## Exploit the bottleneck

- \* Remove non-value adding work
- \* Remove/limit interruptions/impediments
- \* Work at a steady pace
- \* Prioritise work
- \* Don't let the bottleneck idle

## Subordinate every other decision to the bottleneck

- \* Let the non-bottleneck help the bottleneck
- \* Everybody works at the pace of the bottleneck
- \* Upstream provides a buffer
- \* Downstream ensures slack
- \* Upstream provides high quality WIP