 1 Cloud Architecture).
- Oversaw network, software, domain and equipment infrastructure.

nCino

Wilmington NC

INTERN

Feb. 2013 - May. 2013

- Assisted with infrastructure, network and system administration for early stage financial services startup.

Projects

NBA Console

TERMINAL UI FOR NBA GAME DATA

- Developed terminal based UI application for streaming NBA scoreboard game data in real time. (Written in Go.)

Roulette.js

SERVERLESS REACT + TYPESCRIPT WEB APP

- Static web interface hosted on S3 that enables requests to the Github API made via AWS Lambda Functions that return random search results.

Education

University of North Carolina Wilmington

Wilmington, NC

BACHELOR OF SCIENCE

September 2009 - May 2013

Business Administration - Entrepreneurship & Business Development