

# ABOUT YOU

## Homepage Improvement Roadmap

### 6-Month Strategic Product Plan

January 2026 - June 2026

Prepared: January 12, 2026

#### Executive Summary

This roadmap addresses critical improvements for the ABOUT YOU homepage ([en.aboutyou.de](http://en.aboutyou.de)), focusing on accessibility compliance, performance optimization, personalization, and sustainable commerce features. The plan is structured around 6 Epics with 32 User Stories.

**Key Focus Areas:** WCAG 2.2 AA Compliance (EAA enforcement), Core Web Vitals optimization, AI-powered personalization, sustainability integration, and mobile-first redesign.

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# Current State Analysis

Analysis of en.aboutyou.de homepage conducted January 2026.

## Identified Issues & Opportunities

Issue Category	Finding	Impact
JavaScript Dependency	Heavy JS-rendered content; potential SSR gaps	SEO, accessibility, slow FCP
Navigation Complexity	Mega-menus with 100+ links; deep category nesting	Cognitive overload, keyboard trap risk
Image-Heavy Layout	Multiple carousels, brand logos, product imagery	LCP issues, bandwidth consumption
Live Shopping Feature	Video streaming without visible captions	WCAG 1.2.4 compliance risk
No Visible Personalization	Generic experience; no logged-in customization	Missed conversion opportunities
Sustainability Positioning	'Impact Reduction' link buried in meta bar	Missed differentiation opportunity
Second-Hand Integration	Exists but not prominently featured	Circular economy positioning weak
Mobile Experience	Desktop-first design; touch target sizes uncertain	Mobile conversion rates at risk

## Strengths to Build On

- Strong brand partnerships (3000+ brands including Nike, Adidas, Tommy Hilfiger)
- Celebrity collections as unique differentiator (LeGer, Guido Maria Kretschmer)
- Existing sustainability initiatives (Second-Hand, Upcycling categories)
- Live shopping innovation (early mover advantage in Europe)
- Multiple payment options (Klarna, PayPal, Apple Pay, Google Pay)
- Clear value propositions (Free delivery, 30-day returns, Buy Now Pay Later)

# Epics Overview

Six strategic Epics organized by priority and timeline for the 6-month roadmap.

Epic	Title	Priority	Timeline	Stories
E1	WCAG 2.2 AA Accessibility Compliance	CRITICAL	Jan - Feb	8 stories
E2	Performance & Core Web Vitals	CRITICAL	Jan - Mar	6 stories
E3	AI-Powered Personalization	HIGH	Feb - Apr	5 stories
E4	Sustainable Commerce Integration	HIGH	Mar - May	5 stories
E5	Live Shopping & Social Commerce	MEDIUM	Apr - Jun	4 stories
E6	Mobile-First Redesign	MEDIUM	May - Jun	4 stories

# Epic 1: WCAG 2.2 AA Accessibility Compliance

Priority	CRITICAL
Timeline	January - February 2026 (8 weeks)
Business Driver	European Accessibility Act (EAA) enforcement; legal risk mitigation; 15% of users have disabilities
Dependencies	Design system updates, developer training, QA accessibility toolkit

## Acceptance Criteria

- AC1.100% of homepage passes automated WCAG 2.2 AA testing (axe, WAVE)
- AC2.Manual accessibility audit by certified assessor confirms compliance
- AC3.All interactive elements keyboard-navigable with visible focus indicators
- AC4.Screen reader testing confirms full content accessibility (NVDA, VoiceOver)
- AC5.Color contrast ratio meets 4.5:1 for text, 3:1 for UI components
- AC6.Live shopping videos include captions and audio descriptions

## User Stories

### US 1.1: Semantic HTML & ARIA Implementation

As a **screen reader user**, I want the homepage to use proper semantic HTML and ARIA landmarks so that I can understand the page structure and navigate efficiently.

- Implement landmark regions (header, nav, main, footer, aside)
- Add ARIA labels to all navigation menus and interactive components
- Ensure heading hierarchy is logical (H1 to H2 to H3) | Story Points: 8

### US 1.2: Keyboard Navigation & Focus Management

As a **keyboard-only user**, I want to navigate the entire homepage using only Tab, Enter, and Arrow keys so that I don't need a mouse.

- Visible focus indicators on all interactive elements (min 2px outline)
- Logical tab order following visual layout
- Skip-to-main-content link as first focusable element
- Mega-menu keyboard navigation with escape to close | Story Points: 13

### US 1.3: Image Alt Text & Decorative Image Handling

As a **visually impaired user**, I want all meaningful images to have descriptive alt text so that I understand the visual content.

- Product images: '[Brand] [Product Type] in [Color]' format
- Brand logos: '[Brand Name] logo' or empty alt for decorative
- Campaign images: Describe key visual elements and call-to-action | Story Points: 5

### US 1.4: Color Contrast & Visual Accessibility

As a **user with low vision or color blindness**, I want sufficient color contrast and non-color indicators so that I can perceive all content clearly.

