

## Appendix A

### Appendix A.1: Verbal Interview Transcript with the Client

**Me:** Hello, this formal interview setting may be a little strange to you, I hope you don't mind.

**Client:** \*laughs\* Not at all. So is this about that problem I came to you with the last time we talked right?

**Me:** Yeah, before we get to the core of the interview, could you please elaborate on the issues you face in regards to assignments?

**Client:** Okay so basically school is getting really tough and I am really not used to managing my time with assignments. I have dozens of essays and assessments for the IB and I am expected to manage all of them and while I do not really mind the responsibility, separating out time for each of them is so difficult. Sometimes I procrastinate a lot and end up doing assignments overnight when they are supposed to take a decent few hours to complete at minimum.

**Me:** Oh okay, thanks. So hear me out: you know how I take computer science and have a decent grasp on developing applications? How would you like it if I developed an application that would help you track assignments?

**Client:** Like a desktop application?

**Me:** Yes.

**Client:** Okay that would be pretty great because I do all of my work on Microsoft applications and don't use Google Drive and similar services a lot. Most assignment trackers I know are online and it is really annoying having to manage those services since I am used to working offline so I never bothered with them.

**Me:** So this seems like a good fit then, great. Okay before I move on to developing the app, do you have any specific features you would like in it?

**Client:** Well obviously I would like to add and remove assignments to and from the “pending” status. Would a visual indicator showing me how closely the deadlines are approaching and how dense my works are be implementable features?

**Me:** I am pretty sure I can manage that. Anything else?

**Client:** Well this will sound a little strange but could you add an account feature too? I share my computer with my younger sister and she occasionally has to use it. I don’t think I would feel comfortable giving her access to it for some reason.

**Me:** Okay I will add a login feature too then.

**Client:** Thanks, and maybe a “forgot password” feature too? I don’t have a great track record with remembering my passwords \*laughs\*.

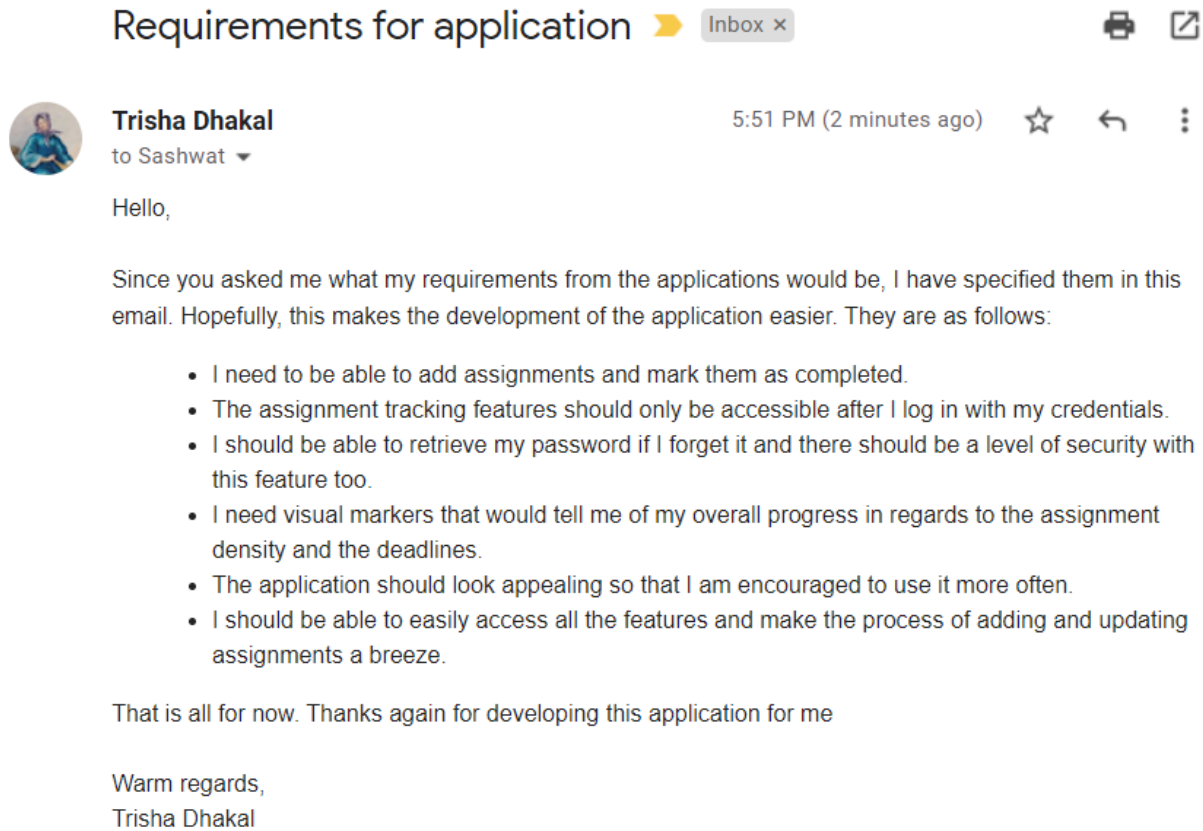
**Me:** Yeah I can add that too.

**Client:** Okay thanks, that is it for now. I will send you an email when I think of some more specific features so that this process becomes easier for us both.

**Me:** Okay sure, that would be great. Thanks for your time and see you later!

**Client:** See you!

## Appendix A.2: Client Specifications through an Email



## Appendix A.3: Transcript of Client Responses to the Verbal Questionnaire

(*Me to Client:* Now that you have had some time to test the prototype of the application, I am going to ask you some questions so that we can further improve it)

**Q: What are your thoughts on the GUI of the prototype?**

**A:** I like it a lot actually. I instantly picked up how to access all of the features of the application and stacking the two tables in the homepage was a really nice idea. But, My eyes were a bit tired after using the application, so could you maybe add a dark theme to the application?

(*Me to Client:* Yeah I can easily add that, sure.)

**Q: What is your general consensus on the features?**

**A:** Oh in terms of features I am totally satisfied, this application has everything I need and the progress bars came together really well.

**Q: Other than the features already present, is there anything else you would want in the application?**

**A:** Not really, it meets my needs completely. However, a space for me to add more miscellaneous tasks like replying to emails would be pretty helpful although it is not vital to me. I already like the visual representation of the workload, but maybe the two progress bars could be merged into a new progress bar showing general progress. I like it already though, since I am able to understand the workload from both deadline and density perspectives.

**Q: Finally, what are your overall thoughts on the application?**

**A:** I like it a lot and it will be very useful to me when I manage my tasks. I can already imagine it being an aspect of my school life and I want to thank you for making this for me.

*(Me to Client:* Alright that is all. Thank you for your time and the useful feedback you gave me.

See you later!)