# Teaching Statement

# Patrick Vu

# November 2023

I am committed to excellence in teaching and have experience teaching at three universities: the University of New South Wales; Macquarie University; and the University of Western Australia. I have taught a range of courses, including econometrics, microeconomics, macroeconomics and monetary economics. During graduate school, I was supported by fellowships and research assistantships, and did not teach. But teaching is something I enjoy, and I am very much looking forward to resuming this role.

My teaching philosophy begins with getting students excited about the questions and problems we will encounter. I try to transmit my own passion for the subject and connect what we are learning to applications with real-world relevance. To explain difficult ideas, I like to present intuition first, before going into the details. I enjoy the challenge of communicating new ideas, actively engaging students in class, and sparking their intellectual curiosity.

I have excellent teaching evaluations. Overall, based on 171 responses across four classes, 95% of students agreed they were satisfied with the quality of my teaching (Table 1). Student responses to other aspects of my teaching — such as clarity, enthusiasm, encouragement — are similarly positive and can be viewed in more detail in my application materials. Student evaluations also include open-ended responses. One reads: 'You can tell that he knew what he was talking about and liked to teach. Would consistently ask for the class to answer questions even if no one would raise their hand.' Another writes: 'Extremely knowledgeable and very thorough and clear explanations of even difficult concepts.' These responses reflect what I aim to achieve in teaching: engaging students in active learning and communicating complex ideas with clarity.

I am prepared to teach a range of courses depending on department needs, especially at the undergraduate level. At the graduate level, I would be excited to teach courses in econometrics. This could be in theoretical econometrics or applied econometrics with applications, for example, to labor, health, and education.

Table 1 – Summary Statistics on Student Evaluations of Teaching Quality

University	Course	n	Agreement
University of New South Wales	Econometrics	30	93.3%
Macquarie University	Econometrics	17	93.8%
University of Western Australia	Macroeconomics	61	98.0%
University of Western Australia	Monetary Economics	63	92.0%

Notes: evaluation forms vary across universities and agreement percentages are for the statement which best corresponds to overall teaching quality. At the University of New South Wales, the question was "Overall I was satisfied with the quality of Patrick Vu's teaching." At the University of Western Australia, the question was "Overall, the tutor effectively supports my learning." At Macquarie, the question was "During tutorials, this tutor provides feedback that reinforces learning." The scale at Macquarie was not based on degrees of agreement but on a 5-points scale ranging from 'All of the time" to "Rarely of never". For aggregation purposes, I assume that ratings 4 and 5 correspond to agreement.

dev.=0.7



Learning and Teaching Centre
TEACHING EVALUATION FOR DEVELOPMENT SERVICE
MACQUARIE UNIVERSITY

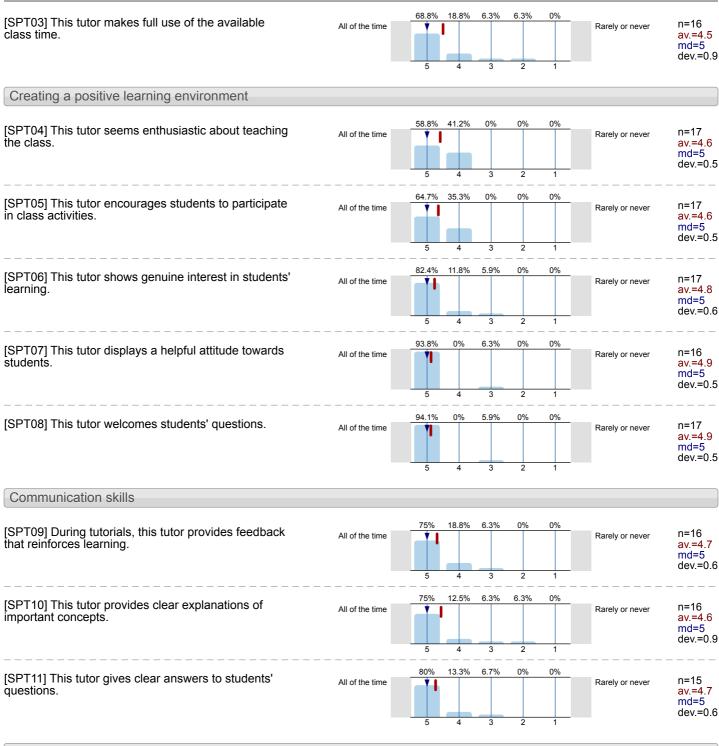
Learner Experience of Unit/Teaching Mr. Patrick Vu, Economics ECON241-Introductory Econometrics, ECON241-Introductory Econometrics (ECON24117S11931560)

