



# 824 Application Advice

## SUPPLIER version

Functional Group ID=**AG**

### Introduction:

This standard provides the format and establishes the data contents of the Application Advice Transaction Set (824) within the context of an Electronic Data Interchange (EDI) environment. This transaction set provides the ability to report the results of an application system's data content edits of transaction sets. The results of editing transaction sets can be reported at the functional group and transaction set level, in either coded or free-form format. It is designed to accommodate the business need of reporting the acceptance, rejection or acceptance with change of any transaction set. The Application Advice should not be used in place of a transaction set designed as a specific response to another transaction set (e.g., purchase order acknowledgement sent in response to a purchase order).

### Heading:

	<u>Pos. No.</u>	<u>Seg. ID</u>	<u>Name</u>	<u>Req. Des.</u>	<u>Max.Use</u>	<u>Loop Repeat</u>	<u>Notes and Comments</u>
Must Use	010	ST	Transaction Set Header	M	1		
Must Use	020	BGN	Beginning Segment	M	1		
			LOOP ID - N1			2	
Must Use	030	N1	Name	O	1		
Must Use	090	N1	Name	O	1		

### Detail:

	<u>Pos. No.</u>	<u>Seg. ID</u>	<u>Name</u>	<u>Req. Des.</u>	<u>Max.Use</u>	<u>Loop Repeat</u>	<u>Notes and Comments</u>
			LOOP ID - OTI			10000	
Must Use	010	OTI	Original Transaction Identification	M	1		n1
Must Use	015	REF	Reference Numbers	O	1		
Must Use	020	REF	Reference Numbers	O	12		c1
	012	DTM	Date/Time/Period	O	1		
			LOOP ID - TED			10000	
	070	TED	Technical Error Description	O	1		
Must Use	090	SE	Transaction Set Trailer	M	1		

### Transaction Set Notes

1. A segment appearing in Table 1 applies to the entire transaction set, and this may be overridden for the duration of a specific occurrence of a loop in Table 2 when the same segment with a changed value is present in that occurrence of the loop.

### Transaction Set Comments

1. REF segments can be used as needed to further identify the original transaction set.



**Segment:** **ST** Transaction Set Header  
**Position:** 010  
**Loop:**  
**Level:** Heading  
**Usage:** Mandatory  
**Max Use:** 1  
**Purpose:** To indicate the start of a transaction set and to assign a control number  
**Syntax Notes:**  
**Semantic Notes:**  
**Comments:** **1** The transaction set identifier (ST01) is intended for use by the translation routines of the interchange partners to select the appropriate transaction set definition (e.g., 810 selects the invoice transaction set).

#### Data Element Summary

	<u>Ref.</u> <u>Des.</u>	<u>Data</u> <u>Element</u>	<u>Name</u>	<u>Attributes</u>
>>	ST01	143	<b>Transaction Set Identifier Code</b> Code uniquely identifying a Transaction Set 824 X12.44 Application Advice	<b>M ID 3/3</b>
>>	ST02	329	<b>Transaction Set Control Number</b> Identifying control number assigned by the originator for a transaction set.	<b>M AN 4/9</b>



**Segment:** **BGN** Beginning Segment  
**Position:** 020  
**Loop:**  
**Level:** Heading  
**Usage:** Mandatory  
**Max Use:** 1  
**Purpose:** To indicate the beginning of a transaction set  
**Syntax Notes:** 1 If BGN05 is present, then BGN04 is required.  
**Semantic Notes:**  
**Comments:**  
1 BGN02 is the Transaction Set Reference Number.  
2 BGN03 is the Transaction Set Date.  
3 BGN04 is the Transaction Set Time.  
4 BGN05 is the transaction set time qualifier.

