Gordon Burtch

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Academic Positions	
Associate Professor & McKnight Presidential Fellow University of Minnesota – Carlson School of Management	Minneapolis, MN
Visiting Professor IE University – IE Business School	Madrid, Spain
Visiting Professor Boston University – Questrom School of Business	Boston, MA
Assistant Professor University of Minnesota – Carlson School of Management	Minneapolis, MN 2013-2018 2018
Education	
PhD of Business Administration Temple University – Fox School of Business	Philadelphia, PA
Master of Business Administration McMaster University – DeGroote School of Business	Hamilton, ON, Canada
Bachelor of Engineering McMaster University – Faculty of Engineering	Hamilton, ON, Canada
Industry Consulting	
Academic Collaborator Facebook Research – Computational Social Science	New York, NY
Consulting Researcher Microsoft Research – Computational Social Science	New York, NY 2018-2019 2019
Research Grants	
National Science Foundation Smart & Connected Communities (SCC)	2020–2022
European Commission Joint with Austrian Research Promotion Agency	2019

Facebook Research Computational Social Science	2018
Adobe Digital Experience Research Award	2018
University of Minnesota Center for Transportation Studies	2018
Ewing Marion Kauffman Foundation (x2) Studies in Crowdfunding	2014–2016 2016
3M Foundation Non-Tenured Faculty Award	2014–2016 2016
Professional Recognition & Awards	
(Finalist) Award for Best Published Paper in Prior 3 Years INFORMS Management Science	2020
McKnight Presidential Fellowship University of Minnesota	2018-2021
Best Associate Editor Award INFORMS Information Systems Research	2019
AIS Early Career Award Association for Information Systems	2017
Sandra A. Slaughter Early Career Award INFORMS Information Systems Society (ISS)	2017
Outstanding Researcher Award Carlson School of Management, University of Minnesota	2017
Teaching Innovator of the Year FT MBA Program, Carlson School of Management, University of Minnesota	2017
Mary & Jim Lawrence Fellow Carlson School of Management, University of Minnesota	2017
Best Reviewer Award INFORMS Information Systems Research	2016
Best Paper Award INFORMS Information Systems Research	2014

Peer Reviewed Research

1. <u>Burtch, G.</u>, He, Q., Hong, Y., & Lee, D. (2021) "Peer Awards Increase Content Generation and Reduce Content Novelty", *Management Science*, Forthcoming.

- 2. **Zamoff, M., Greenwood, B. & Burtch, G.** (2021) "Who Watches the Watchmen? Estimating the Effect of Body-Worn Cameras on New York City Policing", *Journal of Law, Economics and Organization (JLEO)*, Forthcoming. (Note: author names in reverse alphabetical order)
- 3. **Schanke, S.,** Burtch, G. & Ray, G. (2021) "Estimating the Impact of 'Humanizing' Customer Service Chatbots", *Information Systems Research*, Forthcoming.
- 4. Hong, Y., Peng, J., Burtch, G. & Huang, N. (2021). "Just DM Me (Politely): Direct Messaging, Politeness and Hiring Outcomes in Online Labor Markets", *Information Systems Research*, Forthcoming.
- 5. <u>Burtch, G.</u>, Greenwood, B., & McCollough, J. (2021). "Driving You to Drink: The Effect of Ride-hailing Services on Alcohol Consumption", *Journal of Medical Internet Research (JMIR)*, Forthcoming.
- Huang, N., Zhang, J., <u>Burtch, G.</u>, Li, X. & Chen, P. (2021). "Combating Procrastination on MOOCs via Optimal Calls-to-Action: Evidence from a Randomized Field Experiment", *Information Systems Research*, Forthcoming.
- 7. Burtch, G., Hong, Y., & Kumar, S. (2020). "When Does Dispute Resolution Substitute for a Reputation System? Empirical Evidence from a Service Procurement Platform", *Production & Operations Management*, Early View.
- 8. <u>Burtch, G., Gupta, D. & Martin, P.</u> (2020). "Referral Timing & Fundraising Success in Crowdfunding", *Manufacturing & Service Operations Management*, Articles in Advance.
- 9. **Babar, Y. & Burtch, G.** (2020). "Examining the Heterogeneous Impact of Ride-hailing Services on Public Transit Use", *Information Systems Research*, 31(3), 820-834.
- 10. **Huang, N.**, <u>Burtch, G.</u>, **Hong, Y. & Pavlou, P.** (2020). "Unemployment and Worker Participation in the Gig Economy: Evidence from an Online Labor Platform", *Information Systems Research*, 31(2), 431-448.
- 11. <u>Burtch, G.</u> & Chan, J. (2019). "Investigating the Relationship Between Medical Crowdfunding and Personal Bankruptcy in the United States: Evidence of a Digital Divide", *MIS Quarterly*, 43(1), 237-262.
- 12. Huang, N., <u>Burtch, G.</u>, Gu, B., Hong, Y., Liang, C., Wang, K., Fu, D. & Yang, B. (2018). "Motivating User-Generated Content via Performance Feedback: Evidence from Randomized Experiments", *Management Science*, 65(1), 327-345.
- Burtch, G., Carnahan, S. & Greenwood, B. (2018) "Can You Gig It? An Empirical Examination of the Gig Economy and Entrepreneurship", *Management Science*, 64(12), 5497-5520.
 Finalist for *ISS* and *Management Science* 2020 Award for Best Published Paper in Past 3 Years.
- 14. **Hong, Y., Hu, Y. & Burtch, G.** (2018). "Embeddedness, Pro-Sociality and Fundraising Response: Evidence from Crowdfunding Platforms", *MIS Quarterly*, 42(4), pp. 1211-1224.
- 15. <u>Burtch, G.</u>, Hong, Y., Bapna, R. & Griskevicius, V. (2018). "Stimulating Online Reviews by Combining Financial Incentives and Social Norms", *Management Science*, 64(5), pp. 2065-2082.

