

H

Roll No.

BCH-504(H1)

B. COM. (H) (FIFTH SEMESTER)

END SEMESTER

EXAMINATION, Jan., 2023

ORGANIZATIONAL BEHAVIOUR

Time : Three Hours

Maximum Marks : 100

Note : (i) All questions are compulsory.

(ii) Answer any *two* sub-questions among
(a), (b) and (c) in each main question.

(iii) Total marks in each main question are
twenty.

(iv) Each sub-question carries 10 marks.

1. (a) The Autocratic Model is considered to be
a negative approach for managing the
organizational environment. Comment.

(CO1)

P. T. O.

(2)

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- (b) Why are globalization expansion and improving quality considered as challenges faced by the management ?
(CO1)
- (c) Why do people form and join groups ? Explain.
(CO1)
2. (a) What type of experiments were conducted under Hawthorne Studies ? Give a complete series of the experiments and comment about their impact on the OB Studies.
(CO2)
- (b) What is Behaviour ? Kurt Lewin commented that "behaviour is a function of both the person and the environment. Give your comments.
(CO2)
- (c) What are the various types of groups ? Explain them with the help of examples.
(CO2)
3. (a) Which was the group decision making technique given by Alex Osborn ? Write a detailed note about the respective technique.
(CO3)

(3)

- (b) What is NGT ? Explain the complete process of NGT in detail.
(CO3)
- (c) What are the various reasons of organizational politics ? Explain.
(CO3)
4. (a) Write a detailed note about the various stages of Group Development.
(CO4)
- (b) What are the various OC Models ? Explain any one of them in detail.
(CO4)
- (c) What are the possible determinants of Organizational Culture ? How can we make sure that the Organizational Culture stays healthy ?
(CO4)
5. (a) What do we understand by "Power" ? What could be the various possible sources of Power ?
(CO5)
- (b) How do we define Stress in an organization ? How can stress be managed for better work efficiency ?
(CO5)
- (c) Managing diverse workforce in organizations is a challenging task. Comment.
(CO5)

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