

Chatbot Assistance: Everyday Dialogues [B1]

Scopri il vocabolario dei colloqui di lavoro e alcuni consigli su come prepararti ad affrontare le domande più comuni.

Mike: Hey, ChatBot! I have a job interview tomorrow. What do you think they will ask me? Jivochat: "What is your name?" Mike: Duh, of course! So, I'm applying for a receptionist job. What's a typical question they will ask? Jivochat: "Are you a polite and **welcoming** person?" Mike: Are my prompts not specific enough? Right, so, the interview is for the post of receptionist at a design agency. What will the agency want to know about me? Jivochat: "Are you human?" Mike: Are you hallucinating? But, really, what **advice** can you give me? Jivochat: Receptionists are the public face of the company. Dress appropriately. Mike: [sighs] Yeah, sure. OK, last **chance**: give me three possible behavioural interview questions for a receptionist job interview. Jivochat: "Tell me about a time when you had to deal with an unwanted visitor. How did you **handle** the situation?" Jivochat: "Describe a situation where you had to juggle priorities. What did you do?" Jivochat: "Have you ever had to make a quick decision with limited information? What was your decision and its **outcome**?" Mike: Now that's more like it!

NOW LET'S REVIEW THE VOCABULARY!

A **job interview** is a formal meeting between a **recruiting company** and a person looking for a job, **to assess** the candidate's suitability. 'Duh!' is **slang**, an exclamation used to show that a comment is either obvious or stupid or both. In artificial intelligence, a '**prompt**' is a request that allows the AI program to generate a response. A '**post**' in this context is another word for 'job' or 'position of employment'. "**Are you human?**" is not an unreasonable response: chatbots are increasingly used for recruitment purposes. AIs can, in fact, '**hallucinate**'! This is when the program insists that something is true when in fact it is not. To be the '**public face**' means 'to represent', in this case, the design agency. **Behavioural interview questions** are questions that assess a job candidate's actions and reactions in specific professional

settings or situations. Literally, **'to juggle'** means to keep a number of balls or objects continuously in the air; in this context, it refers to the ability to do multiple things at the same time; in other words, to multi-task. The idiom **'that's more like it!'** is used to show that you think something has improved or someone has offered a better idea or answer to a question than at first.

Glossary

- **handle** = gestire
- **recruiting company** = azienda di reclutamento
- **welcoming** = accogliente
- **chance** = possibilità, occasione
- **to assess** = valutare
- **slang** = gergo
- **settings** = scenari, contesti
- **improved** = migliorare
- **advice** = consiglio
- **outcome** = risultato