- 16. <u>Burtch, G., Hong, Y., & Liu, D.</u> (2018). "The Role of Provision Points in Online Crowdfunding", *Journal of Management Information Systems*, 35(1), pp. 117-144.
- Yang, M., Adomavicius, G., <u>Burtch, G.</u> & Ren, Y. (2018). "Mind the Gap: Accounting for Measurement Error and Misclassification in Variables Generated via Data Mining", *Information Systems Research*, 29(1), pp. 4-24.
 Lead/Featured Article.
- Huang, N., Hong, Y. & <u>Burtch</u>, G. (2017). "Social Network Integration and User Content Generation: Evidence from Natural Experiments", *MIS Quarterly*, 41(4), pp. 1035-1058.
 Lead/Featured Article.
- 19. **Hong, Y., Huang, N., Burtch, G. & Li, C.** (2016). "Culture, Conformity and Emotional Suppression in Online Reviews", *Journal of the Association for Information Systems*, 17(11).
- 20. <u>Burtch, G., Ghose, A. & Wattal, S.</u> (2016). "Secret Admirers: An Empirical Examination of Information Hiding and Contribution Dynamics in Online Crowdfunding", *Information Systems Research*, 27(3), pp. 478-496.
- 21. **Huang, N., Burtch, G., Hong, Y. & Polman, E.** (2016). "Effects of Multiple Psychological Distances on Construal Level: A Field Study of Online Reviews", *Journal of Consumer Psychology*, 26(4), pp. 474-482.
- 22. Burtch, G., Ghose, A. & Wattal, S. (2015). "The Hidden Cost of Accommodating Crowdfunder Privacy Preferences", *Management Science*, 61(5), pp. 949-962.

 E&Y's (Winter 2015) *Journal of Financial Perspectives*, FinTech Special Issue, pp. 138-154.
- 23. <u>Burtch, G., Ghose, A. & Wattal, S.</u> (2014). "Cultural Differences and Geography as Determinants of Online Pro-Social Lending", *MIS Quarterly*, 38(3), pp. 773-794.
- 24. <u>Burtch, G., Ghose, A. & Wattal, S.</u> (2013). "An Empirical Examination of the Antecedents and Consequences of Contribution Patterns in Crowd-funded Markets", *Information Systems Research*, 24(3), pp. 499-519.
 - Lead/Featured Article & Winner of the ISS and ISR 2014 Best Paper Award.

Patents

 Hill, S., Barto, M., & <u>Burtch, G.</u> "Content Event Insights", Patent # US10579685B2, Assignee Microsoft Technology Licensing LLC.

Book Chapters & Invited Publications

- Burtch, G., Cho, D., Liang, Y., & Smith, M. (2021). "Will Movie Theaters Survive When Audiences
 Can Stream New Releases?", Harvard Business Review.
- o Greenwood, B., <u>Burtch</u>, G. & Carnahan, S. (2017). "Unknowns of the Gig Economy", *Communications of the ACM*, 60(7), pp. 27-29.

 Burtch, G., Di Benedetto, C. A. & Mudambi, S. (2014). "Leveraging Information Systems for Enhanced Product Innovation", In: Springer Handbook of e-Business Strategic Management, pp. 211-216.

