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Roll No.

BBA-504(H1)

B. B. A. (FIFTH SEMESTER)

MID SEMESTER EXAMINATION, 2022

PERFORMANCE MANAGEMENT

Time : 1½ Hours

Maximum Marks : 50

Note : (i) Answer all the questions by choosing any *one* of the sub-questions.

(ii) Each question carries 10 marks.

1. (a) Define the concept of Performance and Potential appraisal. Differentiate between traditional and modern method of Performance appraisal (any *two* methods from each). (CO1)

OR

- (b) Explain the model of performance management and its importance. (CO1)

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(2) BBA-504(H1)

2. (a) Demonstrate the application of Peter's incompetency principle in discovering the potential employee against potential appraisal. (CO2)

OR

- (b) Relate the concept of performance management with the performance appraisal. (CO2)

3. (a) Analyze the usage of Behaviorally Anchored Rating Scale method in evaluating the behavior dimension of employee performance. (CO3)

OR

- (b) Contrast the employee input stage against performance planning stage of performance management process. (CO3)

4. (a) Critically examine the statement, "Past performance is just a mirror of what is performed, it cannot reflect what could be performed." (CO4)

(3)

OR

- (b) "Performance management is a cyclic process." Support the statement using suitable example. (CO4)

5. (a) Design balance score card for your current semester courses. What modification you find to be included in your current method of evaluation? (CO5)

OR

- (b) Create a Performance Management process for your current semester to improve your level of performance. (Kindly use the steps involved in Performance management process.) (CO5)