

# Curriculum

- Software development lifecycle
- Capture software requirements using UML
- Strike a balance: risk management
- Early bug-finding using model checking
- Maintain traceability in model-based software design
- Software testing

# Logistics

- TA
  - 陈光耀: chengy2@shanghaitech.edu.cn
  - 王文滔: wangwt1@shanghaitech.edu.cn
  - 何沛霖: hepl@shanghaitech.edu.cn
- Office Hour (Starting from Week 3)

江智浩	Tue 4-5pm	3-424
陈光耀	Mon 4-5pm	3-403B
王文滔	Thu 5-6pm	1b105
何沛霖	Wed 6-7pm	1b105

**“In a software engineering course, you  
PREACH, not TEACH.”**

**-- Frederick P. Brooks, Jr.  
UNC Chapel Hill**

# Why preach instead of teach

- What can be taught?
  - Tools and methodologies
  - Which are different in different industries, and change over time
- Religions are ways of interpreting the world
  - Preaching principles which can change your behavior
  - i.e. You will go to Hell if you don't donate 1/10 of your wealth (Tithe)
  - Which do not change over time

# Key Challenges in Software Engineering

## 1. Effective communication

- Between the engineering team and other stakeholders
- Within the engineering team

## 2. Risk Management

- How to balance conflicting judging criteria?

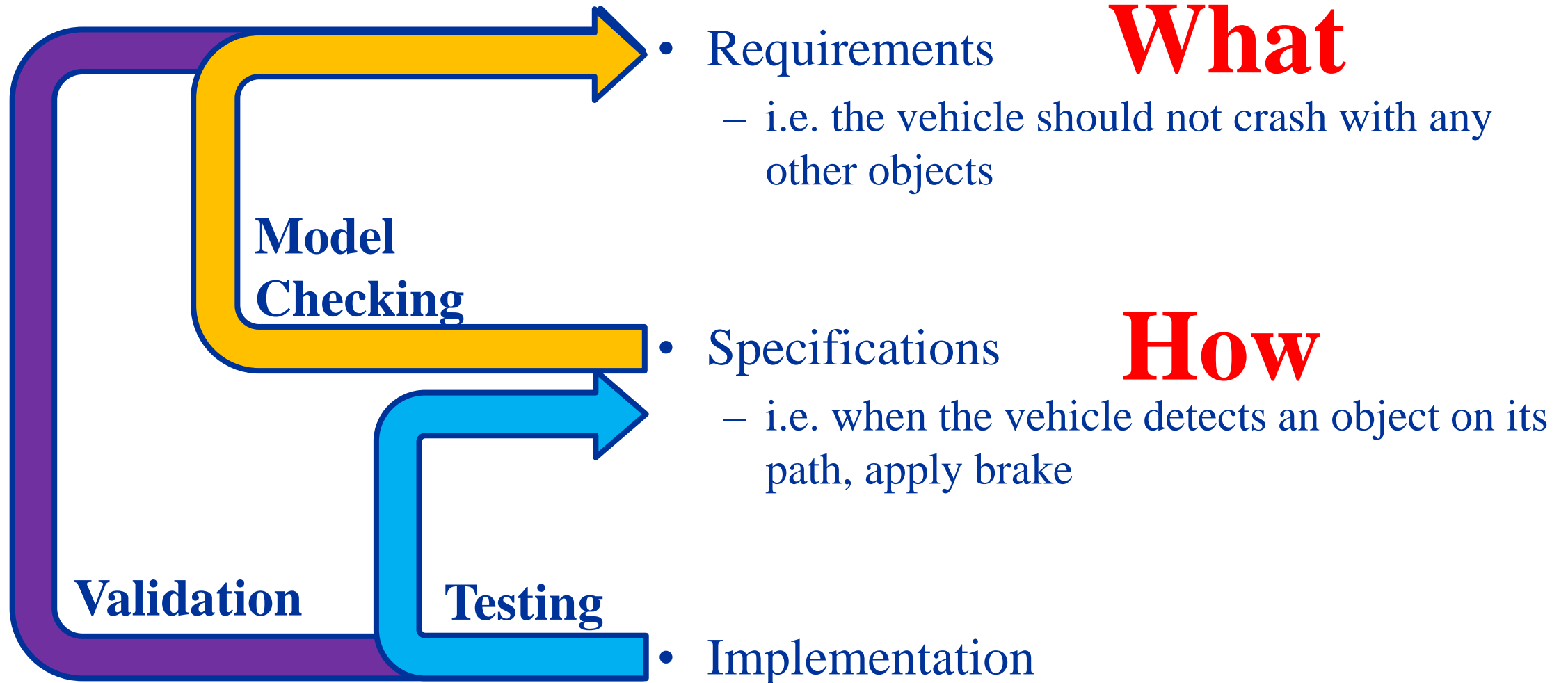
## 3. Validation

- How do you know the software is effective/safe/secure?