Papers in Review

- Dhanorkar, S., & <u>Burtch</u>, G. "The Heterogeneous Effects of Peer-to-Peer Ride-Hailing on Traffic Congestion: Quasi-Experimental Evidence from Uber's Entry in California", Provisional Accept at Transportation Science
- o Gorbatai, A., Younkin, P., & <u>Burtch, G.</u> "Collateral Damage: The Relationship Between High-salience Events and Variation in Racial Discrimination", Minor Revision at *Organization Science*
- Deodhar, S., Babar, Y. & <u>Burtch, G.</u> "Changing the Rules: The Participation-Inducing Effects of Status Loss Following Modifications to User Status Hierarchies", Preparing for 4th Round Review at *MIS Quarterly*
- Huang, N., <u>Burtch, G.</u>, Hong, Y., He, Y., & Xu, X. "Designing Demand Information Disclosure in the Presence of Capacity Constraints: A Large-Scale Randomized Field Experiment on a Matching Platform.", Preparing for 3rd Round Review at *Information Systems Research*
- o Förderer, J., & <u>Burtch, G.</u> "With a Little Help From My Friends: Career Benefits from Online Community Engagement", Preparing for 3rd Round Review at *Management Science*
- Sabzehzar, A., <u>Burtch, G.</u>, Hong, Y. & Santanam, R. "The Role of Religion in Online Prosocial Lending", Preparing for 2nd Round Review at *MIS Quarterly*
- Hassna, G., & <u>Burtch, G.</u> "Understanding the Role of Organizational Lead Donor Types in Civic Crowdfunding, Under 2nd Round Review at *Information Systems Research*
- Yang, M., McFowland, E., <u>Burtch, G.</u> & Adomavicius, G. "Achieving Reliable Causal Inference with Data-Mined Variables: A Random Forest Approach to the Measurement Error Problem", Preparing for 2nd Round Review at *Journal of Machine Learning Research*
- Burtch, G., Godinho de Matos, M., & Lima, F. "Personal Social Networks, Technology Skills, and Worker Performance Under Telework: Evidence from Portugal'. Perparing for 2nd Round Review at Management Science
- Liang, Y., <u>Burtch, G.</u>, Cho, D., & Smith, M. D. "The Impact of Early Digital Movie Releases on Box Office Revenue: Evidence from the Korean Market'. Perparing for 2nd Round Review at *MIS Quarterly*

Invited Seminars

- Université Paris-Saclay TBD Paris, France.
- o University of Illinois Chicago TBD Chicago, IL.
- o Erasmus University April 2021 Rotterdam, Netherlands.

- University of Hawaii Manoa April 2021 Honolulu, HI.
- University of Minnesota February 2021 Minneapolis, MN.
- o Facebook Research January 2021 New York, NY.
- o Queen's University January 2021 Kingston, ON, Canada.
- o Temple University (Marketing) October 2020 Philadelphia, PA.
- o University of Illinois Urbana-Champaign October 2020 Champaign, IL.
- o Goethe University February 2020 Frankfurt, Germany.
- Boston University February 2020 Boston, MA.
- Warwick University November 2019 Warwick, UK.
- o IE University November 2019 Madrid, Spain.
- o Tel Aviv University October 2019 Tel Aviv, Israel.
- o University of Liverpool October 2019 Liverpool, UK.
- o Temple University April 2019 Philadelphia, PA.
- University of Washington April 2019 Seattle, WA.
- o Pennsylvania State University April 2019 State College, PA.
- University of Minnesota (Marketing) November 2018 Minneapolis, MN.
- New York University May 2018 New York, NY.
- Microsoft Research May 2018 New York, NY.
- o University of Pennsylvania (Human & Social Capital) April 2018 Philadelphia, PA.
- University of Connecticut March 2018 Storrs, CT.
- Temple University January 2018 Philadelphia, PA.
- HEC Paris October 2017 Paris, France.
- o The 3M Company August 2017 St. Paul, MN.
- o University of Maryland April 2017 College Park, MD.
- Carnegie Melon University April 2017 Pittsburgh, PA.
- Arizona State University February 2017 Tempe, AZ.
- o Boston University January 2017 Boston, MA.
- Georgia Tech January 2017 Atlanta, GA.

- o Georgia Tech September 2016 Atlanta, GA.
- o Emory University September 2016 Atlanta, GA.
- Católica Lisbon June 2016 Lisbon, Portugal.
- McGill University February 2016 Montreal, QC.
- o Temple University February 2015 Philadelphia, PA.
- University of Minnesota February 2013 Minneapolis, MN.
- University of Texas, Austin February 2013 Austin, TX.