Co-lecturer/Convenor:

No. of responses = 18: Percentage of class/unit responding = 90%

#### Survey Results Legend Relative Frequencies of answers Mean Median n=No. of responses av.=Mean 35% Question text Left pole Right pole md=Median dev.=Std. Dev. ab.=Abstention Scale Histogram Student Perception of Tutor Skills (SPOTS) I am n=17 Female 47.1% 52.9% Male My first language is n=17 English 29.4% other than English 70.6% In my program of study, this unit is n=16 compulsory 87.5% elective 12.5% In this unit, I have so far attended n=17 1-5 tutorials 0% 6-9 tutorials 11.8% 10 or more tutorials 88.2% Practical matters 100% 0% 0% [SPT01] This tutor arrives on time for tutorials. n=17 All of the time Rarely or never av.=5 md=5 dev.=0 94.1% 0% 0% 5.9% [SPT02] This tutor is well-prepared for each tutorial. n=17 All of the time Rarely or never av.=4.8 md=5

5



#### General comments

[SPT12] I am finding tutorials in this unit a worthwhile experience.



#### Comments Report

D (1)	
Practical	matters

[SPTO1] Please comment on this tutor's preparation, organisation and use of class time.

Well prepared. Concepts are clearly presented, Class time is well spent

Teach sth please !

Good.

Good.

perfect

He writes pu accessary formula's on the bord and is always willing to help anyone who needs it.

very organised, always on time, Prepared for extra

activities and way useful class time.

It's all prequed online before al-15 so hard to go wrong. Cometing has useful information with on board prior.

Great Luter.

Always on time					
when there is problems he always characters	that is	foreseen	in the	40400000	ave stoor
The working of the state of the	1 4624	400 241			
Creating a positive learning environme	nt				
[SPTO2] Please comment on the ways in wl	hich this tutor sh	nowed interest in	students and create	ed a positive learni	ng environment.
Calliny on volunteer to share	: dear Ho	lakal comma d	Deartes.		
Colony on some	100000	ipin Group in	~ (OUI VA)		
En Encourage students to com	nmumicate.				
·-		***************************************	······································		
Good.					
J1404 ,					
				······································	
Always there to calp					
	•				

17.07.2017

!lways	asks Insi	it i ghtfu	, e 	ned know	help, ledge ·	alu	195	read	7 <sup>f0</sup>
Could	talk	about	non -	- Cconor	-etnics	relate	d topi	Ct w	th him.
			-				-		
twen	* 40 )	help ful							
lo matter	Νου	stupid	nıy	question	r was,	he ansi	vered	Hein	portionally.
Communica	ation skills								
SPTO3] Plea					lls in relation	to their teach	ing.		

$\sim$	•	- 4	
$\triangle$	uire	Chear	

Good

the communicates with everyone, sometimes he even stones at the board and explains the concepts.

always Proactive.

Tuto is helpful but individual noture of online tutorials means he can only answer I question at a time.

Good communicator.

I learned everything from him.

#### General comments

[SPTO4] What does this tutor do to increase your understanding of the subject and help you to learn?

Discourses and openess to question

Tell some of processes.

techappy to answer questions.

avod

He explains things very well.

go through Step by Step explaining it all

Answer all questions thoroughly.

Explaining step by step

Clear explanations & patiently answers all questions.

[SPTO5] What are the most positive aspects of this tutor's practice?

Openess to questions

Review the points.

Good

He's	really	rice	and	approachable
------	--------	------	-----	--------------

· smart · approachable - en couraging · halpful.

Laidback but know Cus Stoff.

open with any question angtime during tute

Punctual and relpfel.

