

MASTER SERVICES AGREEMENT

Between BankCorp Ltd. (“Client”) and DataSys Technologies Pvt. Ltd. (“Vendor”).

1. DEFINITIONS

“Subcontractor” means any entity performing obligations or providing any Products or Services related to external data hosting, retention, or destruction of Company Data, or having access to the Company’s premises or information systems.

“Confidential Information” does not include (a) information that is or becomes public, (b) feedback voluntarily provided by the Client, or (c) residual knowledge retained in unaided memory.

2. TERM AND TERMINATION

Client may terminate this Agreement for convenience, without penalty, upon thirty (30) days’ written notice.

In the event of expiration or termination, Vendor shall provide transition assistance for one hundred eighty (180) days.

3. INTELLECTUAL PROPERTY

Vendor represents and warrants that its work product does not infringe or misappropriate the intellectual property rights of any third party.

4. DATA PRIVACY AND SECURITY

Vendor shall ensure that all subcontractors comply with applicable data-privacy and information-security regulations.

Vendor shall notify the Client within five (5) business days of any data breach involving Client’s Confidential Information.

5. RETURN OF INFORMATION

Upon expiration or termination, Vendor shall return all Bank Confidential Information and data in a mutually acceptable electronic format.

6. MULTILINGUAL CLAUSE

El proveedor debe notificar al cliente cualquier incumplimiento de datos en un plazo de cinco días hábiles.