Conference Proceedings

- Hill, S., Colas, A., Schwartz, H. A., & <u>Burtch, G.</u> (2019). "TV Ad Events and Digital Search: On the Selection of Outcome Measures" In: *Proceedings of the IEEE International Conference on Big Data* (Big Data), Los Angeles, CA (pp. 3518-3528).
- Burtch, G., He, Q., Hong, Y., & Lee, D. K. (2019). "Peer Symbolic Awards Increase User Content Generation but Reduce Content Novelty" In: Proceedings of the International Conference on Information Systems (ICIS), Munich, Germany.
- Sabzehzar, A., <u>Burtch, G.</u>, Hong, Y., & Santanam, R. (2019). "The Role of Religion in Online Prosocial Lending" In: *Proceedings of the International Conference on Information Systems (ICIS)*, Munich, Germany.
- Huang, N., <u>Burtch, G.</u>, Hong, Y., & Pavlou, P. (2018). "Local Economic Conditions and Worker Participation in the Gig Economy" In: *Proceedings of the International Conference on Information Systems (ICIS)*, San Francisco, CA.
- Huang, N., Gu, B., <u>Burtch, G.</u>, Hong, Y. & Liang, C. (2016). "Effectiveness of Performance Feedback in Stimulating User Generated Content" In: *Proceedings of the International Conference on Information Systems (ICIS)*, Dublin, Ireland.
- <u>Burtch, G.</u>, Carnahan, S. & Greenwood, B. (2016). "Can You Gig It? Yes You Can An Empirical Examination of the Gig Economy and Entrepreneurship" In: Best Paper Proceedings of the 79th Annual Academy of Management Annual Meeting (TIM Division), Anaheim, CA.
- Burtch, G., Hong, Y., Bapna, R. & Griskevicius, V. (2015). "What Are Social Incentives Worth?"
 In: Proceedings of the International Conference on Information Systems (ICIS), Dallas, TX.
- Hong, Y., Hu, Y. & <u>Burtch, G.</u> (2015). "Social Broadcasting or Social Sharing? Understanding the Crowd's Contribution to Public vs. Private Goods in Crowdfunding Campaigns" In: *Proceedings of the* International Conference on Information Systems (ICIS), Dallas, TX.
- Huang, N., Hong, Y. & <u>Burtch, G.</u> (2015). "Anonymity and Language Usage: A Natural Experiment
 of Social Network Integration" In: *Proceedings of the NET Institute Conference*, New York, NY.

- Burtch, G. & Hong, Y. (2014). "What Happens When Word of Mouth Goes Mobile?" In: Proceedings
 of the International Conference on Information Systems (ICIS), Auckland, New Zealand.
 - Nominated for the ICIS 2014 Best Paper Award
- Burtch, G. & Chan, J. (2014). "Reducing Medical Bankruptcy Through Crowdfunding: Evidence from GiveForward" In: Proceedings of the International Conference on Information Systems (ICIS), Auckland, New Zealand.
 - Nominated for the ICIS 2014 Best Paper Award
- Burtch, G., Ghose, A. & Wattal, S. (2014). "An Empirical Examination of Peer Referrals in Online Crowdfunding" In: Proceedings of the International Conference on Information Systems (ICIS), Auckland, New Zealand.
- Burtch, G., Ghose, A. & Wattal, S. (2014). "An Experiment in Crowdfunding: Assessing the Role
 and Impact of Transaction-Level Information Controls" In: Proceedings of the International Conference
 on Information Systems (ICIS), Auckland, New Zealand.
- Burtch, G., Ghose, A. & Wattal, S. (2014). "An Experiment in Crowdfunding: Assessing the Role and Impact of Transaction-Level Information Controls" In: *Proceedings of the Academy of Management Annual Meeting (AoM)*, Philadelphia, PA.
- Burtch, G., Ghose, A. & Wattal, S. (2013). "An Empirical Examination of Users' Information Hiding in a Crowdfunding Context" In: *Proceedings of the International Conference on Information Systems* (ICIS), Milan, Italy.
- Burtch, G., Ghose, A. & Wattal, S. (2012). "An Empirical Examination of Cultural Biases in Online Interpersonal Exchange" In: Proceedings of the International Conference on Information Systems (ICIS), Orlando, FL.
- Obal, M., <u>Burtch, G.</u> & Kuntz, W. (2012). "Evaluating the Role of Weak Ties in the Context of an Online Social Network" In: *Proceedings of the AMA Winter Marketing Educators Conference*, St. Petersburg, FL.
- Burtch, G., Ghose, A. & Wattal, S. (2011). "An Empirical Examination of Private Contribution Toward a Public Good in a Crowd-funding Context" In: Proceedings of the International Conference on Information Technology, Systems and Management (ITSM), Goa, India.
- Burtch, G., Ghose, A. & Wattal, S. (2011). "An Empirical Examination of the Antecedents of Contribution Patterns in Crowd-Funded Markets" In: Proceedings of the International Conference on Information Systems (ICIS), Shanghai, China.
- Burtch, G. (2011). "Herding Behavior as a Network Externality" In: Proceedings of the International Conference on Information Systems (ICIS), Shanghai, China.
- Obal, M., <u>Burtch, G.</u> & Kuntz, W. (2011). "Considering Weak Tie Expertise and Similarity as Surrogates for Tie Strength: An Experimental Examination of Reliance Upon Weak Tie Information in Consumption Decisions" In: *Proceedings of the DMEF Direct / Interactive Marketing Research Summit*, Boston, MA.