Patient, & postive attitude

[SPTO6] What aspects of this tutor's practice could be improved?

Slightly man about to vaised hards, souther to have a while for the an individual to be chosen to air a question. Overall a brilliant take.

teach sth please!

Methods.

Maybe can lead students to do some difficult questions.

4	ø	0	d
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He can show us how to answer the questions at the end of class just for those of us who are too sky to ask for Celp.

NIA

More going trough answers.

more engaeton d

A/M

[SPTO7] Please comment on your overall experience of learning with this tutor.

Good unit delivered by agreet tuter

no that good, never explan the steps.

aveat

Att

10/10

Goed futor



A very good learning experience



# myExperience Report

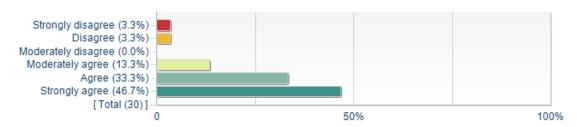
Semester 1, 2017

Faculty: UNSW Business School School: School of Economics

Course: ECON2206 Introductory Econometrics\_Aggregate Evaluation period: May 15 2017 12:00AM - Jun 8 2017 12:00AM

Teacher Aggregate Report: Patrick Vu

#### Overall I was satisfied with the quality of Patrick Vu's teaching



Statistics	Value
Response Count	30
Mean	5.10
% Agreement	93.3%

Comparison of results for "Overall I was satisfied with the quality of this teacher's teaching" This teacher: Patrick Vu

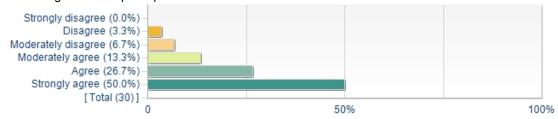
#### **School of Economics**

Statistics	Value
Response Count	5770
Mean	5.05
% Agreement	90.2%

#### **UNSW Business School**

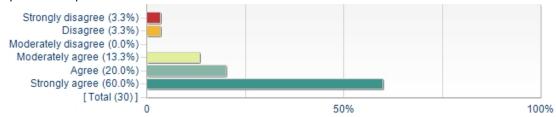
Statistics	Value
Response Count	35589
Mean	5.11
% Agreement	92.5%

#### 1. Patrick Vu encouraged student participation



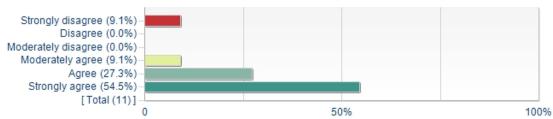


#### 2. Patrick Vu provided helpful feedback



Statistics	Value
Mean	5.23
% Agreement	93.3%

# Patrick Vu communicated effectively with students



Statistics	Value
Mean	5.09
% Agreement	90.9%

# **Raw Comment Data**

#### The best features of Patrick Vu's teaching were?

#### Comments

could write clear notes on blackboard.

He explained the homework questions very well .

good preparation

Actively engaged with the students

specifics

clear logic

he was really nice and approachable

patience and details

Tried hard to engage class and provide feedback.

He's smart

explained all concepts clearly

there was no 'stupid question'

encouraged us to answer questions and ask questions

had all tutorial questions on the board in case we forgot our textbook or dont remember the question

very patient

Was consistently prepared for each class and was well-spoken.

Extremely knowledgeable and very thorough and clear explanations of even difficult concepts

Worked through the examples and answer questions

You can tell that he knew what he was talking about and liked to teach. Would consistently ask for the class to answer questions even if no one would raise their hand

Student Involvement

Clear explanations for questions.

#### Patrick Vu's teaching could be improved by

#### Comments

put e-book on moodle

I got no complaints.

NA

All good

writing on blackboard could be more clear

encouraging more interactive activities

be more strict?

Providing worked answers.