- Text contrast minimum 4.5:1 (3:1 for large text)
- UI component contrast minimum 3:1

- Error states indicated by icon + text, not just color | Story Points: 5

### US 1.5: Video Captions & Audio Descriptions

As a **deaf or hard-of-hearing user**, I want live shopping videos to have synchronized captions so that I can follow along with the content.

- Real-time captions for live shopping streams (WCAG 1.2.4)
- Pre-recorded video captions with 99% accuracy
- Audio description track option for video content | Story Points: 13

### US 1.6: Form Accessibility & Error Handling

As a **user with cognitive disabilities**, I want form fields to have clear labels and helpful error messages so that I can complete actions successfully.

- All form inputs have associated <label> elements
- Error messages are descriptive and suggest corrections
- Required fields clearly indicated before submission | Story Points: 5

### US 1.7: Motion & Animation Controls

As a **user with vestibular disorders**, I want to control or disable animations so that I can use the site without triggering motion sickness.

- Respect prefers-reduced-motion CSS media query
- Pause button for auto-playing carousels
- No content flashes more than 3 times per second | Story Points: 3

### US 1.8: Accessibility Statement & Feedback Channel

As a **user with accessibility needs**, I want to find an accessibility statement and report barriers so that I can get help when I encounter issues.

- Prominent accessibility statement link in footer
- Dedicated accessibility feedback form/email
- Commitment to WCAG 2.2 AA clearly stated | Story Points: 2

## Epic 2: Performance & Core Web Vitals Optimization

Priority	CRITICAL
Timeline	January - March 2026 (12 weeks)
Business Driver	Google ranking factor; 53% users abandon sites >3 seconds; mobile conversion optimization
Dependencies	CDN configuration, image pipeline updates, frontend framework optimization

### Acceptance Criteria

- AC7. Largest Contentful Paint (LCP) < 2.5 seconds on mobile 4G
- AC8. First Input Delay (FID) < 100ms
- AC9. Cumulative Layout Shift (CLS) < 0.1
- AC10. Time to Interactive (TTI) < 3.8 seconds
- AC11. Homepage initial payload < 500KB (compressed)
- AC12. Google PageSpeed Insights score > 90 (mobile)

### User Stories

#### US 2.1: Image Optimization Pipeline

As a **mobile user on limited data**, I want images to load quickly in appropriate sizes so that I don't waste bandwidth or wait for content.

- Implement responsive images with srcset and sizes
- Convert to WebP/AVIF with JPEG fallback
- Lazy load below-the-fold images
- Placeholder blur-up technique for hero images | Story Points: 8

#### US 2.2: JavaScript Bundle Optimization

As a **user with a mid-range smartphone**, I want the page to become interactive quickly so that I can start browsing without waiting.

- Code splitting by route and feature
- Tree shaking to eliminate dead code
- Defer non-critical third-party scripts
- Implement module preload for critical resources | Story Points: 13

#### US 2.3: Server-Side Rendering & Hydration

As a **search engine crawler**, I want to see fully rendered content on initial load so that the page is properly indexed.

- Implement SSR for critical homepage content
- Progressive hydration for interactive components
- Edge caching for SSR responses | Story Points: 21

#### US 2.4: Layout Stability & CLS Prevention

As a **user scrolling the page**, I want content to stay in place as it loads so that I don't accidentally click the wrong thing.

- Reserve space for images with aspect-ratio CSS

- Predefine heights for ad slots and dynamic content
- Font loading with font-display: swap and size-adjust | Story Points: 5

### US 2.5: CDN & Caching Strategy

As a **returning visitor**, I want pages to load instantly from cache so that my repeat visits are seamless.

- Implement stale-while-revalidate caching strategy
- Service worker for offline homepage shell
- Edge caching for static assets (1 year TTL) | Story Points: 8

### US 2.6: Performance Monitoring & Alerting

As a **product team**, I want real-time performance monitoring so that we can detect and fix regressions quickly.

- Real User Monitoring (RUM) integration
- Automated Lighthouse CI in deployment pipeline
- Alerts for Core Web Vitals threshold breaches | Story Points: 5

## Epic 3: AI-Powered Personalization

Priority	HIGH
Timeline	February - April 2026 (12 weeks)
Business Driver	Personalization increases conversion by 10-15%; reduces homepage bounce rate; differentiator vs. Zalando
Dependencies	ML/AI infrastructure, customer data platform, A/B testing framework, GDPR compliance review

### Acceptance Criteria

- AC13. Logged-in users see personalized homepage within 200ms of page load
- AC14. Recommendation click-through rate increases by 20%
- AC15. Homepage bounce rate decreases by 10%
- AC16. GDPR-compliant consent management for personalization

### User Stories

#### US 3.1: Personalized Hero Content

As a **returning customer**, I want to see hero banners relevant to my preferences so that I discover products I'm likely to love.

