## THU-101/TBS-104

B. C. A./B. SC. (IT)/B. Sc. (CS) (FIRST SEMESTER) END SEMESTER EXAMINATION, Jan., 2023

PROFESSIONAL COMMUNICATION -- I

Time: Three Hours
Maximum Marks: 100

Note: Attempt all questions.

## Section-A

1. (A) In the following sentences, give the synonyms of the words, given in Italic:

5 (CO3)

- (I) My mother is now getting feeble.
- (II) Eventually he left India and settled in London.
- (III) Some tried to *cajole* her but it was all in vain.
- (IV)This was her *maiden* performance on the public stage.
- (V) The facts *complied* by the researcher are worth while.

(B) Give the antonym of the following: 5 I. Frugal: (a) Economical (b) Miser (c) Extravagant (d) Sincere II. Genuine: (a) Real (b) Fierce (c) Spurious (d) Delay III. Descend: (a) Ascend (b) Crude (c) Uncouth (d) None of the above IV. Stupid: (a) Cunning Docile (b) (c) Simple (d) Clever Docile: (a) Obstinate (b) Meek (c) Foolish

(d)

Rigid

2.	Apply the following Homophones in sentences					
	of your own to bris	ng out the difference in their				
	meaning:	(CO3)				
	I. (a) Stationery	,				
	(b) Stationary	•				
	II. (a) President	4				
	(b) Precedent					
	III. (a) Emigrant					
	(b) Immigran	t .				
	IV. (a) Refuse					
•	(b) Refuge					
	V. (a) Diverse					
	(b) Divers					
3.	(A) Give a suitab	ole word that explains the				
	meaning of the					
	(a) One w	ho hates mankind				
	(b) One w	ho believes in God				
•	(c) One w	no lives on grass				
	(d) One wl	no hates woman				
	(e) One v	vho hates learning and				
	knowle	edge				

- (B) **Direction**: In each question, a sentence is given with an idiom (underlined). Four possible meanings of the idiom are also given. Identify the correct meaning and mark the letter of the correct choice as answer:

  5 (CO2)
  - (i) After getting a job had no difficulty in keeping the wolf out of the door.
    - (a) being physically safe
    - (b) getting the door clear
    - (c) avoiding starvation
    - (d) keeping the job intact
  - (ii) I must brush up on American history.
    - (a) to learn
    - (b) to postpone
    - (c) to realize
    - (d) to refresh one's knowledge
  - (iii) The maid is worn out at the end of the day.
    - (a) very happy
    - (b) depressed
    - (c) unpleasant nature
    - (d) very tired

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	(iv) Maya was shedding crocodile tears o					
		dea	th of her	step mo	ther	<b>:</b>
		(a)	be in tr	ouble		V - 21
		(b)	insince	re displa	ay o	f emotions
	*	(c)	be nerv	ous		
		(d)	find the	e hidden	me	aning
	(v)	The	authorit	ies <u>took</u>	<u>c hi</u>	m to task for
		his	negligen	ce.		
		(a)	gave hi	m addit	iona	l work
		(b)	suspen	ded his a	assig	gnment
		(c)	reprima	anded hi	m	.*
		(d)	forced	him to r	esig	<b>n</b> . ,
(	Choose	the	correct	option	to	complete the
S	sentenc	e:				10 (CO2)
. (	(i) Eitl	her th	ne physic	ians in t	his	hospital or the
	chi	ef ad	ministrat	or		going to have
			a decisio			(Is/Are)
(	(ii)		my boss	or my s	iste	rs in the union
	goi	ng to	win this	grievan	ce?	(is/are)
• (	(iii) Some of the votes			to have		
	bee	n mi	scounted	).		(seem/seems)
				<b>.</b>	•	

•
(iv) The tornadoes that tear through this county
every spring more than just a
nuisance. (is/are)
(v) Everyone selected to serve on this jury
to be willing to give up a lot of
time. (is/are)
(vi) Sara, together with her teammates,
a formidable opponent on the
Basketball court. (put/puts)
(vii)He seems to forget that there
things to be done before he
can graduate. (is /are)
(viii)There to be some people left in
that town after yesterday's flood.
(has/have)
Can Can Cat
(ix) Some of the grain to be
(ix) Some of the grain to be contaminated. (appear/appears)
contaminated. (appear/appears)
contaminated. (appear/appears) (x) Three-quarters of the students

## Section—B

Choose any two parts out of (a), (b) and (c) in each of the following questions:

1. (a) 'A self-introduction for interview isn't just about the words you say, it's also

about how you present yourself through your expressions and your attitude. Keeping the statement in mind state how can you make yourself introduction impactful.

10 (CO5)

- (b) The JOHARI WINDOW model is a tool for increasing self-awareness and team awareness. Explain in detail. 10 (CO5)
- (c) "SWOC analysis can be extremely helpful in exploring your strengths and weaknesses and how they are playing an incremental part in your career." How far do you agree to the statement? 10 (CO5)
- 2. (a) Draft a cover letter to The Hiring Manager of Laptech India, a Dehradun based company to hire you for summer internship.

  10 (CO4)
  - (b) Suppose you have received 1,000 cartons of tube lights from Havel Industries, but 100 cartons of them are damaged. Write a complaint letter to the supplier stating the fact and ask for a quick replacement. (Goods received in a damaged condition).

10 (CO4)

(c) When students have finished their undergraduate course, they wish to study further and get a degree or complete their masters at different universities/colleges. These colleges/universities usually provide the courses that the students wish to pursue.

Write a course inquiry letter to know the details about a particular course you wish to pursue at their preferred academic institution.

10 (CO4)

3. (a) How would you describe effective communication? Why and when do we need it and what are the greatest challenges to good communication?

10 (CO5)

- (b) Has the development of the internet and social media caused a change in the way we communicate (quality, quantity, style etc.) ? Discuss in detail. 10 (CO5)
- (c) What are the various forms of communication? Illustrate with example.

10 (CO5)

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