

# Cloud Computing Reference Architecture(CCRA)-IBM



# Unit objectives

**After completing this unit, you should be able to:**

- Learn the concept of IBM CCRA and its roles
- Gain an insight into cloud service model
- Gain knowledge on adoption pattern
- Understand the concept of IBM Cloud Computing Reference Architecture (CCRA 3.0)

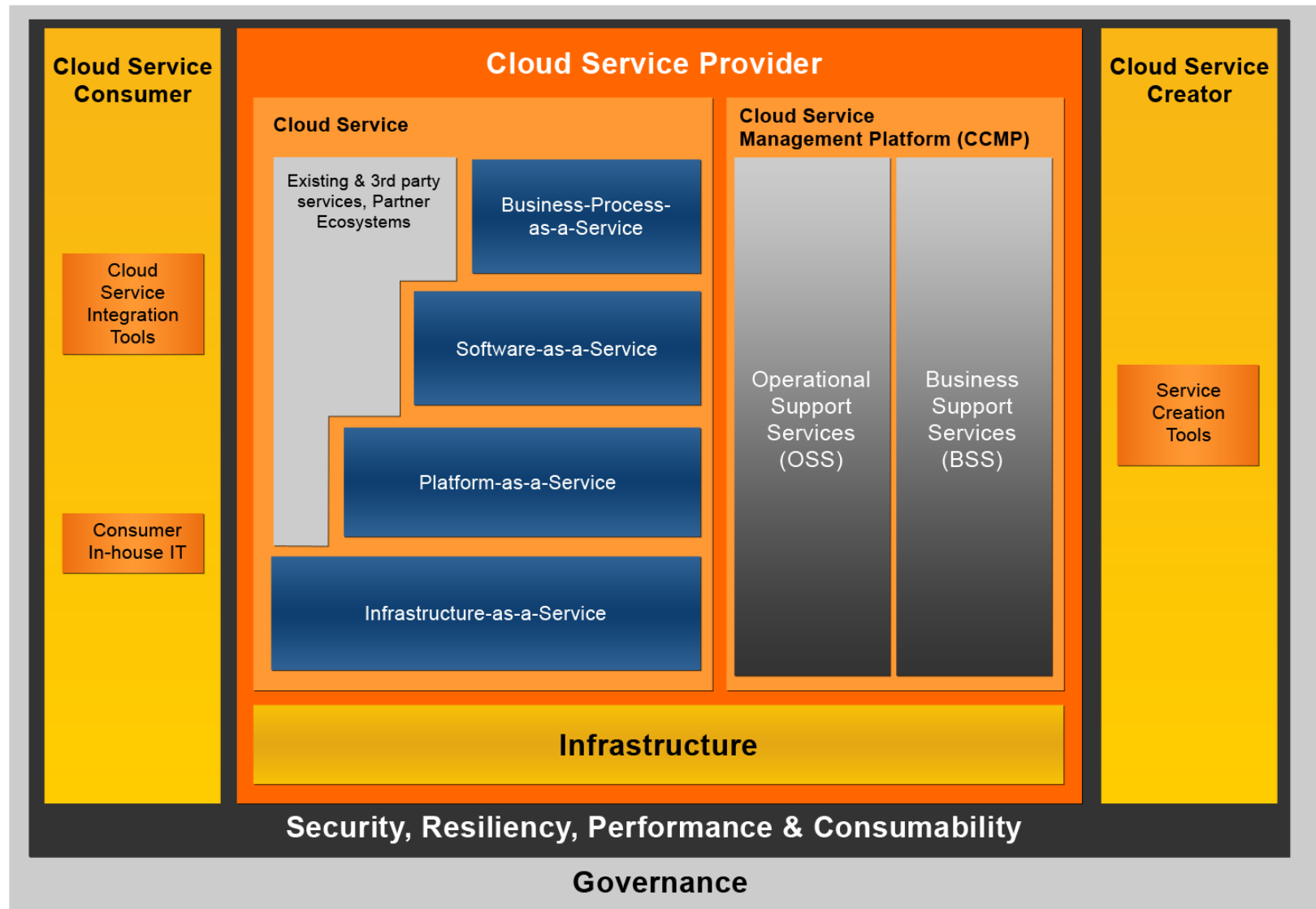


Figure: IBM CCRA

# IBM CCRA roles

- The IBM Cloud Computing Reference Architecture (IBM CCRA) defines three main roles:
  - Cloud service creator.
  - Cloud service consumer.
  - Cloud service provider.

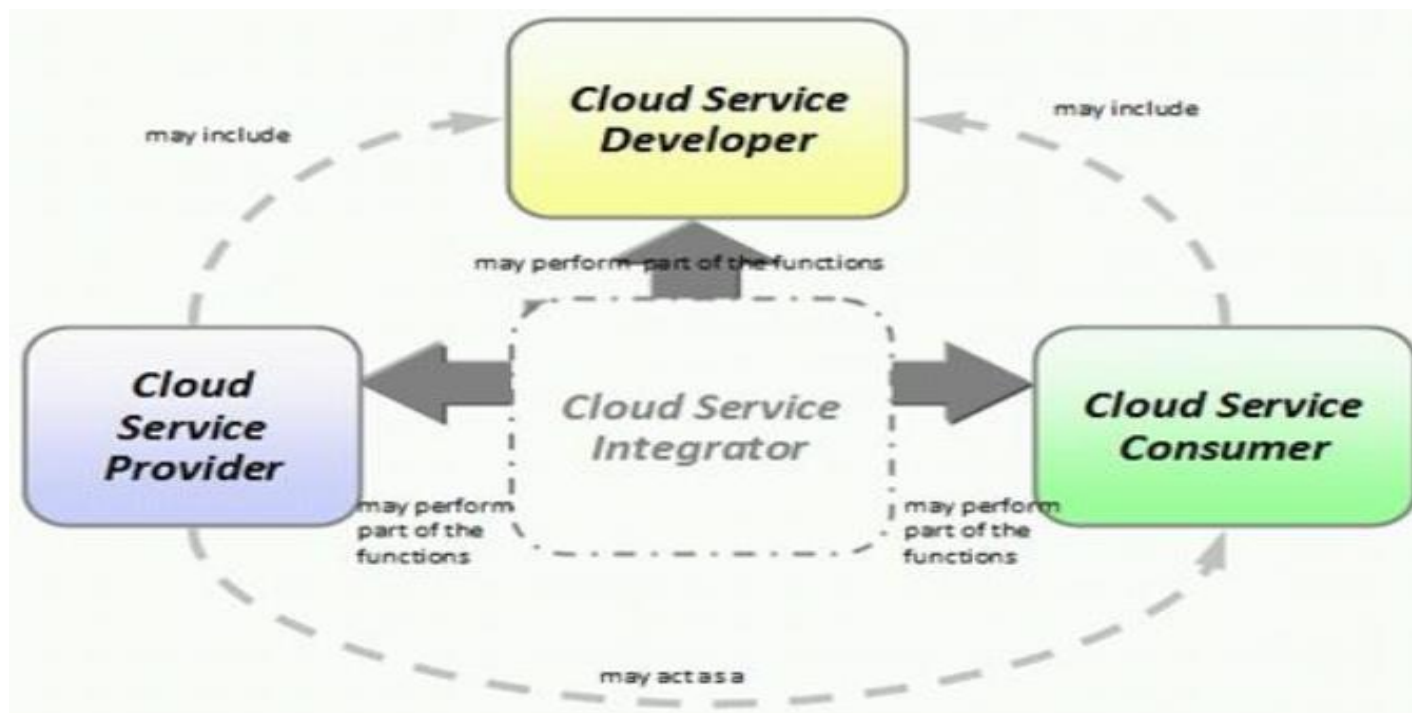


Figure: Service oriented cloud computing

Source:

[https://www.google.com/url?sa=i&source=images&cd=&ved=2ahUKEwiN8Lm\\_2crjAhXMR30KHSQJBekQjRx6BAgBEAU&url=%2Furl%3Fsa%3Di%26source%3Dimages%26cd%3D%26ved%3D%26url%3Dhttps%253A%252F%252Fwww.opengroup.org%252Fsoa%252Fsource-book%252Fsocci%252Fp8.htm%26psig%3DAOvVaw3gFoi4t-UdbIJt6jnS4LKI%26ust%3D1563959127554912&psig=AOvVaw3gFoi4t-UdbIJt6jnS4LKI&ust=1563959127554912](https://www.google.com/url?sa=i&source=images&cd=&ved=2ahUKEwiN8Lm_2crjAhXMR30KHSQJBekQjRx6BAgBEAU&url=%2Furl%3Fsa%3Di%26source%3Dimages%26cd%3D%26ved%3D%26url%3Dhttps%253A%252F%252Fwww.opengroup.org%252Fsoa%252Fsource-book%252Fsocci%252Fp8.htm%26psig%3DAOvVaw3gFoi4t-UdbIJt6jnS4LKI%26ust%3D1563959127554912&psig=AOvVaw3gFoi4t-UdbIJt6jnS4LKI&ust=1563959127554912)

# Cloud service consumer

- Tools for integration of services in the cloud:
  - Consumer In-house IT.
- A cloud consumer (Organization A) interacts with a cloud service from a cloud provider (that owns Cloud A). Within the Organization A, the cloud service consumer is used to access the cloud service.

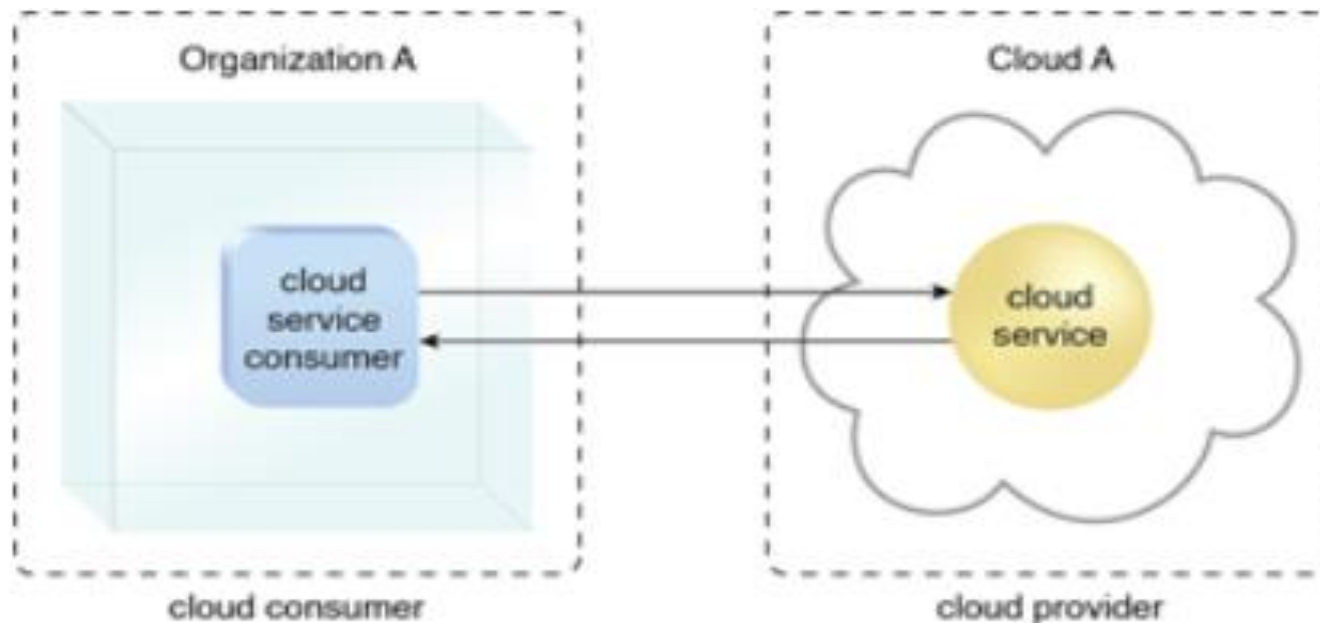


Figure: Cloud consumer and cloud provider interact with cloud service

Source: [https://www.google.com/url?sa=i&source=images&cd=&ved=2ahUKEwiN8Lm\\_](https://www.google.com/url?sa=i&source=images&cd=&ved=2ahUKEwiN8Lm_)

# Cloud service provider



IBM ICE (Innovation Centre for Education)

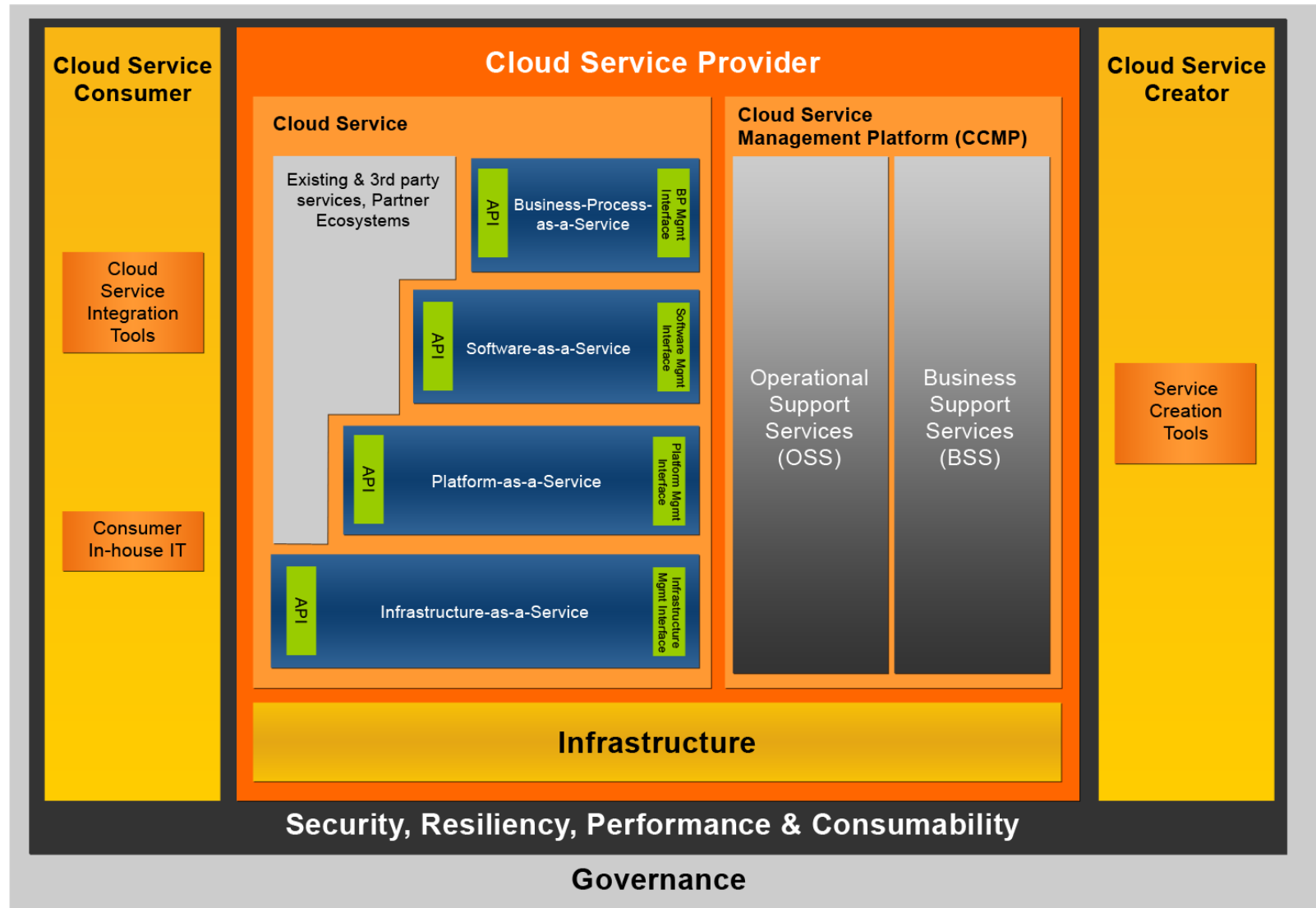


Figure: Cloud service provider



# Cloud services

- Cloud service models.
- Cloud service creation and ecosystem aspects.

