Connor Vanderhook

SOFTWARE ENGINEER

📱 +61 0481276367 | ✉ connorvhook@gmail.com | 🏠 connorvanderhook.com | ⓞ cnnrrss | 🔗 connorvhook

Technologist with 7 years of working experience in a range of capacities for startup technology companies in the financial services, publishing, and media industries.

Experience

True Anthem (trueanthem.com)
San Francisco, CA / Sydney (Remote)

FULL STACK SOFTWARE ENGINEER — *Jan 2018 - Mar 2019*

- Contributed to development of a scalable, performant social media analytics & automation platform using an event-driven micro-services oriented architecture streaming over 100 million events per day through proprietary and third party APIs.
- Migrated services from Mesos on AWS EC2 to Google Kubernetes Engine running on GCP leading to a reduction in overall devops cost.
- Orchestrated the shipment of major product releases, and non-disruptive upgrades to schema registries, cluster infrastructure and dbms.
  Utilized: Go, React, MongoDB, Cassandra, Kafka, Redis, Docker, Kubernetes, TravisCI, Ansible, Facebook & Twitter APIs.

True Anthem
San Francisco, CA

TEAM LEAD CS & QA ENGINEERING — *May. 2016 - Jan. 2018*

- Implemented a data warehouse leveraging Kafka (Streams & Connect), Prometheus, Grafana, and Big Query to provide a holistic view of our users. This project exposed KPI metrics and reduced ticket resolution time by 80%.
- Learned to lead and motivate teammates, administer difficult conversations, and provide constructive feedback through peer and code reviews.
- Developed Kafka consumer tools to replay system events and visualize historical actions during debugging and troubleshooting.

True Anthem
San Francisco, CA

CUSTOMER SUCCESS ENGINEER — *Sep. 2015 - Apr. 2016*

- Developed internal tooling, scripts, and reports to automate repetitive support, and maintenance tasks saving 100s of hours per quarter.
- Coordinated with client digital and technology groups to cultivate optimal site performance and real time user analytics.
- Leveraged expertise in troubleshooting and problem solving to resolve bugs and deployment issues for our largest and most important projects.

nCino (ncino.com)
San Francisco, CA (Remote)

ENTERPRISE IMPLEMENTATION CONSULTANT — *Oct. 2014 - Sep. 2015*

- Ensured end-to-end functional implementation of nCino and Force.com platform for clients with a project scope of 500+ users.
- Collaborated with product and engineering on architectural design of new features and services to meet enterprise client demands.
- Initiated thought leading best practices for integrating nCino with existing business hardware, software, networks and proprietary applications.
  Utilized: Force.com, Apex, VisualForce, Javascript, jQuery, SOAP API, Informatica.

nCino
San Francisco, CA (Remote)

TECHNICAL IMPLEMENTATION CONSULTANT — *Jun. 2014 - Oct. 2014*

- Integrated financial institutions' core systems, 3rd party applications, and data warehouses into nCino and Salesforce platform.
- Collaborated with commercial lending groups at community and regional banks to implement lead generation and loan origination workflows.
- Worked alongside SI partners and client project teams throughout the implementation to ensure nCino technical best practices are maintained.

nCino
Wilmington, NC

IT & CLOUD SYSTEMS ADMINISTRATOR — *May. 2013 - Jun. 2014*

- Supported end-users with IT-related problems in a responsive and service oriented manner.
- Managed system security and controls, adhering to compliance policies for tech companies classified under (SOC 2 Type 1 Cloud Architecture).

nCino
Wilmington NC

INTERN — *Feb. 2013 - May. 2013*

- Assisted with infrastructure, network and system administration for early stage financial services startup.

Projects

NBA Console

TERMINAL UI FOR NBA GAME DATA

- Developed terminal based Go application for interacting and streaming NBA Scoreboard API data in real time.

Roulette.js

'SERVERLESS' REACT/TYPESCRIPT WEB APP

- Static web interface hosted on S3 that enables requests to the Github API made via AWS Lambda Functions returning randomized search results.

Education

University of North Carolina Wilmington
Wilmington, NC

BACHELOR OF SCIENCE — *September 2009 - May 2013*

Business Administration - Entrepreneurship & Business Development