

The Association of Business Process Management Professionals ABPMP
and Schweizerische Gesellschaft für Organisation und Management SGO

certify that

RENATO HEEB

born 03 March 1984

having successfully demonstrated competence in the practice of
Business Process Management is hereby granted the designation

Certified Business Process Associate
CBPA®

This certification process was conducted by Association for the certification for persons in
management VZPM, using the Regulations of VZPM and the Business Process Management
Common Body of Knowledge (BPM CBOK® Version 3.0), in the German language.

Glattbrugg, 29 January 2016

28 January 2019

Initial certification

Valid until

Latest recertification

2016-28

Certificate number

SGO, President



v z p m

Certification Body

Certification Body