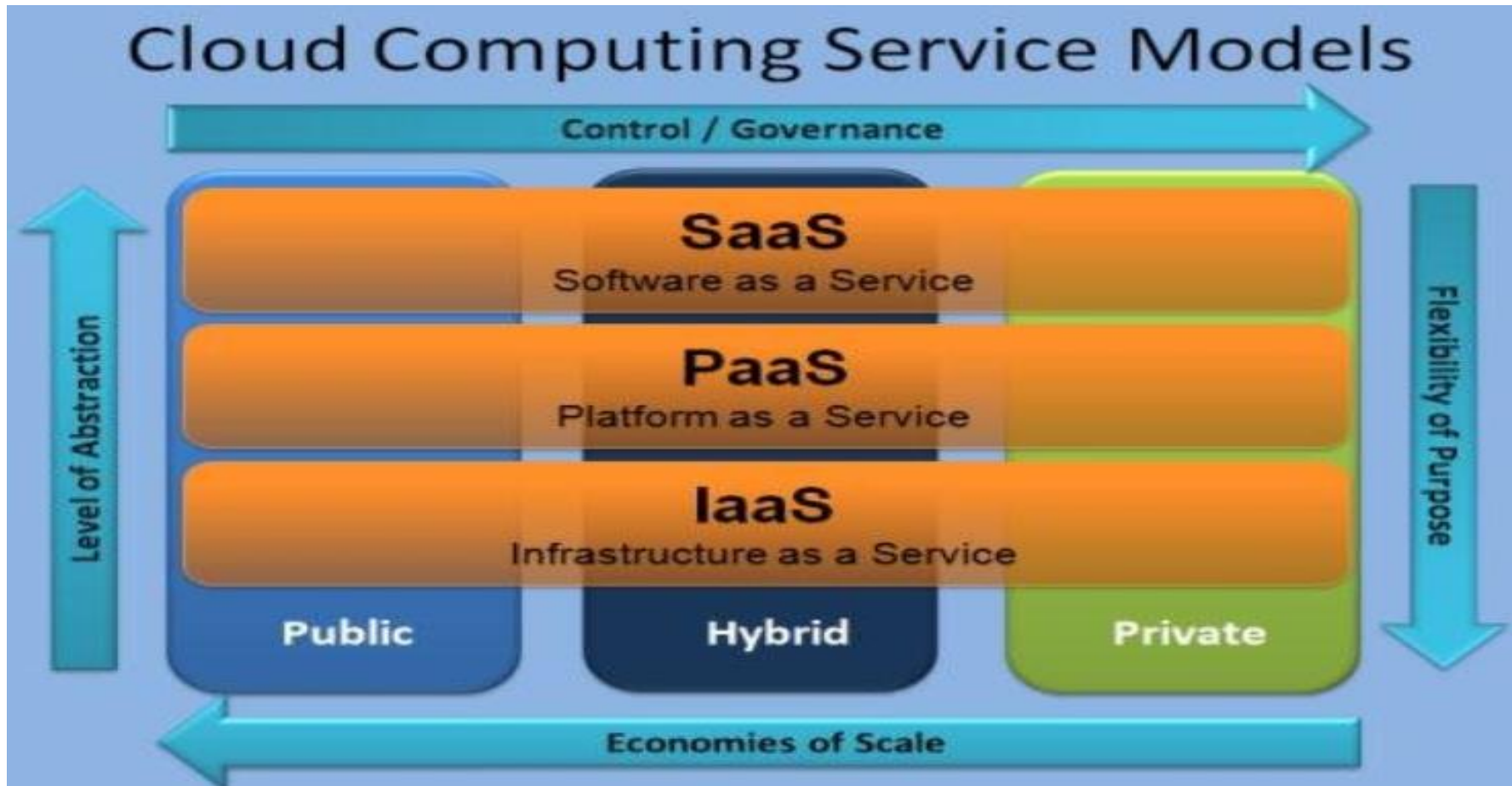


Figure: Cloud computing service models

Source: [https://www.researchgate.net/figure/Service-models-for-cloud-computing\\_fig1\\_320563162](https://www.researchgate.net/figure/Service-models-for-cloud-computing_fig1_320563162)

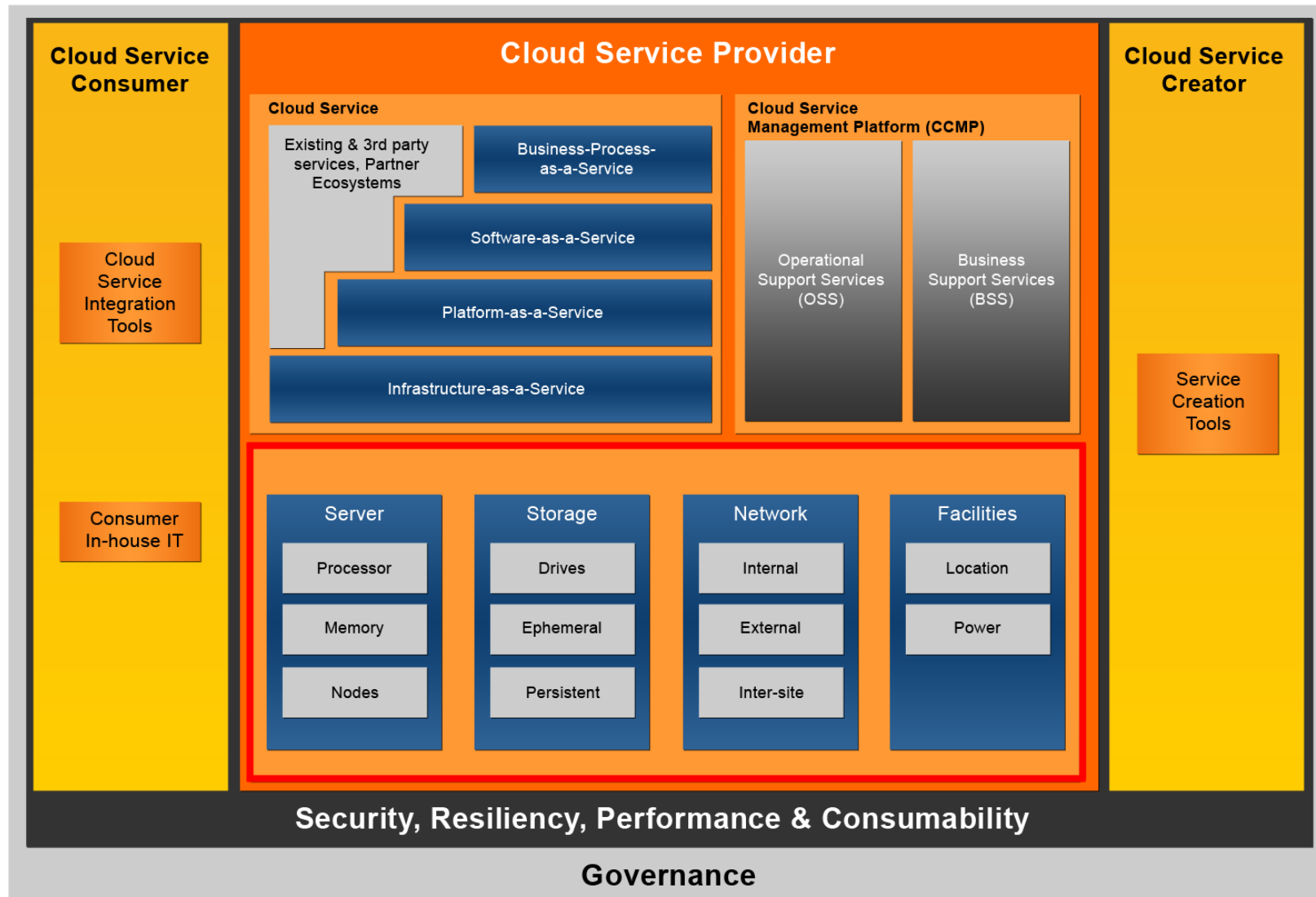


Figure: Cloud service provider infrastructure



# Common Cloud Management Platform (CCMP)



IBM ICE (Innovation Centre for Education)

