Steve Miller

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Professional Profile

Dedicated and driven professional transitioning out of HVAC repair and maintenance and into a role in software development. A self-starter with the key talents for aligning client/business objectives with established and emerging project management and software development paradigms to achieve maximum impacts. Achieve success by clearly and effectively communicating with clients and senior personnel to identify their needs and gather requirements, performing the writing of clean and efficient code, and spearheading the design and development of top-quality software applications and solutions. Exceptionally dedicated professional with keen interpersonal, communication, and organizational skills, as well as expertise in troubleshooting and resolving issues and leading the creation and delivery of exceptional digital experiences.

Core Competencies

- Software Development
- Coding & Programming
- Requirement Gathering
- Project Management

- Client Needs Assessment
- Feature Development
- Technology Solutions
- Customer Service

- Web & Mobile Development
- Troubleshooting
- UX & UI Design
- Problem-Solving

Professional Experience

Freelance, St. Petersburg, FL, October 2023 to Present
Web & Mobile Developer
- Operate with a strong and ongoing focus on leading the creation of cutting-edge and high-quality digital experiences across web and mobile landscapes.
- Effectively utilize a diverse tech stack that includes React, .NET MAUI, and Blazor, among many others, across web and mobile development activities.
- Clearly and effectively communicate with clients to obtain a strong understanding of their needs and visions and lead the delivery of completed projects to achieve maximum satisfaction.
- Spearhead all aspects of web and mobile development projects from inception through to completion in a timely and effective manner.
- Carry out the clear and accurate translation of client requirements into technical specifications and project plans to achieve project success.
- Play a key role by leading the design and development of user interfaces (UI) and user experiences (UX) to deliver a top-quality user experience.
- Conduct the troubleshooting, diagnosis, and resolution of a wide variety of complex technical bugs and issues in a swift manner.

The AC Guy of Tampa Bay, Clearwater, FL, August 2021 to June 2023
Heating and Air Service Technician
- Conducted the troubleshooting, diagnosis, and repair of a wide variety of issues with air conditioning systems while maximizing customer satisfaction.
- Placed a strong and continuous emphasis on meeting and exceeding revenue and profit goals for the company across sales and services as measured by weekly updates and sales contests.
- Interacted clearly and directly with office staff on a regular basis to ensure the efficient and effective completion of all activities.

- Provided information and updates to customers on the status of their repair and system replacement via email, phone, and text.
- Cooperated effectively with office personnel and distributors to address and resolve issues related to the delivery of service and product to the customer.

COX HEATING AND AIR, CLEARWATER, FL, JANUARY TO AUGUST 2021
HEATING AND AIRCONDITIONING SERVICE TECHNICIAN
- Oversaw the ongoing maintenance and repair of a wide variety of residential and commercial HVAC systems.
- Leveraged extensive expertise and experience to effectively maintain high-end and complex communicating and automated HVAC systems.

BAYSIDE HEATING AND AIR, CLEARWATER, FL, MARCH 2016 TO JANUARY 2021
HEATING AND AIR SERVICE TECHNICIAN
- Directly reported to and closely collaborated with the owner across all matters related to the HVAC maintenance to achieve maximum customer satisfaction.
- Effectively operated between different departments to ensure the consistent meeting of productivity goals and achieve smooth operation.

ADDITIONAL EXPERIENCE
BURGESS HEATING AND AIR, MARCH 2014 TO FEBRUARY 2016 | SERVICE TECHNICIAN

PROJECTS

PERSONAL SITE, STEVEMILLERTIME.COM, JANUARY 2024 TO PRESENT
- Spearhead all aspects of the design and development of this personal website through employment of .NET Blazor and Bootstrap, and deployed on Azure.
- Perform the ongoing updating and improvement of the website to institute significant improvements in development expertise.

HVAC APPLICATION, NOVEMBER 2023 TO PRESENT
- Pioneer the creation, design, and development of this cross-platform .NET MAUI application for HVAC field technicians, including various tools and features to enable them to perform their job in a more efficient manner.
- Lead the development of numerous features from ideation, including a calculator for testing a start capacitor under load, a duct sizing calculator, a form for estimating complete duct system change out, and a subcool/superheat calculator.

PROFESSIONAL SITE FOR MICHAEL MCDOWELL PH.D., MIKEMCDOWELL.ONLINE, JANUARY TO FEBRUARY 2023
- Undertook and completed various basic development tasks for this simple information page for Professor Michael McDowell, Ph.D.
- Obtained a thorough understanding of Dr. McDowell's requirements for the site and employed HTML and CSS in the development of the site.

EDUCATION

FULL-STACK DEVELOPER, OCTOBER 2023
CodeBoxx, St. Petersburg, Florida
Explored MERN Stack, React Native, and Ruby on Rails

PROFESSIONAL AFFILIATIONS

- *Tampa Devs*

ADDITIONAL INFORMATION

Languages: English

Technical Proficiencies: C#, .NET, React, JavaScript, HTML5, CSS, Bootstrap, Node.js, Git/GitHub, CLI, SQL, Python, Ruby, Reaper DAW, DaVinci Resolve Studio

Interests: Playing and recording music, photography and videography, video games, computer programming, app development