Being open to discussion and happier to answer questions

more encouragement for students to speak out in class

not really clear to explain the point

- Being more engaging with the class. Asking a question and then not saying anything for 30 seconds does not qualify as student engagement. Learning student names and asking specific students for answers would've been more appropriate, or using some kind of incentive to have people answer.
- Providing better feedback on assessments and marking more in line with the course's assessment criteria. I lost 3 marks on the first assignment purely for using the wrong units, and was marked incorrectly in certain sections with no feedback or justification.
- Following the course's assessment guidelines more carefully. During the "class participation" part of the project, Patrick did not assign people into groups as the course assessment required, and instead left the class to its own devices, which resulted in no class discussion or participation whatsoever. Myself and another student ended up taking control and tried to organise the class, which seemed inappropriate given that neither of us are the tutor.

Overall I was not satisfied with Patrick's tutoring, and dreaded coming to this class each week.

Might have been better to encourage a bit of student participation

Not so much his teaching but the course. By not having any assessments on the course material in an exam, students were less likely to study the material for the class. This made it hard for patrick to get students to answer questions and generally led to the quality of the tutorial decreasing. He was a good teacher, just a hard class to teach

Preparation

Send us the slides, your handwriting is a bit hard to read. (so if u run out of time we still can see solutions)



# **Student Perception of Teaching (SPOT)**

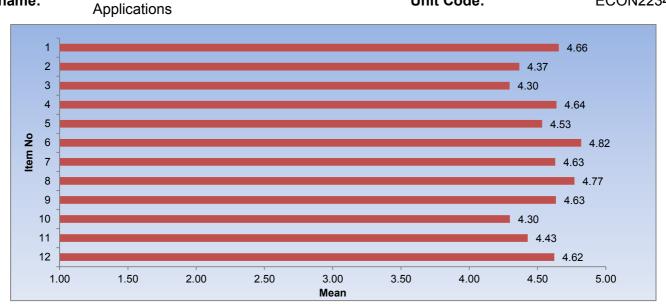
SUMMARY Semester 2, 2012

Staff: Mr Patrick Vu Questionnaire Type: Tutoring

Unit name:

Macroeconomics: Policy and
Applications

Unit Code: ECON2234



Number of Students	Enrolled: 0	Numbe	r of quest	ionnaires completed: 6	1
				YOUR FEEDBACK	
No	Item	Mean	Std Dev	% Agreement (SA + A)	% Disagreement (SD+D)
1	The tutor explains important concepts/ideas in ways that I can understand.	4.66	0.51	98%	0%
2	The tutor stimulates my interest in the subject.	4.37	0.74	85%	0%
3	I am encouraged to participate in classroom and/or online activities.	4.30	0.74	84%	0%
4	The tutor demonstrates enthusiasm in teaching the unit.	4.64	0.55	97%	0%
5	Appropriate teaching techniques are used by the tutor to enhance my learning.	4.53	0.62	93%	0%
6	The tutor is well prepared.	4.82	0.39	100%	0%
7	The tutor is helpful if I encounter difficulties with the lecture/unit.	4.63	0.68	93%	2%
8	The tutor treats me with respect.	4.77	0.42	100%	0%
9	The tutor is available for consultation (eg email, online, face-to-face, telephone).	4.63	0.56	96%	0%
10	I received constructive feedback that assists my learning.	4.30	0.89	84%	4%
11	I receive feedback in time to help me improve.	4.43	0.81	89%	2%
12	Overall, the tutor effectively supports my learning.	4.62	0.52	98%	0%



Staff: Mr Patrick Vu

Unit name: Macroeconomics: Policy and Applications

**Number of** 

students 0

enrolled:

**Questionnaire Type:** Tutoring

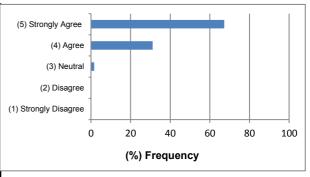
Unit Code: ECON2234

Number of responses: 61

Overall response: Not Available

#### 1. The tutor explains important concepts/ideas in ways that I can understand.

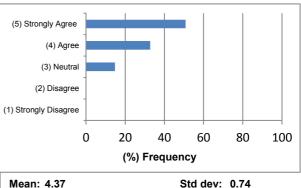
	Res	ponse
Response Scale	No	Percent (%)
(5) Strongly Agree	41	67
(4) Agree	19	31
(3) Neutral	1	2
(2) Disagree	0	0
(1) Strongly Disagree	0	0
(0) Unable to Comment	0	0
Total (N)	61	100



Mean: 4.66 Std dev: 0.51

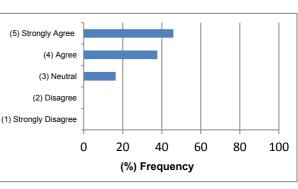
## 2. The tutor stimulates my interest in the subject.

