User Stories

Web

As a web application visitor, I want to create account, so that I could have personal **Application** preferences for web application (interview)

> As an IFA Administrator, I want to have a dashboard on the web application, so that I can easily check on leagues/teams information (interview)

> As an IFA Administration, I want to enable free access to all data regarding games/teams/leagues, so that I could improve the system's transparency (interview)

As an IFA administration, I want to allow each visitor to make a registration in web application, so that they can use more features that web application offers (interview)

As a fan, I want to register to any kind of notification (player/team/league), so that I could follow my favourite player/team/league on regular basis (interview)

As a web application visitor, I want to access the web application everywhere in the world, so that I do not depend on location (documentation)

As an IFA administration, I want to each account have its unique user name and password, so there will not be any login issues² (interview)

As a team, I want to post news on social media regarding my team, so that I can keep my fans updated (interview)

As a fan, I want to add comments on all social media content on web application, so that I could express my opinions and thoughts online(interview)

As a fan, I want to be updated about my purchased tickets for matches, so that I would be notified if game is postponed (interview)

As a fan, I want to have application in my native language, so that I can understand the context of information included in web application (interview)

As a fan, I want to have fast response time while using the system, so that I do not lose time waiting for an answer³ (documentation)

As a fan, I want to get access to statistics of matches, so that I could be informed what happened on a match (interview)

As a fan, I want to get access to analytics of favourite team, so that I can predict upcoming matches (interview)

As a fan, I want to choose things in web application that I am interested in, so that I could access information about things I am interested instantly (interview)

As an IFA administration, I want to allow 50 000 people to have access on web application in the same time, so that there will not be accessibility problems while logging into the system (documentation)

¹ Easily in this case means quick search for necessary information, being able to have all relevant information combined in simple way.

² Login issues refer to problems such as having two accounts with the same username.

³ Fast response refers to reply within 15 minutes.

⁴ Term 'things' in this context refers to all different topics that a fan could be interested in, such as league, team, player, match etc.

Mobile Application

As a referee, I want to have application that contains list of events that could occur in the game, so that I can instantly provide information to the system (interview)

As a referee, I want to have a small device on which I could inform about occurring events during the match, so that system would provide updates from each game⁵ (interview)

As a referee, I want to report data to system automatically when the event occurs, so that information is updated at each moment (interview)

As a referee, I want to provide information to the system in digital way, so that information could be transmitted faster (interview)

As a IFA Administrator, I want to create statistics from referees live updates from games, so that I could inform fans in efficient way⁶ (interview)

Scheduling

As an IFA Administration, I want to create the platform for scheduling, so I could suggest a certain schedule to all stakeholders (interview)

As an IFA Administration, I want to handle all scheduling through digital form, so that the scheduling system would be more efficient (interview)

As an IFA Administration, I want to determine the rules on how to schedule games, so that the bias could be avoided (interview)

As an IFA representative, I want to check and approve a schedule, so that bias could be avoided (interview)

As a league, I want to be able to make changes on the schedule, so that I can adjust the schedule to teams and referees (interview)

As an IFA representative, I want to receive explicit reason from teams and leagues for changing the game's schedule, so that the bias could be avoided (interview)

As an IFA representative, I want to be able to confirm every change in the scheduling, so that bias could be avoided (interview)

As a team, I want to every game that we play to be in at least four days difference, so that team has enough time to prepare for upcoming match (interview)

As a referee, I want to the system connects me with games that I will be in charge, so that I can follow information regarding my matches easily⁷ (interview)

As a referee, I want to be notified by the system if game is postponed, so that I can reschedule my plans (interview)

As an IFA Administration, I want each schedule be adjusted to time zone of league, so that there will not be misunderstanding⁸ (interview)

⁵ Small device refers to device size such as smartphone so that it could be carried anywhere.

⁶ In this case, 'efficient' refers to structured way of representing statistics from football match, including goals, yellow/red cards, injuries etc.

⁷ Connection in this case means that games would be assigned to referees who would be able to follow updates about each game got.

⁸ Misunderstanding in this case means that all stakeholders interested in schedule of specific league are aware of time zone where is the league

Budgeting

As an IFA Administration, I want to determine the budgetary policies and rules, so there will not be frauds in teams budgeting systems (interview)

As an IFA Administration, I want to have access to teams budget over web application, so that I can to continuously control budgeting system (interview)

As an IFA Administration, I want to be able to get report for each teams' transaction, so that I can have a real perspective on a team's budget⁹ (interview)

As an IFA Administration, I want to restrict access to budgeting only to the IFA Administration and teams, so that I maintain the budgets confidentiality (interview)

As an IFA administration, I want to be alerted on deviations from the rules for budget control, so that there will not be any frauds in teams budget (interview)

Communication with various stakeholders

As an IFA Administration, I want to have one media for communication among stakeholders, so that communication between stakeholders could be improved¹⁰ (interview)

As a team, I want to establish a responsible person who will be in charge of managing team's profile in the system, so that our needs would be represented in the system (interview)

As a CIO, I want to merge multiple existing systems into one, so that there would be efficient communication and transparency among stakeholders¹¹ (interview)

As a CIO, I want different User Interfaces for different stakeholders, so that each stakeholder would have adjusted interface that suits its needs (interview)

⁹ Transaction combines different actions such as buying a player, building a stadium etc.

 $^{^{10}}$ One media refers to web application that will be used for communication among stakeholders and the system

¹¹ Efficient communication refers to getting information among stakeholders faster than in the system-as-is