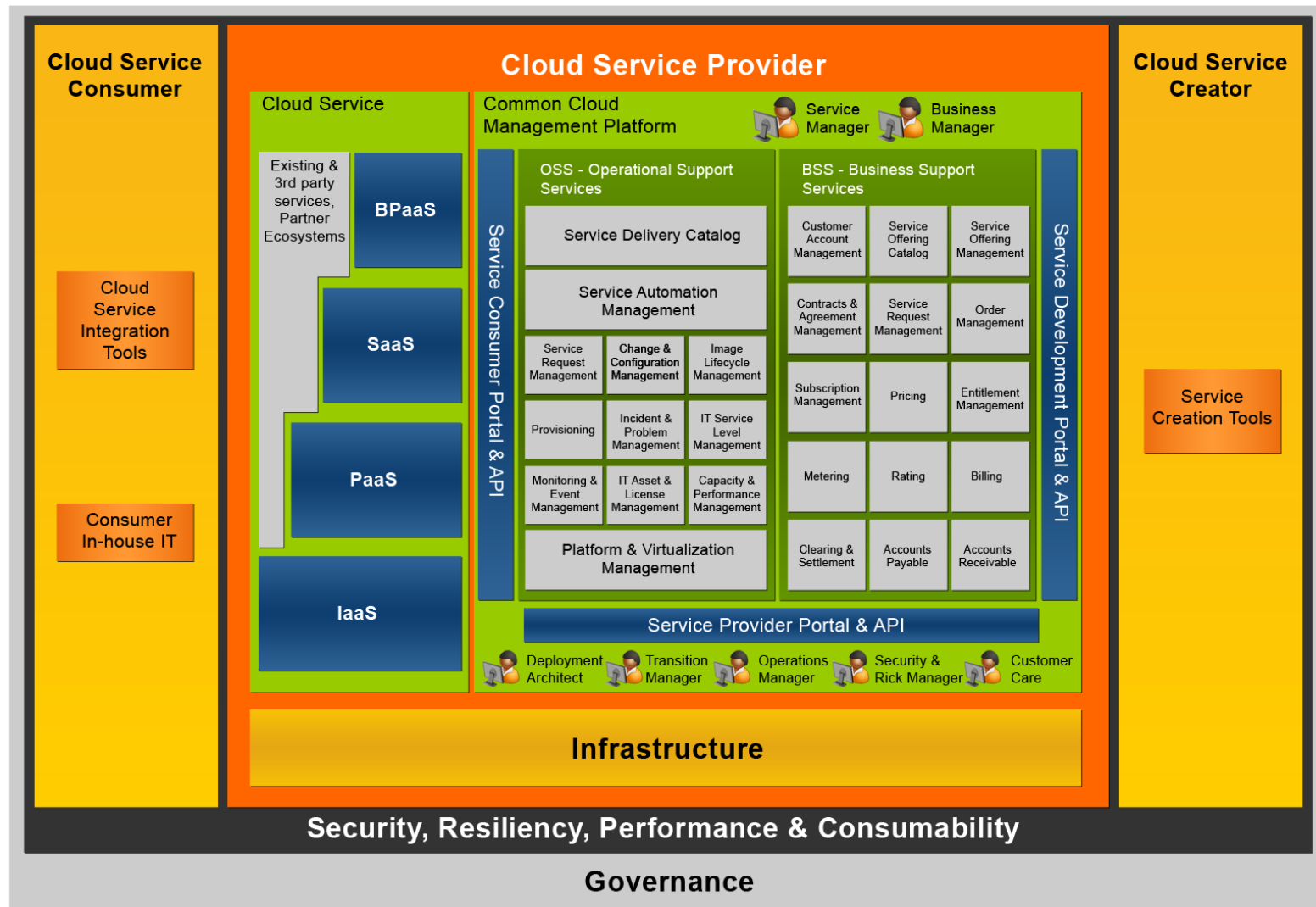


Figure: Common cloud management platform

# CCMP supports any level of virtualization



IBM ICE (Innovation Centre for Education)

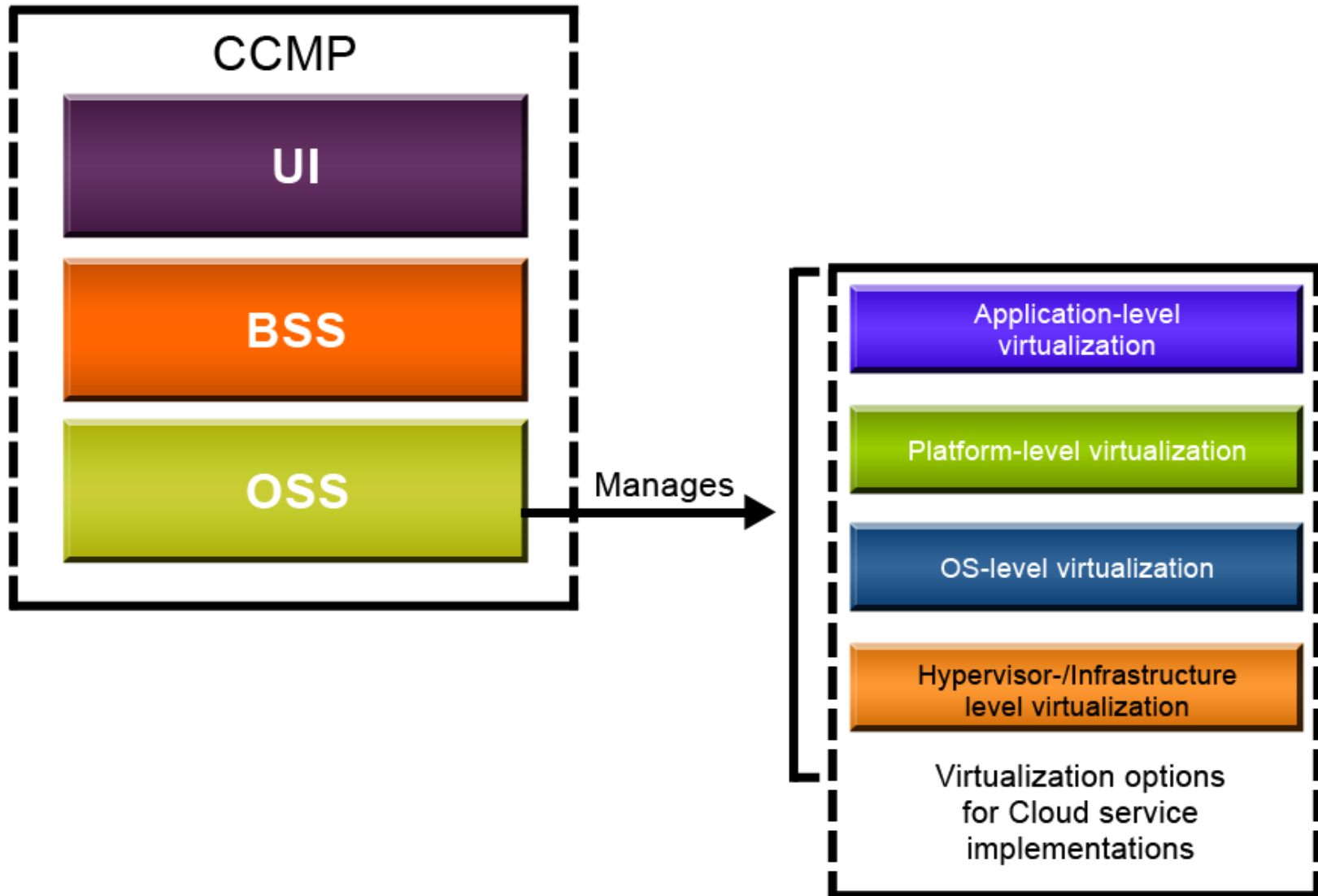


Figure: CCMP supports any level of virtualization

# Business Support Services (BSS)



IBM ICE (Innovation Centre for Education)

