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## BBA-204

**B. B. A. (SECOND SEMESTER)**

**MID SEMESTER**

**EXAMINATION, 2021-22**

**HUMAN RESOURCE MANAGEMENT**

**Time : 1½ Hours**

**Maximum Marks : 50**

**Note :** (i) Answer all the questions by choosing any *one* of the sub-questions.

(ii) Each sub-question carries 10 marks.

1. (a) Describe procurement as one of the operative functions of HRM in detail.

(CO1)

OR

(b) 'To be a successful HR professional, one must have excellent qualities of head and heart.' Discuss the statement.

(CO1)

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(2)

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2. (a) Differentiate between personnel management and human resource management. (CO1)

OR

- (b) What would be the possible workplace changes that you believe might take place within the next 10 years. What challenges will these changes may pose to the organizations ? (CO1)

3. (a) Discuss various ways of managing surplus staff in the organization. (CO2)

OR

- (b) When employees possess transferable skills and indulge in job hopping, developing effective human resource plans proves to be a tough exercise. Do you agree ? Why or why not ? (CO2)

4. (a) Describe various internal and external factors affecting the recruitment program of an organization. (CO2)

(3)

OR

- (b) What is Job Analysis ? Explain its techniques. (CO2)

5. (a) Describe the process of selection of employees in an organization. (CO2)

OR

- (b) "Even though interviews are not reliable, they are heavily used." Discuss. (CO2)

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