	Res	ponse
Response Scale	No	Percent (%)
(5) Strongly Agree	31	51
(4) Agree	20	33
(3) Neutral	9	15
(2) Disagree	0	0
(1) Strongly Disagree	0	0
(0) Unable to Comment	1	2
Total (N)	61	100



#### 3. I am encouraged to participate in classroom and/or online activities.

	Res	ponse
Response Scale	No	Percent (%)
(5) Strongly Agree	28	46
(4) Agree	23	38
(3) Neutral	10	16
(2) Disagree	0	0
(1) Strongly Disagree	0	0
(0) Unable to Comment	0	0
Total (N)	61	100



Mean: 4.30 Std dev: 0.74

## 4. The tutor demonstrates enthusiasm in teaching the unit.

	Res	ponse	(E) Standards A 200	1					
Response Scale	No	Percent (%)	(5) Strongly Agree (4) Agree	-					
(5) Strongly Agree	41	67	(3) Neutral						
(4) Agree	18	30	(2) Disagree	1					
(3) Neutral	2	3	(1) Strongly Disagree	1					
(2) Disagree	0	0		+	-				
(1) Strongly Disagree	0	0		0	20	40	60	80	100
(0) Unable to Comment	0	0			(%)	Frequen	су		
Total (N)	61	100	Mean: 4.64			S	td dev:	0.55	

## 5. Appropriate teaching techniques are used by the tutor to enhance my learning.

	Re	sponse	(5) Strongly Agree					
Response Scale	No	Percent (%)	(4) Agree					
(5) Strongly Agree	36	59	(3) Neutral	.				
(4) Agree	20	33	(2) Disagree					
(3) Neutral	4	7	(1) Strongly Disagree					
(2) Disagree	0	0	<b></b>					
(1) Strongly Disagree	0	0	0	20	40	60	80	100
(0) Unable to Comment	1	2		(%)	Frequen	су		
Total (N)	61	100	Mean: 4.53			Std dev:	0.62	

## 6. The tutor is well prepared.

	Res	ponse	(5) Strongly Agree						
Response Scale	No	Percent (%)	(4) Agree		Т				
(5) Strongly Agree	50	82	(3) Neutral						
(4) Agree	11	18	(2) Disagree						
(3) Neutral	0	0	(1) Strongly Disagree						
(2) Disagree	0	0	] +		-	-	-	-	—
(1) Strongly Disagree	0	0	] 0	)	20	40	60	80	100
(0) Unable to Comment	0	0	1		(%)	Frequen	су		
Total (N)	61	100	Mean: 4.82			St	d dev:	0.39	

# 7. The tutor is helpful if I encounter difficulties with the lecture/unit.

	Res	ponse	(F) Strongly Agree	1					
Response Scale	No	Percent (%)	(5) Strongly Agree (4) Agree	-					
(5) Strongly Agree	39	64	(3) Neutral						
(4) Agree	11	18	(2) Disagree						
(3) Neutral	3	5	(1) Strongly Disagree	1					
(2) Disagree	1	2		-					—
(1) Strongly Disagree	0	0	] '	0	20	40	60	80	100
(0) Unable to Comment	7	11			(%) I	Frequen	су		
Total (N)	61	100	Mean: 4.63			S	td dev:	0.68	

# 8. The tutor treats me with respect.

	Res	ponse	(5) Strongly Agree						
Response Scale	No	Percent (%)	(4) Agree	-					
(5) Strongly Agree	47	77	(3) Neutral						
(4) Agree	14	23	(2) Disagree						
(3) Neutral	0	0	(1) Strongly Disagree						
(2) Disagree	0	0		+	-			-	
(1) Strongly Disagree	0	0		0	20	40	60	80	100
(0) Unable to Comment	0	0			(%)	Frequen	су		
Total (N)	61	100	Mean: 4.77			S	td dev:	0.42	

