



# SkinTellec Security Policy



## 1. Overview

At SkinTellec, we are committed to safeguarding user data and ensuring that all personal and medical information is handled with the highest standards of security and privacy.



## 2. Data Protection Principles

We follow key data protection principles:

- Lawfulness, fairness, and transparency
- Data minimization
- Accuracy and integrity
- Storage limitation
- Confidentiality and accountability



## 3. Encryption & Transmission

- AES-256 encryption is used for all data stored in our databases.
- TLS 1.3 encryption protects all data in transit between clients and our servers.



## 4. AI Data Handling

All AI-related computations and skin analysis are executed on secure servers with strict access controls. No biometric or sensitive image data is stored without user consent.



## 5. Access Controls

- Role-based access for internal teams
- Multi-factor authentication (MFA) for admins
- Session timeout and auto-logout after inactivity



## 6. Compliance

We are aligned with:

- GDPR (General Data Protection Regulation)
- HIPAA (Health Insurance Portability and Accountability Act)
- India's IT Act 2000 & 2021 Draft Data Protection Rules



## 7. Infrastructure

- Hosted on ISO 27001 & SOC 2 certified infrastructure
- 24x7 monitoring, vulnerability scanning, and DDoS protection
- Daily backups and disaster recovery readiness



## 8. Vulnerability Management

We conduct regular:

- Penetration testing
- Source code audits
- Automated security scanning for open-source dependencies



## 9. Your Responsibility



Users are responsible for:

- Keeping their login credentials secure
- Avoiding the reuse of passwords across platforms
- Logging out after use on public or shared devices



## 10. Contact & Reporting

If you suspect a security vulnerability, breach, or privacy concern:

-  Email us at: [security@skintellect.ai](mailto:security@skintellect.ai)
-  Or visit: <https://skintellect.ai/security>



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