# Lecture 2: Software Life Cycle

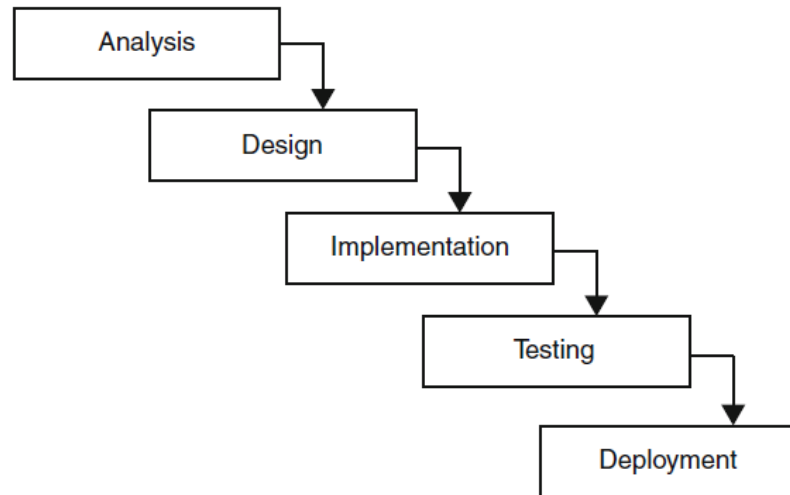
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# Three Most Important Artifacts



# Waterfall Software Development Model

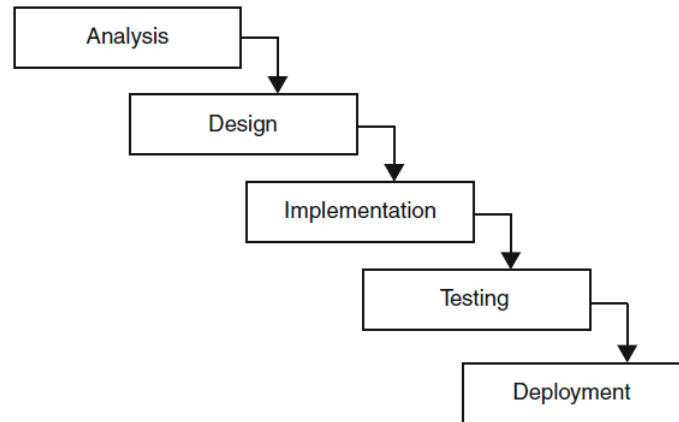
- A new phase begins only when the previous phase has been fully completed
- Intend to ensure full attention on one stage at a time **X**