- Dynamic hero based on browsing history and purchases
- Category affinity scoring (Sportswear, Premium, Streetwear, etc.)
- Size-aware promotions (no out-of-stock sizes featured) | Story Points: 13

#### US 3.2: 'For You' Product Carousel

As a **logged-in user**, I want a personalized product carousel on the homepage so that I quickly find items matching my style.

- ML-powered recommendations based on collaborative filtering
- Real-time updates as browsing behavior changes
- Explainability: 'Because you liked [Brand]' labels | Story Points: 13

#### US 3.3: Contextual Recommendations (Weather/Events)

As a **shopper**, I want recommendations based on current weather and upcoming events so that I find immediately relevant items.

- Weather API integration for location-based suggestions
- Event-based surfacing (Fashion Week, festivals, holidays)
- Seasonal trend integration | Story Points: 8

#### US 3.4: Anonymous Visitor Personalization

As a **first-time visitor**, I want to see content based on my entry point and initial behavior so that the homepage feels relevant before I sign up.

- Session-based personalization within first 3 clicks
- Referral source-aware content (e.g., Instagram leads to Streetwear)
- Device/demographic inference for initial state | Story Points: 8

### US 3.5: Personalization Transparency & Control

As a **privacy-conscious user**, I want to understand and control how my data is used for personalization so that I trust the platform.

- 'Why am I seeing this?' explanation on personalized content
- Preference center for personalization opt-in/out
- Clear data deletion options | Story Points: 5

## Epic 4: Sustainable Commerce Integration

Priority	HIGH
Timeline	March - May 2026 (12 weeks)
Business Driver	73% of Gen-Z prefer sustainable brands; EU textile strategy compliance; brand differentiation
Dependencies	Product data enrichment, sustainability scoring system, partner brand data

### Acceptance Criteria

- AC17. Sustainability filters visible on homepage navigation
- AC18. Second-Hand section prominently featured in top navigation
- AC19. Product sustainability scores visible in homepage carousels
- AC20. Carbon impact estimator available for basket

### User Stories

#### US 4.1: Sustainability Homepage Section

As a **eco-conscious shopper**, I want a dedicated sustainability section on the homepage so that I can easily find eco-friendly options.

- Prominent 'Sustainable Fashion' block on homepage
- Quick links to Second-Hand, Upcycling, Organic categories
- Impact metrics visualization (CO2 saved, items resold) | Story Points: 8

#### US 4.2: Product Sustainability Badges

As a **shopper**, I want to see sustainability credentials on products so that I can make informed purchasing decisions.

- Visual badges: Organic, Recycled, Fair Trade, Vegan
- Sustainability score (A-E rating) on product cards
- Tooltip explanations for each certification | Story Points: 8

#### US 4.3: Second-Hand Promotion & Trade-In CTA

As a **circular economy participant**, I want easy access to buy and sell second-hand items so that I can extend clothing lifecycles.

- 'Sell Your Clothes' CTA in header
- Second-Hand featured in main navigation (not buried)
- Trade-in value estimator widget | Story Points: 5

#### US 4.4: Carbon Footprint Transparency

As a **environmentally aware customer**, I want to see the carbon impact of my shopping so that I can offset or reduce my footprint.

- CO2 estimate per product (manufacturing + shipping)
- Basket-level carbon calculator
- Carbon offset option at checkout | Story Points: 13

### US 4.5: Sustainable Brand Spotlight

As a **conscious consumer**, I want to discover brands with strong sustainability practices so that I can support responsible fashion.

- 'Sustainable Brands' filter in brand directory
- Brand sustainability stories/profiles
- Homepage carousel featuring eco-leaders | Story Points: 5

# Epic 5: Live Shopping & Social Commerce Enhancement

Priority	MEDIUM
Timeline	April - June 2026 (12 weeks)
Business Driver	Live commerce growing 35% YoY; celebrity collections synergy; Gen-Z engagement
Dependencies	Video streaming infrastructure, influencer partnerships, E1 accessibility compliance

## Acceptance Criteria

- AC21. Live shopping events discoverable from homepage without scrolling
- AC22. In-video purchasing reduces checkout steps by 50%
- AC23. Notification system for upcoming events (email, push, SMS)
- AC24. Replay functionality with shoppable timestamps

## User Stories

### US 5.1: Live Shopping Homepage Integration

As a **homepage visitor**, I want to immediately see if a live shopping event is happening so that I can join and discover exclusive deals.

- Live indicator badge when event is active
- Upcoming events countdown in hero area
- One-click join from homepage | Story Points: 8

### US 5.2: Shoppable Video Replays

As a **user who missed a live event**, I want to watch replays with clickable product hotspots so that I can still purchase featured items.