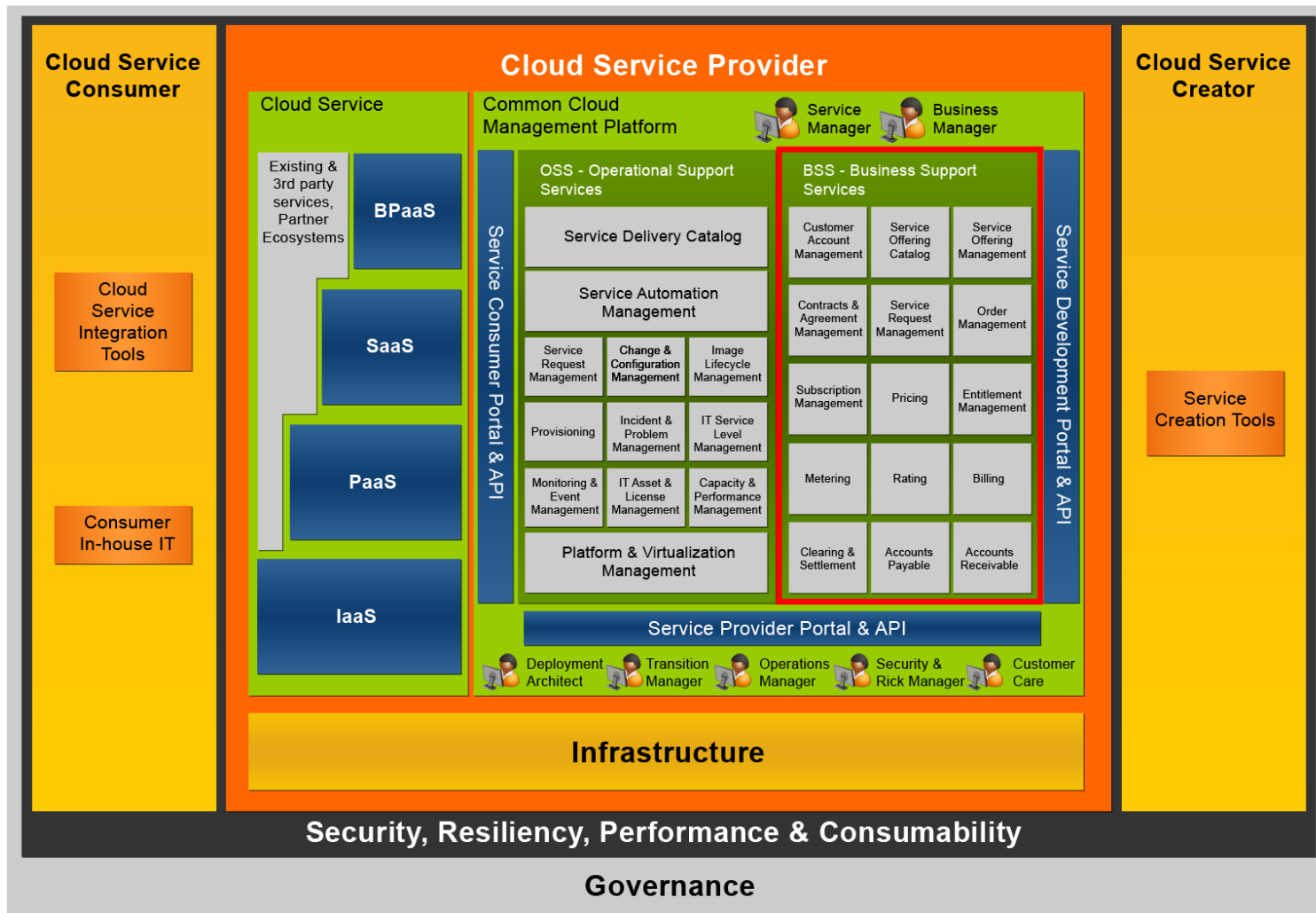


Figure: Business support services

# Operational Support Services (OSS)



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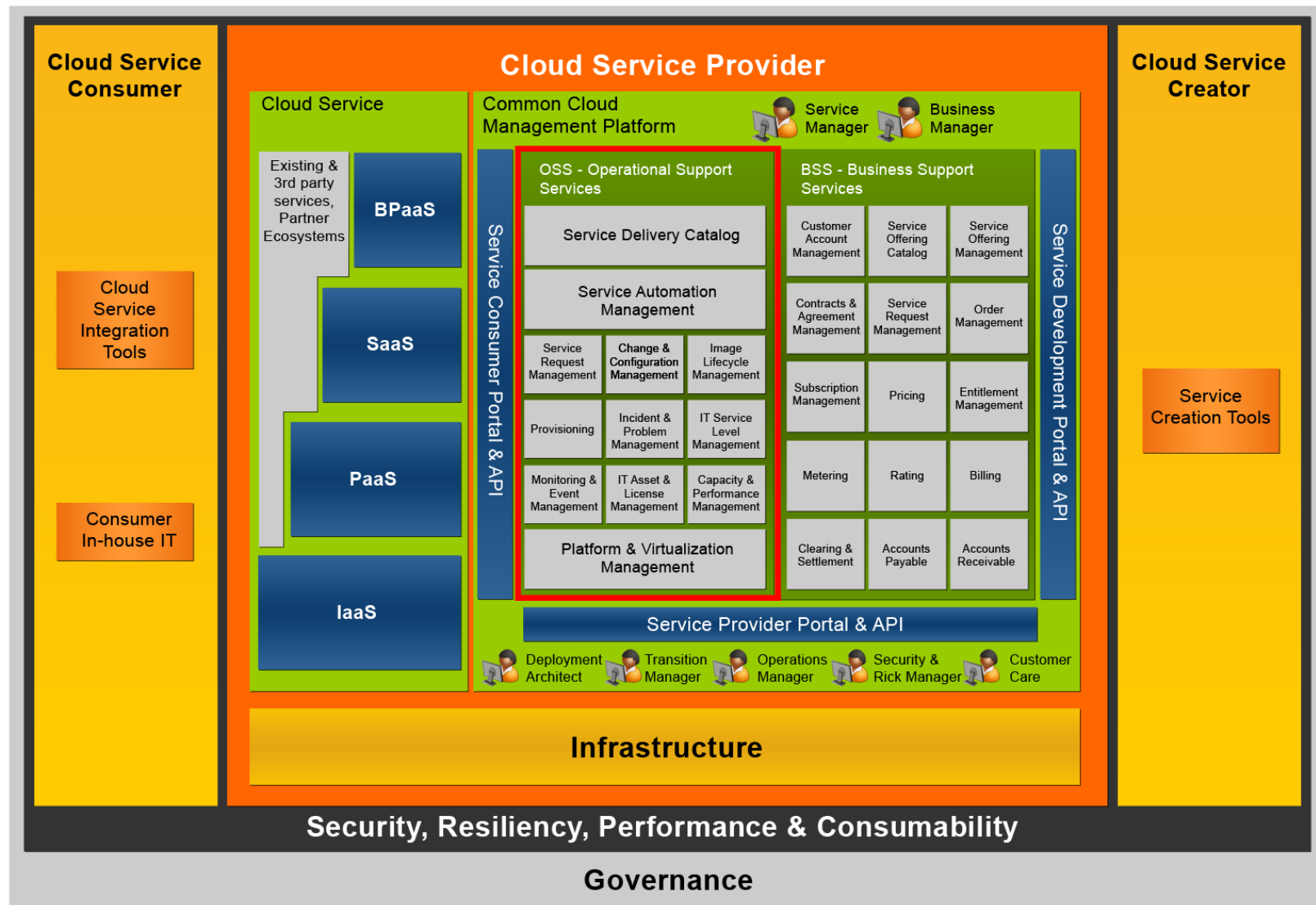