#### Data Element Summary

	<u>Ref.</u> <u>Des.</u>	<u>Data</u> <u>Element</u>	<u>Name</u>	<u>Attributes</u>
>>	BGN01	353	<b>Transaction Set Purpose Code</b> Code identifying purpose of transaction set 00 Original	M ID 2/2
>>	BGN02	127	<b>Reference Number</b> Reference number or identification number as defined for a particular Transaction Set, or as specified by the Reference Number Qualifier.	M AN 1/30
>>	BGN03	373	<b>Date</b> Date (CCYYMMDD)	M DT 8/8
>>	BGN04	337	<b>Time</b> Time expressed in 24-hour clock time (HHMM) (Time range: 0000 through 2359)	C TM 4/8
>>	BGN05	623	<b>Time Code</b> Code identifying the time. In accordance with International Standards Organization standard 8601, time can be specified by a + or - and an indication in hours in relation to Universal Time Coordinate (UTC) time; since + is a restricted character, + and - are substituted by P and M in the codes that follow ET Eastern Time	O ID 2/2



**Segment:** **N1** Name  
**Position:** 030  
**Loop:** N1 Optional (Must Use)  
**Level:** Heading  
**Usage:** Optional (Must Use)  
**Max Use:** 1  
**Purpose:** To identify a party by type of organization, name, and code  
**Syntax Notes:** 1 At least one of N102 or N103 is required.  
2 If either N103 or N104 is present, then the other is required.  
**Semantic Notes:**  
**Comments:** 1 This segment, used alone, provides the most efficient method of providing organizational identification. To obtain this efficiency the "ID Code" (N104) must provide a key to the table maintained by the transaction processing party.

#### Data Element Summary

	<u>Ref.</u> <u>Des.</u>	<u>Data</u> <u>Element</u>	<u>Name</u>	<u>Attributes</u>
>>	N101	98	<b>Entity Identifier Code</b> Code identifying an organizational entity or a physical location. FR Message From	<b>M ID 2/3</b>
>>	N102	93	<b>Name</b> Free-form name WHIRLPOOL CORPORATION	<b>C AN 1/35</b>
>>	N103	66	<b>Identification Code Qualifier</b> Code designating the system/method of code structure used for Identification Code (67) 92 Assigned by Buyer or Buyer's Agent	<b>C ID 1/2</b>
>>	N104	67	<b>Identification Code</b> Code identifying a party. Whirlpool 3-digit Division code	<b>C AD 3/3</b>



**Segment:** **N1** Name  
**Position:** 090  
**Loop:** N1 Optional (Must Use)  
**Level:** Heading  
**Usage:** Optional (Must Use)  
**Max Use:** 1  
**Purpose:** To identify a party by type of organization, name, and code  
**Syntax Notes:** 1 At least one of N102 or N103 is required.  
2 If either N103 or N104 is present, then the other is required.  
**Semantic Notes:**  
**Comments:** 1 This segment, used alone, provides the most efficient method of providing organizational identification. To obtain this efficiency the "ID Code" (N104) must provide a key to the table maintained by the transaction processing party.

#### Data Element Summary

	<u>Ref.</u> <u>Des.</u>	<u>Data</u> <u>Element</u>	<u>Name</u>	<u>Attributes</u>
>>	N101	98	<b>Entity Identifier Code</b> Code identifying an organizational entity or a physical location. SU Supplier/Manufacturer	<b>M ID 2/3</b>
>>	N102	93	<b>Name</b> Free-form name <i>SUPPLIER NAME</i>	<b>C AN 1/35</b>
>>	N103	66	<b>Identification Code Qualifier</b> Code designating the system/method of code structure used for Identification Code (67) 92 Assigned by Buyer or Buyer's Agent	<b>C ID 1/2</b>
>>	N104	67	<b>Identification Code</b> Code identifying a party. Supplier Vendor id	<b>C AD 6/6</b>



**Segment:** **OTI** Original Transaction Identification  
**Position:** 010  
**Loop:** OTI Mandatory  
**Level:** Detail  
**Usage:** Mandatory  
**Max Use:** 1  
**Purpose:** To identify the edited transaction set and the level at which the results of the edit are reported, and to indicate the accepted, rejected, or accepted-with-change edit result  
**Syntax Notes:** 1 If OTI09 is present, then OTI08 is required.  
**Semantic Notes:**  
**Comments:** 1 OTI03 is the primary reference identification or number used to uniquely identify the original transaction set.