- Timestamped product markers in replay
- Click-to-add-to-cart without leaving video
- Chapter navigation by product/look | Story Points: 13

### US 5.3: User-Generated Content Integration

As a **shopper seeking social proof**, I want to see how real customers style products so that I feel confident in my purchase.

- Instagram/TikTok UGC gallery on homepage
- Shop-the-look from customer photos
- #ABOUTYOU hashtag integration | Story Points: 8

### US 5.4: Event Reminder & Notification System

As a **live shopping fan**, I want to get notified about upcoming events featuring my favorite brands so that I don't miss exclusive drops.

- 'Remind Me' button for upcoming events
- Push notifications 15 minutes before
- Calendar integration (Google, Apple, Outlook) | Story Points: 5



## Epic 6: Mobile-First Redesign

Priority	MEDIUM
Timeline	May - June 2026 (8 weeks)
Business Driver	70%+ traffic from mobile; app parity essential; PWA for emerging markets
Dependencies	Design system mobile components, E2 performance optimization complete

### Acceptance Criteria

- AC25. Touch targets minimum 44x44 pixels
- AC26. Mobile navigation reduces taps-to-product by 40%
- AC27. PWA installable with offline homepage
- AC28. Mobile conversion rate increases by 15%

### User Stories

#### US 6.1: Mobile Navigation Redesign

As a **mobile user**, I want streamlined navigation so that I can find what I need in fewer taps.

- Bottom navigation bar for primary actions
- Collapsible mega-menu with gesture support
- Sticky header that collapses on scroll | Story Points: 13

#### US 6.2: Touch-Optimized Product Cards

As a **touch-screen user**, I want larger tap targets and swipe gestures so that interactions feel natural and accurate.

- 44px minimum touch targets
- Swipe-to-favorite on product cards
- Quick-add size selector with haptic feedback | Story Points: 8

#### US 6.3: Progressive Web App (PWA)

As a **frequent shopper**, I want to install ABOUT YOU on my home screen so that I get an app-like experience without the app store.

- Add-to-homescreen prompt
- Offline homepage with cached products
- Push notification support | Story Points: 8

#### US 6.4: Mobile Search Enhancement

As a **mobile shopper**, I want voice and visual search so that I can find products without typing on a small keyboard.

- Voice search integration
- Camera-based visual search (find similar products)
- Barcode scanning for in-store comparison | Story Points: 13

# Success Metrics & KPIs

## 6-Month Targets

Metric	Current	Target	Epic
WCAG 2.2 AA Compliance	Partial	100%	E1
Mobile PageSpeed Score	~60-70	>90	E2
LCP (Mobile)	~3-4s	<2.5s	E2
Homepage Bounce Rate	Baseline	-10%	E3
Recommendation CTR	Baseline	+20%	E3
Sustainable Product Sales	Baseline	+25%	E4
Second-Hand GMV	Baseline	+40%	E4
Live Shopping Viewership	Baseline	+50%	E5
Mobile Conversion Rate	Baseline	+15%	E6

## Risk Assessment & Mitigation

Risk	Likelihood	Impact	Mitigation Strategy
EAA legal action before E1 completion	Medium	High	Accelerate E1 with dedicated accessibility sprint; engage external audit early
Performance regression during SSR migration	High	Medium	Canary deployments; automated Lighthouse gates; feature flags for rollback
Personalization GDPR compliance issues	Medium	High	DPO review before launch; privacy-by-design approach; clear consent flows
Sustainability data quality from brands	High	Medium	Phased rollout starting with verified partners; third-party certification requirement
Live shopping caption accuracy	Medium	Medium	AI-powered real-time captioning with human review; pre-recorded backup content
Mobile PWA adoption rates	Medium	Low	A/B test install prompts; exclusive PWA incentives; app store presence maintained

# Recommended Team Structure

Suggested team composition for successful execution of this roadmap:

Role	FTE	Primary Epic Focus
Product Manager	1	All Epics - roadmap ownership & stakeholder management
UX Designer	2	E1, E3, E6 - accessibility, personalization UI, mobile
Frontend Engineers	4	E1, E2, E5, E6 - core implementation
Backend Engineers	2	E2, E3 - SSR, personalization API, caching
ML/Data Engineer	1	E3, E4 - recommendation engine, sustainability scoring
Accessibility Specialist	1	E1, E5 - WCAG compliance, video accessibility
QA Engineer	2	All Epics - automated testing, accessibility testing
DevOps Engineer	1	E2 - CDN, caching, performance monitoring

## Document Information

- Version: 1.0
- Created: January 12, 2026
- Target URL: <https://en.aboutyou.de/your-shop>
- Total User Stories: 32
- Total Story Points: ~250