Figure: Operational support services

# Security, resilience, performance and consumption



IBM ICE (Innovation Centre for Education)

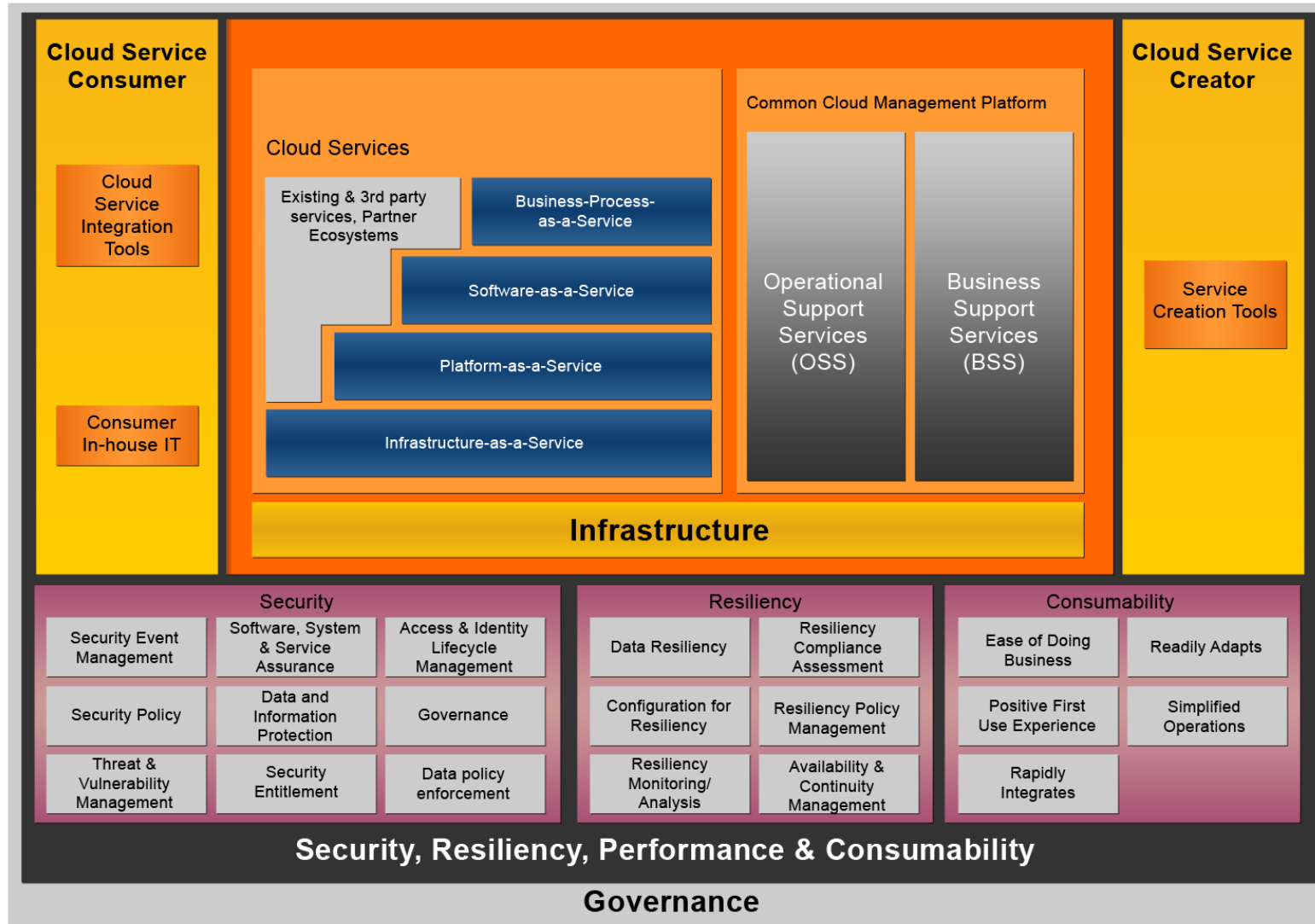


Figure: Security, resilience, performance and consumption

# Cloud service creator: Service development tools



IBM ICE (Innovation Centre for Education)

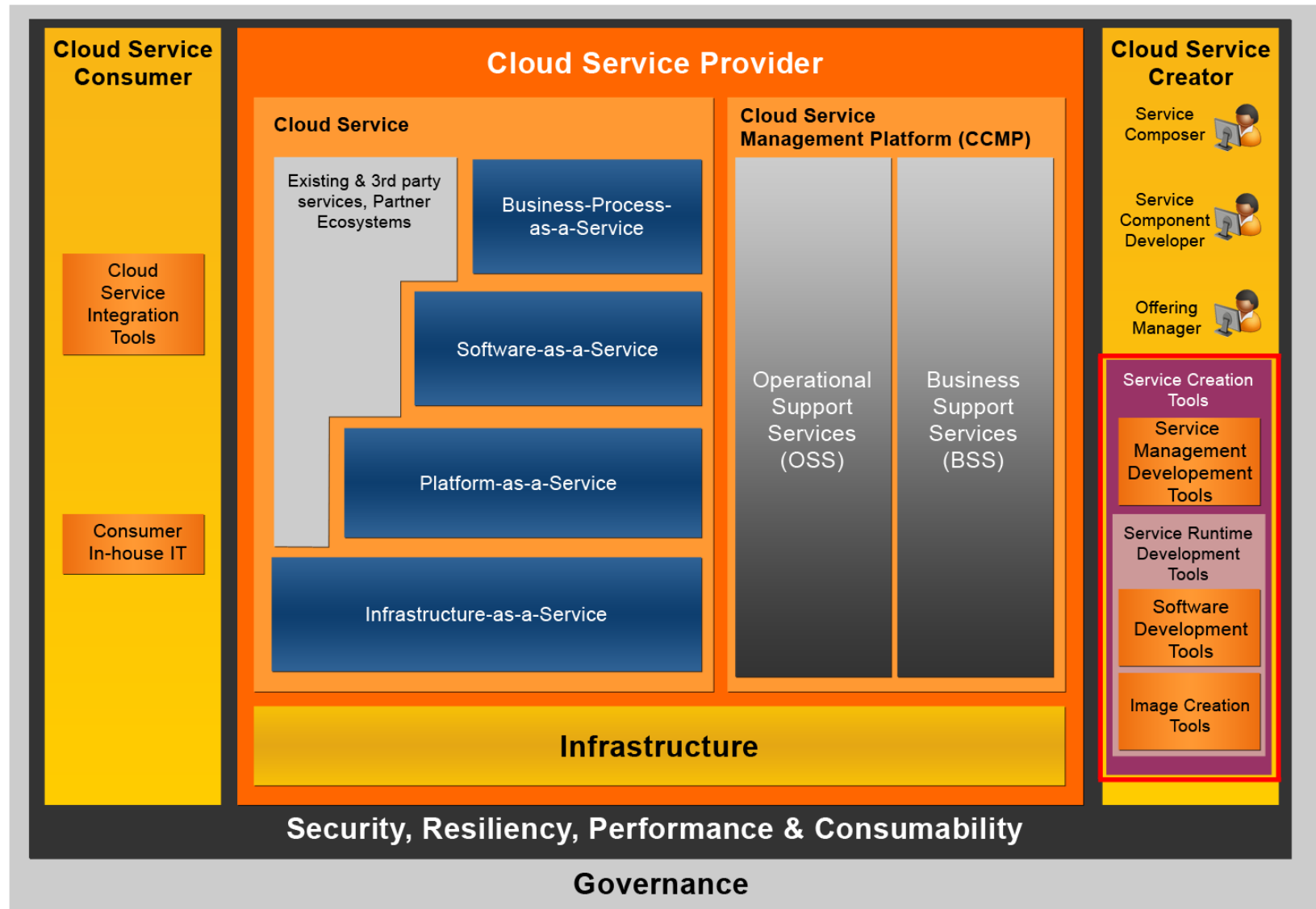


Figure: Cloud service creator

# IBM CCRA versions or CCRA evolution



IBM ICE (Innovation Centre for Education)