- Burtch, G., Ghose, A. & Wattal, S. (2011). "The Silent Signals: Implicit User Generated Content and Implications for Consumer Decision Making" In: *Proceedings of the Academy of Management Annual Meeting (AoM)*, San Antonio, TX.
- Burtch, G., Yoo, Y. & Weiss, A. (2010). "Digital Innovation and Craftsmanship: The Case of CF Martin & Company" In: Proceedings of the International Conference on Information Systems (ICIS), St. Louis, MO.

Conference & Workshop Presentations

- o (March, 2020). "Personal Social Networks, Technology Skills, and Workers' Digital Resilience" *National Bureau of Economic Research (NBER) Economics of Digitization Spring Meeting*, Virtual co-authored with **Godinho de Matos, M., & Lima, F.**
- (December, 2020). "Designing Demand Information Disclosure in the Presence of Capacity Constraints:
 A Large-Scale Randomized Field Experiment on a Matching Platform" Workshop on Information Systems
 and Economics (WISE), Virtual co-authored with Huang, N., He, Y., Xu, X., & Hong, Y.
- (December, 2020). "The Impact of Early Digital Movie Releases on Box Office Revenue: Evidence from the Korean Market" Workshop on Information Systems and Economics (WISE), Virtual – co-authored with Yangfan, L., Cho, D., & Smith, M.
- (November, 2020). "The Effect of Body-worn Cameras on New York City Policing" INFORMS Conference on Information Systems and Technology (CIST), Virtual – co-authored with Zamoff, M., & Greenwood, B.
- (December, 2019). "The Role of Religion in Online Prosocial Lending" International Conference on Information Systems (ICIS), Munich, Germany – co-authored with Sabzehzar, A., Hong, Y., & Santanam, R.
- (December 2018) "Local Economic Conditions and Worker Participation in the Gig Economy" International Conference on Information Systems (ICIS), San Francisco, CA co-authored with Huang, N., Hong, Y., & Pavlou, P.
- (November 2018) "TV Advertising and Online Search: Combining Econometrics and ML to Detect Reliable Causal Effects of Ads" INFORMS Conference on Information Systems and Technology (CIST), Phoenix, AZ – co-authored with Hill, S., Colas, A., & Schwarz, A.
- (August 2018) "Forest IV: Generating Instrumental Variables with Random Forest for Bias Correction in Statistical Inferences" CSOM Summer Applied Economics Seminar, Minneapolis, MN – co-authored with Yang, M., McFowland, E. & Adomavicius, G.
- (June 2018) "Referral Timing and Fundraising Success in Crowdfunding" INFORMS Revenue Management & Pricing (RMP) Conference, Toronto, Canada – co-authored with Gupta, D. & Chen, Y.
- o (June 2018) "Do You Have Time for a Quick Chat? Direct Messaging System Usage and Hiring Outcomes in Online Labor Markets" *Statistical Challenges in eCommerce Research (SCECR)*, Rotterdam, Netherlands co-authored with **Hong, Y., Peng, J. & Huang, N.**

