

This is to certify that

Renato Heeb

Has achieved the

**ITIL[®] Foundation Certificate in
IT Service Management**

Effective from **26 Jan 2019**

Expiry date **N/A**

Certificate number **GR750527931RH**

Candidate number **9980082015963318**



Mark Basham, CEO, AXELOS



Panoraia Theleriti, Certification Qualifier, PeopleCert

Printed on 25 September 2019

This certificate remains the property of the issuing Examination Institute and shall be returned immediately upon request.