# 9. The tutor is available for consultation (eg email, online, face-to-face, telephone).

	Res	ponse	(5) Strongly Agree						
Response Scale	No	Percent (%)	(4) Agree	-					
(5) Strongly Agree	35	57	(3) Neutral						
(4) Agree	15	25	(2) Disagree	1					
(3) Neutral	2	3	(1) Strongly Disagree	1					
(2) Disagree	0	0		-					
(1) Strongly Disagree	0	0		0	20	40	60	80	100
(0) Unable to Comment	9	15			(%) I	Frequen	су		
Total (N)	61	100	Mean: 4.63			S	td dev:	0.56	

## 10. I received constructive feedback that assists my learning.

	Res	ponse	(5) Strongly Agree	1					
Response Scale	No	Percent (%)	(4) Agree	-		$\top$			
(5) Strongly Agree	29	48	(3) Neutral						
(4) Agree	19	31	(2) Disagree						
(3) Neutral	7	11	(1) Strongly Disagree						
(2) Disagree	1	2	7	-	-				
(1) Strongly Disagree	1	2	7	0	20	40	60	80	100
(0) Unable to Comment	4	7			(%) F	requen	су		
Total (N)	61	100	Mean: 4.30			S	td dev:	0.89	

## 11. I received feedback in time to help me improve.

	Re	sponse	(5) Strongly Agree				<b>.</b> I		
Response Scale	No	Percent (%)	(4) Agree						
(5) Strongly Agree	32	52	(3) Neutral						
(4) Agree	18	30	(2) Disagree	1					
(3) Neutral	5	8	(1) Strongly Disagree						
(2) Disagree	0	0		+	-	-	-	-	—
(1) Strongly Disagree	1	2		0	20	40	60	80	100
(0) Unable to Comment	5	8			(%)	Frequen	су		
Total (N)	61	100	Mean: 4.43			S	td dev:	0.81	

# 12. Overall, the tutor effectively supports my learning.

	Res	ponse	(5) Strongly Agree					
Response Scale	No	Percent (%)	(4) Agree					
(5) Strongly Agree	39	64	(3) Neutral					
(4) Agree	21	34	(2) Disagree					
(3) Neutral	1	2	(1) Strongly Disagree					
(2) Disagree	0	0	] +		40			
(1) Strongly Disagree	0	0	0	20	40	60	80	100
(0) Unable to Comment	0	0		(%)	Frequen	су		
Total (N)	61	100	Mean: 4.62		s	td dev:	0.52	

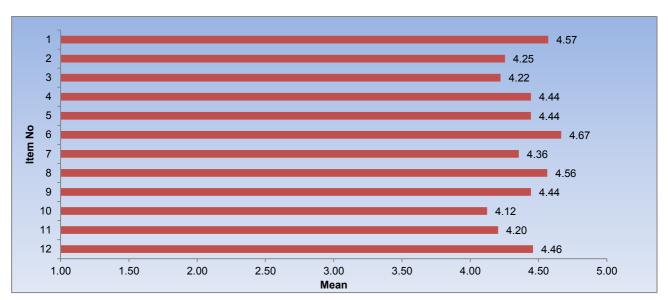


# **Student Perception of Teaching (SPOT)**

SUMMARY Semester 1, 2012

Staff: Mr Patrick Vu Questionnaire Type: Tutoring

Unit name: Monetary Economics Unit Code: ECON2210



Number of Students	Enrolled: 0	Numbe	r of quest	ionnaires completed: 6	3
				YOUR FEEDBACK	
No	Item	Mean	Std Dev	% Agreement (SA + A)	% Disagreement (SD+D)
1	The tutor explains important concepts/ideas in ways that I can understand.	4.57	0.67	94%	2%
2	The tutor stimulates my interest in the subject.	4.25	0.84	86%	3%
3	I am encouraged to participate in classroom and/or online activities.	4.22	0.89	81%	3%
4	The tutor demonstrates enthusiasm in teaching the unit.	4.44	0.76	90%	3%
5	Appropriate teaching techniques are used by the tutor to enhance my learning.	4.44	0.69	92%	2%
6	The tutor is well prepared.	4.67	0.62	95%	2%
7	The tutor is helpful if I encounter difficulties with the lecture/unit.	4.36	0.89	83%	5%
8	The tutor treats me with respect.	4.56	0.67	94%	2%
9	The tutor is available for consultation (eg email, online, face-to-face, telephone).	4.44	0.87	91%	4%
10	I received constructive feedback that assists my learning.	4.12	0.96	79%	7%
11	I receive feedback in time to help me improve.	4.20	0.90	80%	6%
12	Overall, the tutor effectively supports my learning.	4.46	0.74	92%	3%