- (May 2018) "Motivating User-Generated Content via Performance Feedback: Evidence from Randomized Experiments" NSF Convergence Workshop on Crowdsourcing, Alexandria, VA – co-authored with Huang, N., Gu, B., Hong, Y., Liang, C., Wang, K., Fu, D. & Yang, B.
- o (May 2017) "Incentive Design for Ad-Sponsored Content" Workshop on Behavioral and Experimental Economics in IS (WEBEIS), Atlanta, GA co-authored with Sen, S., Gupta, A., & Rill, R.
- (December 2016) "Effectiveness of Performance Feedback in Stimulating User Generated Content" International Conference on Information Systems (ICIS). Dublin, Ireland – co-authored with Hong, Y., Gu, B., Huang, N., & Liang, C.
- (August 2016) "Stimulating UGC via Performance Feedback: A Randomized Mobile Field Experiment"
 CSOM Summer Applied Economics Seminar, Minneapolis, MN co-authored with Hong, Y., Gu, B.,
 Huang, N., & Liang, C.
- (July 2016) "Can You Gig It? An Empirical Examination of the Gig-Economy and Entrepreneurship" NBER Summer Institute on the Economics of IT and Digitization, Cambridge, MA – co-authored with Carnahan, S. & Greenwood, B.
- (July 2016) "Stimulating UGC via Performance Feedback: A Randomized Mobile Field Experiment" Statistical Challenges in eCommerce Research (SCECR), Naxos, Greece – co-authored with Hong, Y., Gu, B., Huang, N., & Liang, C.
- (May 2016) "Can You Gig It? An Empirical Examination of the Gig-Economy and Entrepreneurship" Economics of Entrepreneurship and Innovation (EEI9), Kingston, ON – co-authored with Carnahan, S.
 & Greenwood, B.
- (December 2015) "What Are Social Incentives Worth? A Randomized Field Experiment in User Content Generation" International Conference on Information Systems (ICIS), Dallas, TX – co-authored with Hong, Y., Bapna, R. & Griskevicius, V.
- (August 2015) "Motivating Action and Effort: Stimulating UGC Contributions with Financial Incentives and Social Norms" CSOM Summer Applied Economics Seminar, Minneapolis, MN – co-authored with Hong, Y., Bapna, R. & Griskevicius, V.
- o (December 2014) "What Happens When Word of Mouth Goes Mobile?" *International Conference on Information Systems (ICIS)*, Auckland, New Zealand co-authored with **Hong, Y.**
- (December 2014) "An Experiment in Crowdfunding: Assessing the Role and Impact of Transaction-Level Information Controls" *International Conference on Information Systems (ICIS)*, Auckland, New Zealand – co-authored with **Ghose**, A., & Wattal, S.
- (December 2014) "An Empirical Examination of Peer Referrals in Online Crowdfunding" International Conference on Information Systems (ICIS), Auckland, New Zealand – co-authored with Ghose, A., & Wattal, S.
- o (September 2014) "An Empirical Examination of Peer Referrals in Online Crowdfunding" 2nd Annual Academic Symposium on Crowdfunding, Berkeley, CA co-authored with Ghose, A., & Wattal, S.

- (July 2014) "The Hidden Cost of Accommodating Crowdfunding Privacy Preferences: A Randomized Field Experiment' NBER Summer Institute on the Economics of IT and Digitization, Cambridge, MA co-authored with Ghose, A., & Wattal, S.
- (June 2014) "The Hidden Cost of Accommodating Crowdfunding Privacy Preferences: A Randomized Field Experiment' ZEW Conference on the Economics of Information and Communication Technologies, Mannheim, Germany – co-authored with Ghose, A., & Wattal, S.
- (June 2014) "Do As I Say, Or Do As I Do? Distinguishing Observational Learning from Word-of-Mouth Effects" Statistical Challenges in eCommerce Research (SCECR), Tel Aviv, Israel – co-authored with Ghose, A, & Wattal, S.
- (May 2014) "An Examination of Peer Referrals in Crowdfunding" Crowds 2.0: New Frontiers in Crowdfunding + Crowdsourcing, New York, NY - co-authored with Ghose, A, & Wattal, S.
- o (December 2013) "The Impact of Online Privacy Controls on User Engagement: Evidence from a Randomized Experiment on a Crowdfunding Platform" Workshop on Information Systems and Economics (WISE), Milan, Italy co-authored with Ghose, A. & Wattal, S.
- (December 2013) "An Empirical Examination of Users' Information Hiding in a Crowdfunding Context" International Conference on Information Systems (ICIS), Milan, Italy – co-authored with Ghose, A. & Wattal, S.
- o (October 2013) "The Impact of Online Privacy Controls on User Engagement: Evidence from a Randomized Experiment on a Crowdfunding Platform" *INFORMS Annual Meeting*, Minneapolis, MN co-authored with **Ghose**, **A.**, & **Wattal**, **S.**
- (October 2013) "Secret Benefactors: Crowdfunder Information Hiding and the Implications for Fundraising Outcomes" INFORMS Conference on Information Systems and Technology (CIST), Minneapolis, MN – co-authored with Ghose, A., & Wattal, S.
- (September 2013) "Private Displays of Affection: An Empirical Examination of Online Crowdfunder Information Hiding" 1st Annual Academic Symposium on Crowdfunding, Berkeley, CA – co-authored with Ghose, A., & Wattal, S.
- (July 2013) "An Empirical Examination of the Antecedents and Consequences of Information Hiding in Crowdfunded Markets" INFORMS Marketing Science Conference, Istanbul, Turkey – co-authored with Ghose, A., & Wattal, S.
- (June 2013) "An Empirical Examination of Online Information Hiding" Statistical Challenges in eCommerce Research (SCECR), Lisbon, Portugal co-authored with Ghose, A., & Wattal, S.
- o (January 2013) "Cultural Differences and Geographic Proximity in Online Crowdfunding" *International Symposium on Information Systems*, Goa, India co-authored with **Ghose**, **A.**, & Wattal, S.
- (December 2012) "An Empirical Examination of Cultural Biases in Interpersonal Economic Exchange" International Conference on Information Systems (ICIS), Orlando, FL – co-authored with Ghose, A. & Wattal, S.