**Comments:1** OTI02 contains the qualifier identifying the business transaction from the original business application, and OTI03 will contain the original business application identification.

**Comments:2** If used, OTI09 through OTI10 will contain values from the original electronic transaction set generated by the sender.

#### Data Element Summary

	<u>Ref.</u> <u>Des.</u>	<u>Data</u> <u>Element</u>	<u>Name</u>	<u>Attributes</u>
>>	OTI01	110	<b>Application Acknowledgment Code</b> Code indicating the application system edit results of the business data IR Item Reject	<b>M ID 1/2</b>
>>	OTI02	128	<b>Reference Number Qualifier</b> Code qualifying the Reference Number. SI Shippers ID	<b>M ID 2/3</b>
>>	OTI03	127	<b>Reference Number</b> Reference number or identification number as defined for a particular Transaction Set, or as specified by the Reference Number Qualifier.	<b>M AN 1/30</b>
>>	OTI10	143	<b>Transaction Set Identifier Code</b> Reference number or identification number as defined for a particular Transaction Set, or as specified by the Reference Number Qualifier. 856 Ship Notice/Manifest	<b>O ID 3/3</b>



**Segment:** **REF** Reference Numbers  
**Position:** 015  
**Loop:** OTI Mandatory  
**Level:** Detail  
**Usage:** Optional (Must Use)  
**Max Use:** 1  
**Purpose:** To specify identifying numbers.  
**Syntax Notes:** 1 At least one of REF02 or REF03 is required.  
**Semantic Notes:**  
**Comments:**

#### Data Element Summary

	<u>Ref.</u> <u>Des.</u>	<u>Data</u> <u>Element</u>	<u>Name</u>	<u>Attributes</u>
>>	REF01	128	<b>Reference Number Qualifier</b> Code qualifying the Reference Number. SI Shippers Identifying Number	<b>M ID 2/3</b>
>>	REF02	127	<b>Reference Number</b> Reference number or identification number as defined for a particular Transaction Set, or as specified by the Reference Number Qualifier.	<b>C AN 1/30</b>



**Segment:** **REF** Reference Numbers  
**Position:** 015  
**Loop:** OTI Mandatory  
**Level:** Detail  
**Usage:** Optional (Must Use)  
**Max Use:** 1  
**Purpose:** To specify identifying numbers.  
**Syntax Notes:** 1 At least one of REF02 or REF03 is required.  
**Semantic Notes:**  
**Comments:**

Data Element Summary				
	<u>Ref.</u> <u>Des.</u>	<u>Data</u> <u>Element</u>	<u>Name</u>	<u>Attributes</u>
>>	REF01	128	<b>Reference Number Qualifier</b> Code qualifying the Reference Number. PM Part Number	<b>M ID 2/3</b>
>>	REF02	127	<b>Reference Number</b> Reference number or identification number as defined for a particular Transaction Set, or as specified by the Reference Number Qualifier.	<b>C AN 1/30</b>





**Segment:** **REF** Reference Numbers  
**Position:** 020  
**Loop:** OTI Mandatory  
**Level:** Detail  
**Usage:** Optional (Must Use)  
**Max Use:** 12  
**Purpose:** To specify identifying numbers.  
**Syntax Notes:** 1 At least one of REF02 or REF03 is required.  
**Semantic Notes:**  
**Comments:**

#### Data Element Summary

	<u>Ref.</u> <u>Des.</u>	<u>Data</u> <u>Element</u>	<u>Name</u>	<u>Attributes</u>
>>	REF01	128	<b>Reference Number Qualifier</b> Code qualifying the Reference Number. PO Purchase Order Number	<b>M ID 2/3</b>
>>	REF02	127	<b>Reference Number</b> Reference number or identification number as defined for a particular Transaction Set, or as specified by the Reference Number Qualifier.	<b>C AN 1/30</b>