Staff: Mr Patrick Vu

Monetary Economics

Unit name: Number of

students 0

enrolled:

**Questionnaire Type:** Tutoring

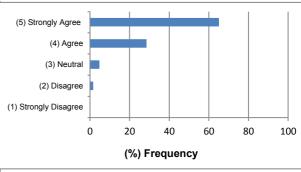
Unit Code: ECON2210

Number of responses: 63

Overall response: Not Available

#### 1. The tutor explains important concepts/ideas in ways that I can understand.

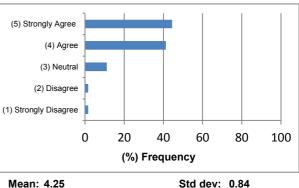
	Res	ponse
Response Scale	No	Percent (%)
(5) Strongly Agree	41	65
(4) Agree	18	29
(3) Neutral	3	5
(2) Disagree	1	2
(1) Strongly Disagree	0	0
(0) Unable to Comment	0	0
Total (N)	63	100



Mean: 4.57 Std dev: 0.67

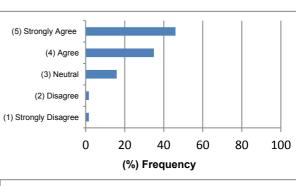
## 2. The tutor stimulates my interest in the subject.

	Res	ponse
Response Scale	No	Percent (%)
(5) Strongly Agree	28	44
(4) Agree	26	41
(3) Neutral	7	11
(2) Disagree	1	2
(1) Strongly Disagree	1	2
(0) Unable to Comment	0	0
Total (N)	63	100



## 3. I am encouraged to participate in classroom and/or online activities.

	Res	ponse	Г
Response Scale	No	Percent (%)	
(5) Strongly Agree	29	46	
(4) Agree	22	35	
(3) Neutral	10	16	] (
(2) Disagree	1	2	
(1) Strongly Disagree	1	2	
(0) Unable to Comment	0	0	
Total (N)	63	100	]



Mean: 4.22 Std dev: 0.89

## 4. The tutor demonstrates enthusiasm in teaching the unit.

	Res	ponse	(5) Strongly Apres	1					
Response Scale	No	Percent (%)	(5) Strongly Agree (4) Agree	-					
(5) Strongly Agree	36	57	(3) Neutral						
(4) Agree	21	33	(2) Disagree						
(3) Neutral	4	6	(1) Strongly Disagree	1					
(2) Disagree	2	3	7	+	-	-		-	—
(1) Strongly Disagree	0	0	7	0	20	40	60	80	100
(0) Unable to Comment	0	0	7		(%)	Frequen	су		
Total (N)	63	100	Mean: 4.44			5	td dev:	0.76	

# 5. Appropriate teaching techniques are used by the tutor to enhance my learning.

	Res	ponse	(5) Strongly Agree						
Response Scale	No	Percent (%)	(4) Agree						
(5) Strongly Agree	34	54	(3) Neutral						
(4) Agree	24	38	(2) Disagree	1					
(3) Neutral	4	6	(1) Strongly Disagree	1					
(2) Disagree	1	2		+-					
(1) Strongly Disagree	0	0		0	20	40	60	80	100
(0) Unable to Comment	0	0	7		(%)	Frequen	су		
Total (N)	63	100	Mean: 4.44	: 4.44 Std dev: 0.69					