## Evolution of the Cloud Computing Reference Architecture (CCRA 3.0)

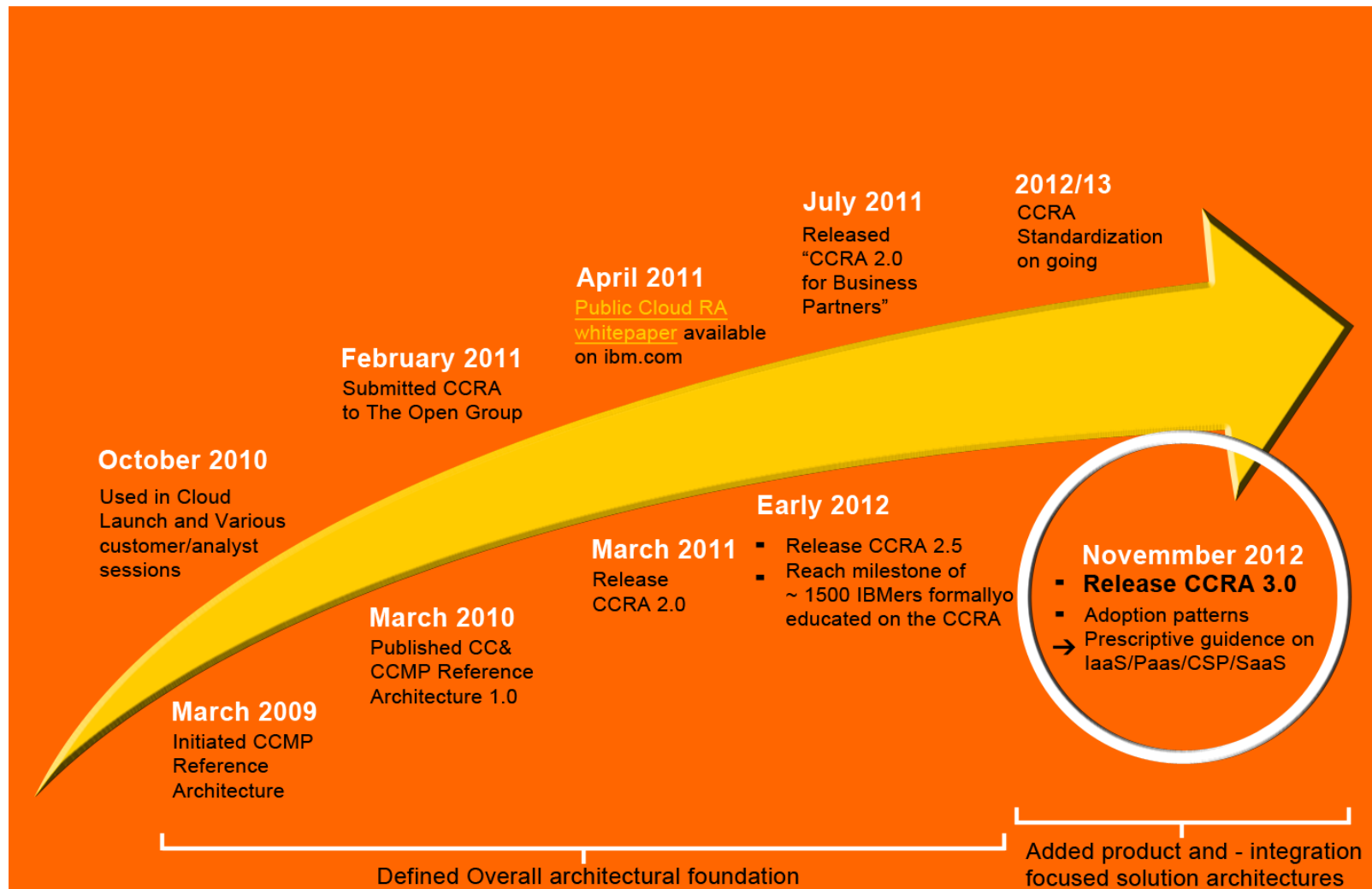


Figure: Evolution of CCRA 3.0



# Adoption patterns

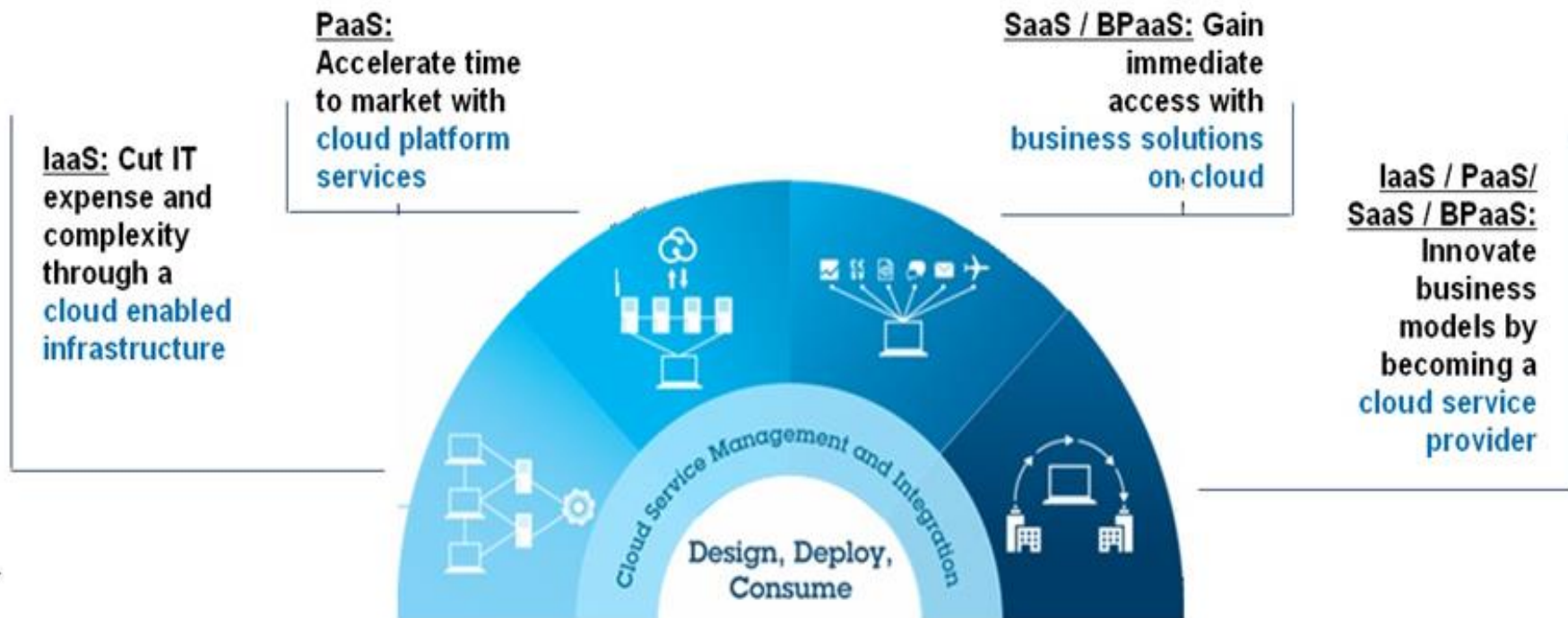


Figure: Adoption patterns

# Adoption pattern in CCRA 3.0

IBM ICE (Innovation Centre for Education)