Segment: **DTM** Date/Time/Period

**Position:** 012  
**Loop:**  
**Level:** Heading  
**Usage:** Optional  
**Max Use:** 10  
**Purpose:** To specify pertinent dates and times  
**Syntax Notes:** 1 At least one of DTM02 or DTM03 is required.  
**Semantic Notes:**  
**Comments:**

**Data Element Summary**

	<u>Ref.</u> <u>Des.</u>	<u>Data</u> <u>Element</u>	<u>Name</u>	<u>Attributes</u>
>>	DTM01	374	<b>Date/Time Qualifier</b> Code specifying type of date or time, or both date and time 097 Transaction Creation	<b>M ID 3/3</b>
>>	DTM02	373	<b>Date</b> Date (CCYYMMDD)	<b>C DT 8/8</b>
>>	DTM03	337	<b>Time</b> Time expressed in 24-hour clock time (HHMM) (Time range: 0000 through 2359) Time (HHMM)	<b>C TM 4/8</b>
>>	DTM04	623	<b>Time Code</b> Code identifying the time. In accordance with International Standards Organization standard 8601, time can be specified by a + or - and an indication in hours in relation to Universal Time Coordinate (UTC) time; since + is a restricted character, + and - are substituted by P and M in the codes that follow ET Eastern Time	<b>O ID 2/2</b>



Segment: **TED** Technical Error Description

**Position:** 070  
**Loop:** TED Optional  
**Level:** Detail  
**Usage:** Optional  
**Max Use:** 1  
**Purpose:** To identify the error and, if feasible, the erroneous segment, or data element, or both  
**Syntax Notes:**  
**Semantic Notes:**  
**Comments:** 1 If used, TED02 will contain a generic description of the data in error (e.g., Part Number, Date, Reference Number, etc.).

Data Element Summary

	<u>Ref.</u> <u>Des.</u>	<u>Data</u> <u>Element</u>	<u>Name</u>	<u>Attributes</u>
>>	<b>TED01</b>	<b>647</b>	<b>Application Error Condition Code</b> Code indicating application error condition  ZZZ Mutually Defined	<b>M ID 1/3</b>
	<b>TED07</b>	<b>724</b>	<b>Copy of Bad Data Element</b> This is a copy of the data element in error	<b>O AN 1/99</b>

Shown below is a partial listing of errors/discrepancies sent by Whirlpool relating to ASN's:

ATTENTION: AN INVALID PURPOSE CODE (*purpose code*) WAS FOUND ON YOUR ASN  
ATTENTION: ASN# *asn number* IS INVALID; HAS LEADING OR EMBEDDED BLANKS  
ATTENTION: NO RECEIPT REFERENCE NUMBER FOUND ON YOUR ASN  
ATTENTION: AN INVALID SHIP-TO DIV# (*plant code*) WAS FOUND ON YOUR ASN  
ATTENTION: THERE ARE TOO MANY PACKING LIST NUMBERS ON THE ASN; LIMIT IS *nnn*  
ATTENTION: PACK LIST# *packing list number* IS DUPLICATED ON PART *Whirlpool part number*  
ATTENTION: PO# PREFIX (*PO number prefix*) DOES NOT MATCH SHIP TO PLANT (*ship-to plant code*) ON YOUR ASN  
ATTENTION: AN INCORRECT PART NO. (*Whirlpool part number*) WAS FOUND ON YOUR ASN  
ATTENTION: NO PART NUMBER FOUND ON YOUR ASN  
ATTENTION: AN INCORRECT SUPPLIER NUMBER (*supplier number*) WAS FOUND ON YOUR ASN  
ATTENTION: A NON-NUMERIC TOTAL PART QTY WAS FOUND ON YOUR ASN  
ATTENTION: A NON-NUMERIC NUMBER OF SKIDS WAS FOUND ON YOUR ASN  
ATTENTION: AN INCORRECT OPERATION SEQ NBR (*operation sequence number*) WAS FOUND ON YOUR ASN  
ATTENTION: INVALID PART REV LEVEL(*part rev level*) WAS FOUND ON YOUR ASN. LATER THAN CURRENT  
ATTENTION: INVALID PART REV LEVEL (*part rev level*) WAS FOUND ON YOUR ASN  
ATTENTION: ORDER *order number* NOT FOUND ON WHIRLPOOL FILES  
ATTENTION: ORDER *order number* IS SPOT OR TOOL, ASN CANNOT BE PROCESSED  
ATTENTION: THERE ARE TOO MANY PART NUMBERS FOR PACK LIST *pack list number*; LIMIT IS *nnn*  
ATTENTION: PART# *Whirlpool part number* IS DUPLICATED ON PACK LIST *pack list number*  
ATTENTION: SUM OF SKID QTYS (*material load quantity*) & REPORTED SHIP QTY (*reported ship quantity*) ARE DIFFERENT  
ATTENTION: SKID SERIAL NUMBER MISSING ON YOUR ASN FOR DOCUMENT *document number*  
ATTENTION: SKID SERIAL NUMBER MISSING ON YOUR ASN  
ATTENTION: A NON NUMERIC QUANTITY WAS FOUND ON YOUR ASN FOR SKID NUMBER *skid number*  
ATTENTION: THERE ARE TOO MANY SKID NUMBERS FOR PO# *order number*; LIMIT IS *nnn*  
ATTENTION: SKID# *skid number* IS DUPLICATED ON PO# *order number*  
ATTENTION: A SEQUENCE ERROR WAS ENCOUNTERED IN YOUR ASN  
THIS ASN # WAS SENT TO WHIRLPOOL WITHIN THE LAST 12 MONTHS AND IS ALREADY CLOSED  
THIS ASN # WAS SENT TO WHIRLPOOL WITHIN THE LAST 12 MONTHS AND IS STILL OPEN  
WARNING: THIS OPEN ASN WITH THESE PARTS IS BEING REPLACED BY A CORRECTED ASN  
THIS ASN # WAS ALREADY SENT TO WHIRLPOOL TODAY AND MUST BE DROPPED  
PLEASE CONTACT YOUR WHIRLPOOL DIVISION PLANNER FOR MORE INFORMATION

**Note: If you receive one or more of these messages, the ASN will be rejected.**



**Segment:** **SE** Transaction Set Trailer  
**Position:** 090  
**Loop:**  
**Level:** Detail  
**Usage:** Mandatory  
**Max Use:** 1  
**Purpose:** To indicate the end of the transaction set and provide the count of the transmitted segments (including the beginning (ST) and ending (SE) segments).  
**Syntax Notes:**  
**Semantic Notes:**  
**Comments:** 1 SE is the last segment of each transaction set.

#### Data Element Summary

	<u>Ref.</u> <u>Des.</u>	<u>Data</u> <u>Element</u>	<u>Name</u>	<u>Attributes</u>
>>	SE01	96	<b>Number of Included Segments</b> Total number of segments included in a transaction set including ST and SE segments	<b>M N0 1/6</b>
>>	SE02	329	<b>Transaction Set Control Number</b> Identifying control number assigned by the originator for a transaction set.	<b>M AN 4/9</b>



## X12 Sample

ST\*824\*000000001.  
BGN\*00\*04\*20020520\*0405\*ET.  
N1\*SU\*SUPPLIER NAME\*92\*032155.  
N1\*FR\*WHIRLPOOL CORPORATION\*92\*017679.  
OTI\*IR\*SI\*10736\*\*\*\*\*856.  
REF\*SI\*313991.  
REF\*PM\*2204605.  
REF\*PO\*082229369.  
DTM\*166\*20020520\*0400\*ET.  
TED\*ZZZ\*\*\*\*\*ATTENTION: AN INVALID PURPOSE CODE (*purpose code*) WAS FOUND ON YOUR ASN  
TED\*ZZZ\*\*\*\*\*ATTENTION: ASN# *asn number* IS INVALID; HAS LEADING OR EMBEDDED BLANKS  
TED\*ZZZ\*\*\*\*\*PLEASE CONTACT YOUR WHIRLPOOL DIVISION PLANNER FOR MORE INFORMATION.  
SE\*000009\*000000001.