#### 6. The tutor is well prepared.

	Res	ponse	(5) Strongly Agree						
Response Scale	No	Percent (%)	(4) Agree						
(5) Strongly Agree	46	73	(3) Neutral						
(4) Agree	14	22	(2) Disagree						
(3) Neutral	2	3	(1) Strongly Disagree						
(2) Disagree	1	2	] .	-	-	-	-		—
(1) Strongly Disagree	0	0	] (	)	20	40	60	80	100
(0) Unable to Comment	0	0	1		(%)	Frequen	су		
Total (N)	63	100	Mean: 4.67			St	d dev:	0.62	

# 7. The tutor is helpful if I encounter difficulties with the lecture/unit.

	Res	ponse	(5) Strongly Agree						
Response Scale	No	Percent (%)	(4) Agree		Ŧ				
(5) Strongly Agree	34	54	(3) Neutral						
(4) Agree	15	24	(2) Disagree						
(3) Neutral	7	11	(1) Strongly Disagree						
(2) Disagree	3	5	]	-					—
(1) Strongly Disagree	0	0	]	0	20	40	60	80	100
(0) Unable to Comment	4	6			(%) I	Frequen	су		
Total (N)	63	100	Mean: 4.36			S	td dev:	0.89	

# 8. The tutor treats me with respect.

	Res	sponse	(5) Strongly Agree	1					
Response Scale	No	Percent (%)	(4) Agree						
(5) Strongly Agree	40	63	(3) Neutral						
(4) Agree	18	29	(2) Disagree						
(3) Neutral	3	5	(1) Strongly Disagree						
(2) Disagree	1	2		+	-	-	-	-	
(1) Strongly Disagree	0	0	7	0	20	40	60	80	100
(0) Unable to Comment	1	2			(%)	Frequen	су		
Total (N)	63	100	Mean: 4.56			S	d dev:	0.67	

# 9. The tutor is available for consultation (eg email, online, face-to-face, telephone).

	Res	sponse	(5) Strongly Agree						
Response Scale	No	Percent (%)	(4) Agree						
(5) Strongly Agree	27	43	(3) Neutral						
(4) Agree	14	22	(2) Disagree						
(3) Neutral	2	3	(1) Strongly Disagree						
(2) Disagree	1	2		+	-	-	-	-	
(1) Strongly Disagree	1	2		0	20	40	60	80	100
(0) Unable to Comment	18	29			(%)	Frequen	су		
Total (N)	63	100	Mean: 4.44	Mean: 4.44 Std dev: 0.87					

## 10. I received constructive feedback that assists my learning.

	Res	ponse	(5) Strongly Agree						
Response Scale	No	Percent (%)	(4) Agree						
(5) Strongly Agree	24	38	(3) Neutral						
(4) Agree	21	33	(2) Disagree						
(3) Neutral	8	13	(1) Strongly Disagree						
(2) Disagree	3	5	] +		-				
(1) Strongly Disagree	1	2	7	)	20	40	60	80	100
(0) Unable to Comment	6	10			(%) I	Frequen	су		
Total (N)	63	100	Mean: 4.12			S	td dev:	0.96	

## 11. I received feedback in time to help me improve.

Response Scale	Re	(5) Strongly Agree									
	No	Percent (%)	(4) Agree								
(5) Strongly Agree	25	40	(3) Neutral								
(4) Agree	18	29	(2) Disagree								
(3) Neutral	8	13	(1) Strongly Disagree	1							
(2) Disagree	3	5		+	-	-		-	—		
(1) Strongly Disagree	0	0		0	20	40	60	80	100		
(0) Unable to Comment	9	14	(%) Frequency								
Total (N)	63	100	Mean: 4.20	Std dev: 0.90							

# 12. Overall, the tutor effectively supports my learning.

Response Scale	Res	(5) Strongly Agree	1								
	No	Percent (%)	(4) Agree	-							
(5) Strongly Agree	36	57	(3) Neutral								
(4) Agree	22	35	(2) Disagree								
(3) Neutral	3	5	(1) Strongly Disagree								
(2) Disagree	2	3				10					
(1) Strongly Disagree	0	0	] '	0	20	40 -	60	80	100		
(0) Unable to Comment	0	0	(%) Frequency								
Total (N)	63	100	Mean: 4.46	Std dev: 0.74							