

Ishwari Alve

☎ +1 (929) 340-6418 ◊ ✉ isa4102@nyu.edu ◊ in ishwari-a

Results-driven Program Manager with over 6 years of experience leading complex technical programs and cross-functional initiatives in the technology and energy industry. Adept at driving process optimization, and achieving operational efficiencies. Seeking program and product management opportunities.

EXPERIENCE

Service Now

June 2023 - Present

Technical Program Manager - Engineering Operations

- **Strategic Planning and Execution:** Leading a comprehensive engineering bootcamp program on a global scale, amplifying engineering efficiency, and generating savings of upto **\$1500** per new hire by shortening the ramp-up time of new hires by about two weeks
- **Improved Business Outcomes:** Facilitated R&D Tax Credit survey, achieving **100%** compliance improving cash flow, reducing effective tax rate, and securing **\$110mm** tax rebate in just **3 weeks**, previously a 6-8 month effort
- **Operational Excellence:** Increased employee awards program efficiency by using **data analytics** to track progress and identify areas for improvement.

New York University - Information Technology

Sept 2021 - May 2023

Project Manager - PMO

- **Change Management and Customer-Obsessed Approach:** Global Office of Information Security - Facilitated migration of the organization's log data and computing to Splunk Cloud SaaS, to empower global security operations with improved data accessibility, reduced risks, and enhanced performance.

Aker Solutions

Apr 2018 - Aug 2021

Engineering Consultant - Energy Industry

- **Complex Cross-functional Project Delivery:** Led a complex **\$386mm** cross-functional study project for offshore relief device verification, achieving **\$60mm** in capex savings through simulation analysis, demonstrating expertise in managing large-scale technical programs and driving cost efficiencies.
- **Stakeholder Management and Relationship Building:** Executed complex process design and engineering management project scope through **cross-functional collaboration** with teams across Malaysia and India. Delivered **three** critical packages by effective **vendor and customer relationship management** involving technical bid evaluation, and establishing customer's requirements, concerns and priorities. Achieved milestones on time and under budget using Aker Solution's Project Execution Model, saving **4000 man-hours**
- **Leadership:** Conducted technical training sessions for 100+ engineers, to disseminate expertise in emerging technologies in the energy space and fostered team competency development.

Accenture

Nov 2016 - Oct 2017

Functional Consultant

- Gathered, analyzed and provided **SAP production planning and sales delivery** support for mapping user business process requirements, processes and objectives
- Achieved **100%** efficiency by ensuring **timely** response and resolution of problem tickets
- Carried out functional, performance and regression testing, assisted the team in creating test scripts and testing scenarios

EDUCATION

New York University - NY, USA

Sept 2021 - May 2023

Master of Science in Management of Technology

University of Mumbai - Mumbai, India

Jul 2013 - Jun 2016

Bachelor of Engineering in Chemical Engineering

Google Project Management Professional Certificate

Jan 2022

Online

LEADERSHIP EXPERIENCE

- Senator of the International Student Council, NYU Student Government Assembly
- Graduate Representative for the Society of Women Engineers - NYU chapter, Union Representative for Graduate Employees at New York University