- (December 2012) "Leveraging Big Data to Develop a Comprehensive Understanding of Crowd-funded Markets" Workshop on Information Systems and Economics (WISE), Orlando, FL – co-authored with Ghose, A. & Wattal, S.
- (October 2012) "Crowd-funding Online Journalism: Examining the Roles of Peer Influence and Market Awareness" INFORMS Conference on Information Systems and Technology (CIST), Phoenix, AZ – co-authored with Ghose, A. & Wattal, S.
- (October 2012) "Exploring the Role of Cultural Differences in Crowdfunder Contribution Decisions" INFORMS Annual Meeting, Phoenix, AZ – co-authored with Ghose, A. & Wattal, S.
- (December 2011) "Herding Behavior as a Network Externality" International Conference on Information Systems (ICIS), Shanghai, China.
- (December 2011) "An Empirical Examination of the Antecedents of Contribution Patterns in Crowdfunded Markets" *International Conference on Information Systems (ICIS)*, Shanghai, China – co-authored with Ghose, A. & Wattal, S.
- (October 2010) "Evaluating the Performance and Adoption of Physician e-Detailing Strategies" Workshop on Health IT and Economics (WHITE), Washington, DC – co-authored with Pavlou, P. & Wattal, S.

Media Mentions

- o "The End of Movie Theaters (Maybe)" Bloomberg Radio April 15, 2021.
- "Illegal Immigrants Turn to GoFundMe in Effort to Stay in U.S." The Washington Times September 20, 2018 – Stephen Dinan.
- o "Gig Work May Stifle Some Startups" The Wall Street Journal November 27, 2017 Louise Lee.
- "Vegas Shooting Victims Are Struggling to Pay Hospital Bills And Need the Crowd's Help" The Sacramento Bee – October 28, 2017 – Donovan Harrell.
- "Las Vegas Shooting Victims Are Turning to GoFundMe For Help With Medical Bills" The Huffington Post – October 27, 2017 – Anna Almendrala.
- "Rents & Regulations: Findings" National Affairs October 16, 2017 Kevin Lewis.
- "Uber and Lyft are Creating a Traffic Problem for Big Cities" CNN Money October 11, 2017 Matt McFarland.
- "How Data Mining Can Help Advertisers Hit Their Targets" Knowledge@Wharton March 9, 2017 –
 Shawndra Hill.
- "Is the On-Demand Economy Helping or Hurting Entrepreneurship?" Business Insider June 8, 2016 Chad Brooks.
- o "How Uber Helps the Entrepreneurial Economy" Forbes May 25, 2016 Robb Mandelbaum.
- "Gig Economy Reduces Lower Quality Entrepreneurial Activity" National Public Radio (NPR) May 24, 2016 – Shankar Vedantam.