# Cons: Waterfall Software Development Model

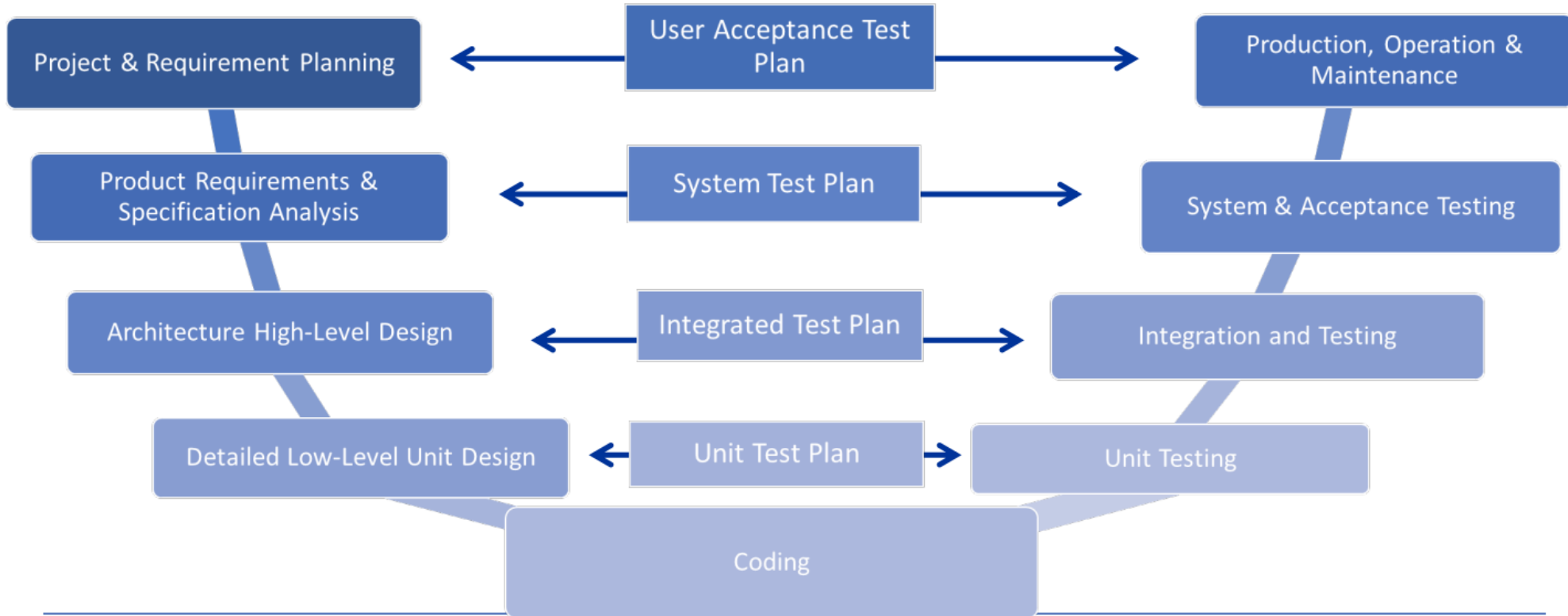
- Inflexible: Assume ideal situation which does not consider
  - Communication failures
  - Human errors
  - Change of requirements
- No feedback: No tangible product available for assessment until very late



# When to use the Waterfall model?

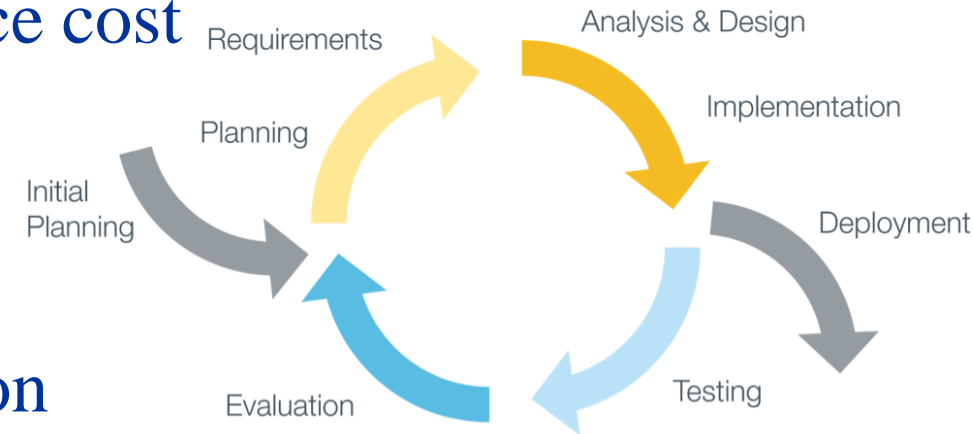
- When the requirements are established hand-on and well known to the team;
- When the technology is mastered by the team;
- The project has a stable plan and product definition;
- When updating or creating a new version of an existing product;
- When porting an existing product to a new platform

