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BCH-201

B. Com. (SECOND SEMESTER) END SEMESTER EXAMINATION,

July/Aug., 2022

PRINCIPLES OF MANAGEMENT

Time: Three Hours

Maximum Marks: 100

Note: (i) All questions are compulsory.

- (ii) Answer any two sub-questions among (a), (b) and (c) in each main question.
- (iii) Total marks in each main question are twenty.
- (iv) Each sub-question carries 10 marks.
- 1. (a) How would you define management ? Explain the importance of management in detail. (CO1)
 - (b) What are the different managerial functions? (CO1)

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- (c) Explain contingency approach of management? (CO1)
- 2. (a) Elaborate the elements of risk and uncertainty in decision making? (CO2)
 - (b) Discuss the process of planning with all the steps. (CO2)
 - (c) Managers must have clear understanding of goals and objective. Do you agree, discuss goals and objectives? (CO2)
- 3. (a) What do you mean by span of management? (CO3)
 - (b) Describe the concept and importance of formal and informal groups. (CO3)
 - (c) Discuss the steps in the formation of groups. (CO3)
- 4. (a) Explain Maslow's theory of motivation. (CO4)
 - (b) Elaborate about different traits of successful leaders. (CO4)
 - (c) Enumerate the concept of staffing and steps involved. (CO4)

- 5. (a) How will you define controlling and discuss the process? (CO5)
 - (b) Change management is the essence and base of management? Comment. (CO5)
 - (c) Write Short Notes on the following: (CO5)
 - (i) Leadership styles
 - (ii) Resistance to change