- "Is Uber Helping Weed Out All the Bad Kickstarter Ideas?" Technical.ly Brooklyn May 20, 2016 Brad N. Greenwood.
- "Good Question: How Much of Our Shopping Is Online?" CBS Minnesota December 8, 2015 Heather Brown.
- "A Crowdfunding Campaign Tries to Save Greece" The New York Times June 30, 2015 Katie Rogers.
- o "The Crowded Field of Crowdfunding" NBC KARE 11 News May 7, 2015 Jana Shortal.
- "This Company is Designing the Home of the Future" Time Magazine April 30, 2015 Victor Luckerson.
- "Would MNVest Crowdfunding Draw Investors?" Finance & Commerce April 9, 2015 Karlee Weinmann.
- "Equity Crowdfunding's Not Your Older Sister's Kickstarter" Minneapolis / St. Paul Business Journal
 January 30, 2015 Clare Kennedy.
- o "MNVest Equity Crowdfunding Panel" Tech.MN November 25, 2014 Jeff Pesek.
- "Equity Crowdfunding Takes Another (Small) Step Forward" Wired.com October 16, 2014 Cade Metz.
- "Upfront Privacy Options Don't Encourage Crowdfunding" The Pacific Standard September 4, 2014
 Nathan Collins.
- "How Privacy Controls Can Make or Break a Crowdfunded Project" VICE Motherboard August 26, 2014 – Jordan Pearson.
- o "The Digital Show" Wharton Business Radio Sirius XM Channel 111 July 28, 2014 Kartik Hosanagar.
- o "You Want Me To Give You Money for What?!" BBC Capital May 1, 2014 Sara Eckel.
- "When Crowdfunding Goes Corporate" Time.com March 26, 2014 Victor Luckerson.
- "Kickstarter Reaches \$1 Billion" NPR Southern California KCRW 89.9 FM March 5, 2014 Madeleine Brandt.
- "This New Kind of Kickstarter Could Change Everything" Time.com January 20, 2014 Victor Luckerson.
- "Equity Crowdfunding Platforms: How Many Will There Be?" NerdWallet.com November 7, 2013 John Kuo.
- "Investing Along With the Crowd" The Los Angeles Times October 23, 2013 Walter Hamilton & Jessica Guynn.
- o "The Crowdfunding Caveat: Most Campaigns Fail" *PC World* September 26, 2013 Robert Strohmeyer.

- o "The Crowdfunding Economy is About to Pop" *Time.com* September 24, 2013 Victor Luckerson.
- o "Three Professors Share Crowdfunding Research" Forbes.com June 3, 2013 Devin Thorpe.

Teaching

University of Minnesota
University of Minnesota
Temple University
(Expected)
(Expected)
(Expected)
University of Wisconsin-Madison
Indiana University
Arizona State University 2017 •
Madrid, Spain

Scientific Committee Platforms Symposium	Boston, MA
Conference Co-Chair Statistical Challenges in eCommerce Research (SCECR)	Virtual
Track Chair International Conference on Information Systems (ICIS)	Virtual
Conference Co-Chair Workshop on Information Systems & Economics (WISE)	Munich, Germany
Track Chair International Conference on Information Systems (ICIS)	Munich, Germany
Associate Editor International Conference on Information Systems (ICIS)	San Francisco, CA
Track Chair International Conference on Information Systems (ICIS)	Seoul, South Korea
Conference Co-Chair Workshop on Information Systems & Economics (WISE)	Dublin, Ireland
Associate Editor International Conference on Information Systems (ICIS)	Dublin, Ireland
Session Organizer INFORMS Annual Meeting (IS Cluster)	Philadelphia, PA
Session Organizer INFORMS Annual Meeting (eBusiness Cluster)	San Francisco, CA
Track Chair International Conference on eCommerce (ICEC)	Philadelphia, PA
Associate Editor International Conference on Information Systems (ICIS)	Auckland, New Zealand
Associate Editor Academy of Management Annual Meeting (AoM)	Boston, MA
Session Organizer Workshop on Statistical Challenges in eCommerce Research (SCECR)	Montreal, QC
University Service	
Carlson School of Management Member of Faculty Consultative Committee	University of Minnesota
Carlson School of Management IDSC Seminar Series Organizer	University of Minnesota 2016–2018 2018

Carlson School of Management

IDSC Faculty Recruiting Committee

Carlson School of Management

PhD Recruiting Committee

Fox School of Business

Curriculum Development, MIS 2502 - Data Analytics

University of Minnesota

2016-2018 2018

University of Minnesota

2013–2014 2014

Temple University

Editorial Positions

Management Science

Associate Editor

Service Science

Associate Editor

Information Systems Research

Associate Editor

INFORMS

2020-

INFORMS

2019-

INFORMS 2018-

Ad-Hoc Referree

Information Systems

Management Science, ISR, MIS Quarterly, JMIS, ISJ, Electronic Markets, EJIS, JAIS

Journal of Public Economics (JPE), Journal of Economics & Behavioral Organization (JEBO), Journal of Industrial Economics

Medicine

BMJ: Journal of Medical Ethics, Social Science and Medicine

National Science Foundation (SciSIP)

Other

PNAS, Marketing Science, Journal of Marketing Research, Organization Science, Journal of Banking & Finance, Journal of Corporate Finance, Industrial Marketing & Management, Journal of Business Research (JBR), Journal of Computer-Mediated Communication (JCMC), New Media & Society, California Management Review, Journal of Business Venturing, Entrepreneurship Theory & Practice, Policy & Internet.

Technical Skills

STATA, R, Python, LATEX, MySQL, Cognos

Google Citations

		Α	JI.		Since	2016
Citations		305	9			2679
h-index		2	21			19
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