# V-shape Model



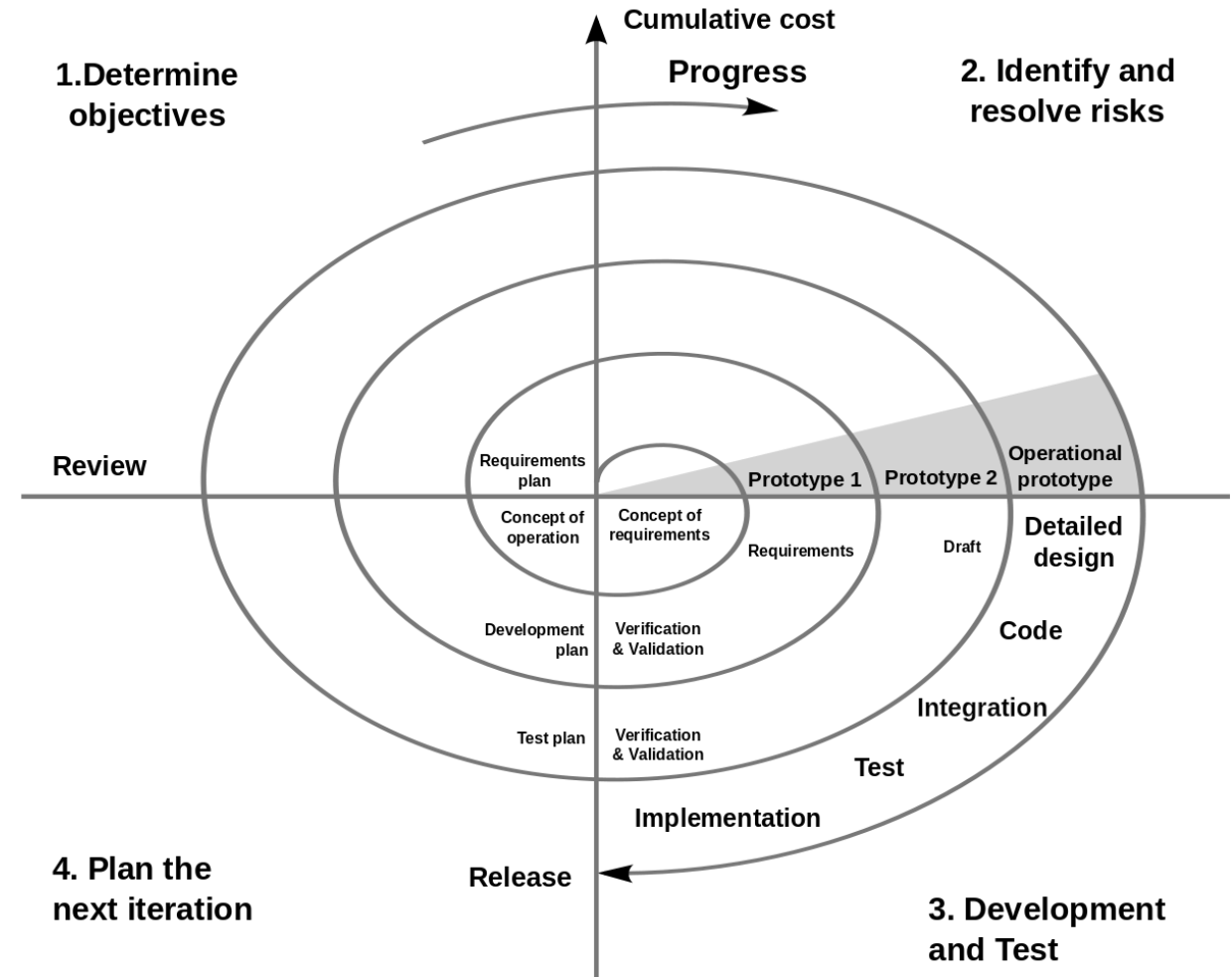
# The Importance of Intermediate Artifacts

- Find problems early can significantly reduce cost
  - Tools and methodologies available to analyze intermediate artifacts
- Reduce ambiguity due to miscommunication
  - An executable product is the best communication tool
- What's in the first prototype?
  - What should be added in each iteration?



# Spiral software development model

- Each cycle represents an iteration in the development process
- Client feedback after each iteration
- Iterations guided using risk management



# Agile Development

- Individuals and interactions over processes and tools;
- Working software over comprehensive documentation;
- Customer collaboration over contract negotiation;
- Responding to change over following a plan

