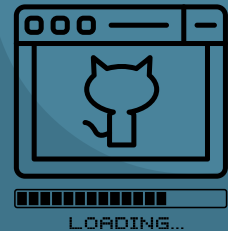




# André Câmara

Junior Software Developer | Python | IT Background  
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## Curriculum vitae



### My Path into Software Development

With over a decade in IT support, I built strong analytical and problem-solving skills in corporate environments. While working, I discovered my interest in automation through scripting, starting with batch and PowerShell. This natural inclination led me to pursue programming seriously, and today I am focused on growing as a software developer.



### Continuous Learning

I hold a high school diploma and, in 2025, I completed two Python courses – an intensive 200h training (IEFP) and the University of Helsinki MOOC with 270 h. I am now enrolled in the Computer Programmer (EFA – 1416h, Tecnisign) program, which includes comprehensive technical training and a professional internship.



### What I Bring

I am applied, autonomous, and committed, with diverse qualifications across IT support, customer service, digital marketing, and programming. Determined and resilient, I combine adaptability with strong communication skills and the drive to keep learning – making me ready to contribute and grow as a software developer.



### Career Highlights

#### IT Support Technician – Devoteam / BNP Paribas

*(Lisbon, 2019–2024)*

Supported end-users and corporate systems, strengthening skills in ticketing (ServiceNow, Remedy), remote troubleshooting, and enterprise tools. Began learning PowerShell scripting to automate routine tasks and improve efficiency in support workflows.

#### IT Support Technician – CAS Training / BNP Paribas

*(Madrid, 2016–2018)*

Provided technical support in a corporate environment with focus on Windows, Office 365, Citrix, Intune, SCCM, and Active Directory. Developed and maintained batch scripts to optimize repetitive processes, while consolidating experience in troubleshooting and supporting critical business platforms.

#### IT Support Technician – Tecnocom / CEPSA

*(Madrid, 2014–2016)*

Delivered remote IT support in a multinational setting, building strong foundations in problem-solving, communication, and user satisfaction.

#### Support Technician – Anadat / Telefónica

*(Madrid, 2013–2014)*

Worked on cloud computing projects, assisting in the deployment and support of enterprise IT solutions, with hands-on experience in Linux environments and VMware virtualization (ESXi).

For a detailed overview of my professional background, please refer to the extended CV, available via QR code or upon request.

