

H Roll No. ....

## **BBA-204**

**B. B. A. (SECOND SEMESTER)**

**END SEMESTER**

**EXAMINATION, June, 2023**

**HUMAN RESOURCE MANAGEMENT**

**Time : Three Hours**

**Maximum Marks : 100**

**Note :** (i) All questions are compulsory.

(ii) Answer any *two* sub-questions among (a), (b) and (c) in each main question.

(iii) Total marks in each main question are **twenty**.

(iv) Each sub-question carries 10 marks.

1. (a) What is Human Resource Management ?  
Discuss in detail Scope, Objective and Importance of human Resource Management. (CO1)

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(2)

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- (b) Explain the term Job Description. Discuss in detail component of Job Description and how is it designed ? (CO1)
- (c) Human resource is considered to be as back bone of any organisation. Discuss the importance of human resource in context to business organisation. (CO1)
- 2. (a) Write short note on any *two* : (CO2)
  - (i) Job satisfaction
  - (ii) Job specification
  - (iii) Job evaluation
  - (iv) Job rotation
- (b) What is Recruitment ? What are the different sources of Recruitment ? (CO2)
- (c) What new human resource trends are used to maintain/retain work force in any business organization. (CO2)
- 3. (a) Training plays a significant role in employee development. Explain the different methods of training. (CO3)
- (b) Elaborate the work life balance practices. (CO3)

(3)

- (c) Discuss the term Training and development. Bring out the importance of training and development. (CO3)
- 4. (a) What is performance management ? Explain importance and limitation to performance management. (CO4)
- (b) What is performance appraisal ? Explain the traditional and modern methods of performance appraisal. (CO4)
- (c) Explain the Potential Appraisal. Discuss any *two* methods of potential appraisal. (CO4)
- 5. (a) Define term compensation. What are the factors that influence employee compensation. (CO5)
- (b) In detail explain components of pay structure. (CO5)
- (c) Explain types of Wages. Differentiate between salary and wages. (CO5)

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