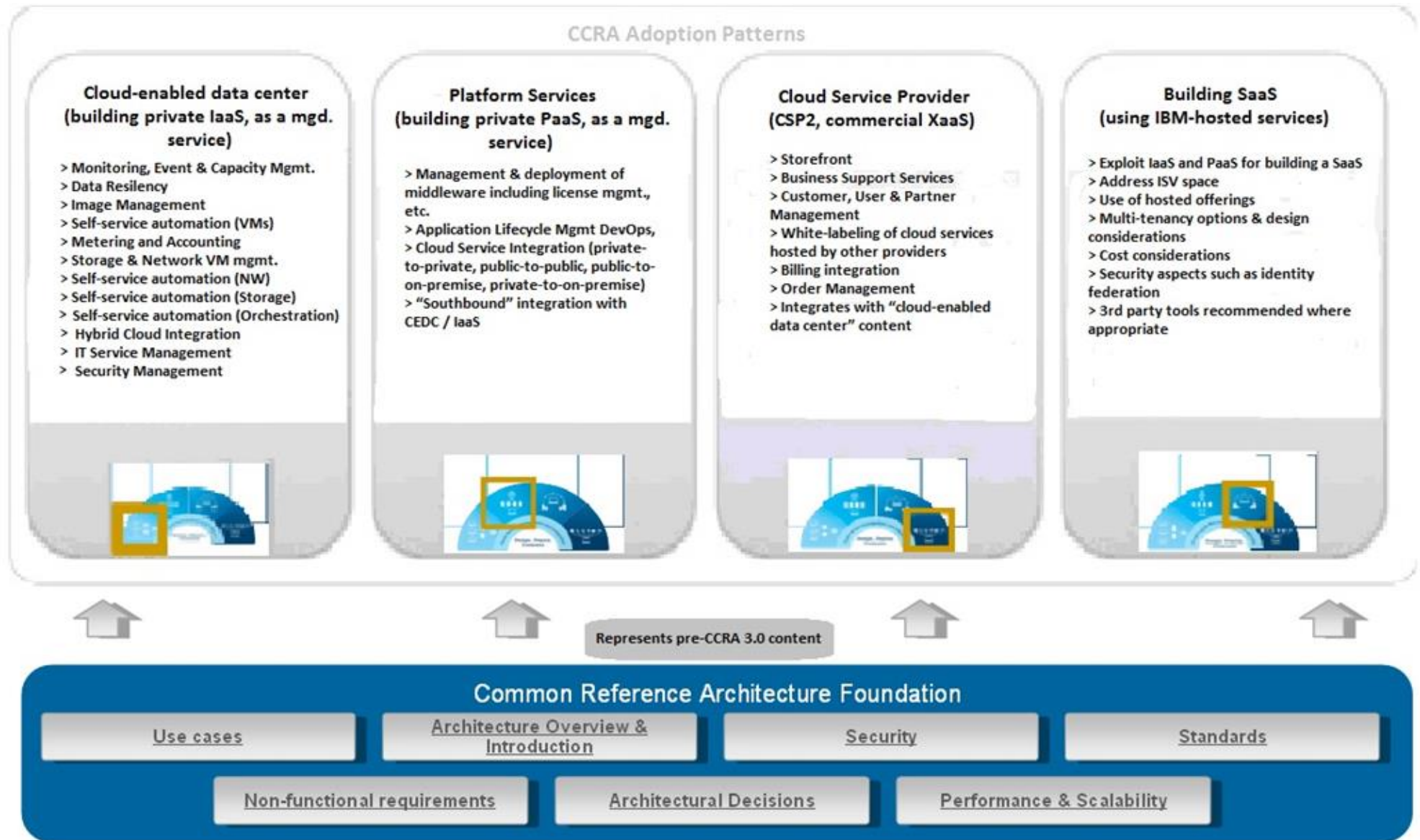


Figure: Adoption pattern in CCRA 3.0

# Examples of cloud services

- SaaS services:
  - Email and office productivity.
  - Billing.
  - Customer Relationship Management (CRM).
  - Collaboration.
  - Content management.
  - Document management.
  - Financials.
  - Human resources.
  - Sales.
  - Social networks.
  - Enterprise Resource Planning (ERP).
- PaaS services:
  - Business intelligence.
  - Database.
  - Development and testing.
  - Integration.
  - Application deployment.
- IaaS Services:
  - Backup and recovery.
  - Compute.
  - Content Delivery Networks (CDNs).
  - Services Management.
  - Storage.

# Checkpoint (1 of 2)

## Multiple choice questions

1. \_\_\_\_\_exposes a set of business and operational management focused services like BSS & OSS.
  - a) Hybrid cloud management platform
  - b) Cloud management tool
  - c) Common cloud management platform
  - d) None of these above
2. IBM CCRA stands for \_\_\_\_\_ .
  - a) Cloud Computing Reference Architecture
  - b) Certified Credit Research Analyst
  - c) Commercial Credit Reference Agency
  - d) All the above
3. \_\_\_\_\_ allows the practitioners to focus on delivering a solution to the customer with what they need to consider based on the adoption pattern.
  - a) Solution based view
  - b) Academic view
  - c) Perspective view
  - d) All the above

# Checkpoint solutions (1 of 2)

## Multiple choice questions:

1. \_\_\_\_\_exposes a set of business and operational management focused services like BSS & OSS.
  - a) Hybrid cloud management platform
  - b) Cloud management tool
  - c) **Common cloud management platform**
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  - a) **Solution based view**
  - b) Academic view
  - c) Perspective view
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# Checkpoint (2 of 2)

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## Fill in the blanks:

1. The functionality of cloud services integration tools is especially relevant in the context of \_\_\_\_\_.
2. \_\_\_\_\_ is the adoption pattern where the organization adopting cloud computing is seeking to reduce the cost and complexities relating to their IT services.
3. \_\_\_\_\_ is generic across all cloud service types and can be configured to behave appropriately in the context of the managed cloud services.
4. \_\_\_\_\_ allows for the architects to see the broader picture of a cloud implementation with all aspects of the architecture in place.

## True or False:

1. Software is required to implement service specifications in the cloud for IaaS. True/False
2. ERP applications that range from call center applications to sales force automation. True/False
3. Service provider portal supports cloud service creators in creating new cloud services. True/False

# Checkpoint solutions (2 of 2)

## Fill in the blanks:

1. The functionality of cloud services integration tools is especially relevant in the context of hybrid clouds.
2. Cloud enabled data center is the adoption pattern where the organization adopting cloud computing is seeking to reduce the cost and complexities relating to their IT services.
3. Business support service is generic across all cloud service types and can be configured to behave appropriately in the context of the managed cloud services.
4. Academic view allows for the architects to see the broader picture of a cloud implementation with all aspects of the architecture in place.

## True or False:

1. Software is required to implement service specifications in the cloud for IaaS. **True**
2. ERP applications that range from call center applications to sales force automation. **False**
3. Service provider portal supports cloud service creators in creating new cloud services. **False**



# Question bank

## Two mark questions:

1. Define cloud service consumer.
2. Define cloud service provider.
3. Define cloud service creator.
4. What is common cloud management platform?

## Four mark questions:

1. Describe business support services.
2. Describe operational support services.
3. Illustrate NIST - CCRA.
4. Describe adoption patterns.

## Eight mark questions:

1. Explain cloud service model.
2. Explain CCRA 3.0 version.

# Unit summary

**Having completed this unit, you should be able to:**

- Learn the concept of IBM CCRA and its roles
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- Understand the concept of IBM Cloud Computing Reference Architecture (CCRA 3.0)