# My Experience in Software Engineering

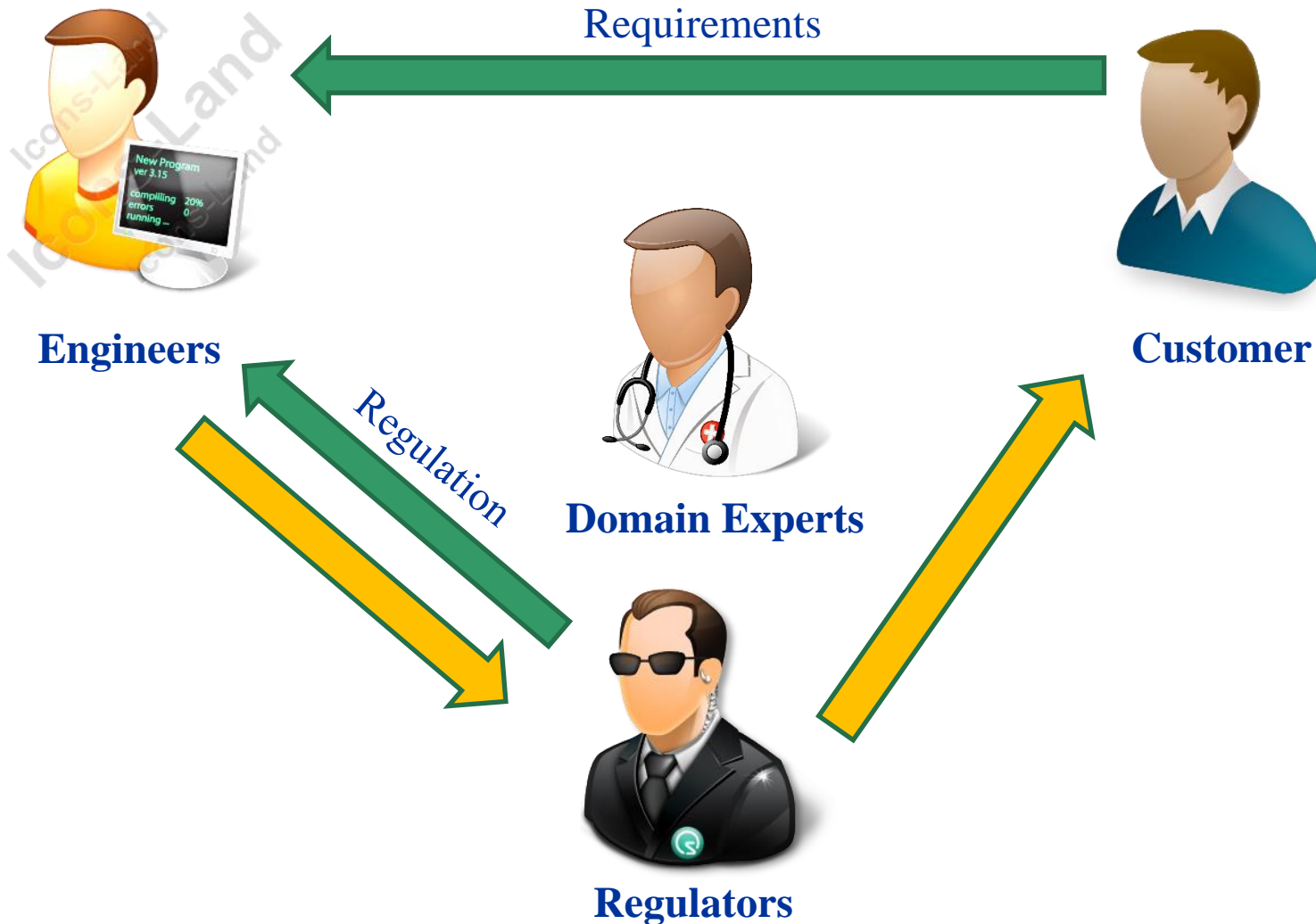
- Safe software for autonomous medical devices (UPenn)
  - Developed tools and methodologies for **software validation**
  - Proposed **model-based design** framework for medical device software
  - Identified **physiological requirements** with physicians (domain experts)
  - Studied **certification** of medical device software with regulators
- Software and systems for connected cars (Toyota ITC)
  - Learned the **business perspective** of software products.
    - Learned how to convert company vision to concrete projects
  - How **legacy tools and best-practice** affect software design
  - How **risk management** is used when developing a product
  - How does **R&D** work? From research to advanced development to production

# Step 1: Software Requirement

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# Stakeholders for software



# Composition of an Engineering Team

- Business analyst
  - In charge of developing requirements
  - Interacts with customer and domain experts
- Developer
  - In charge of developing specifications that satisfy the requirements
- Tester
  - In charge of validating the design and implementation
  - Interacts with regulators

# Software Requirement

- Requirements: expected **services** of the system and **constraints** that the system must obey
- Functional Requirements
  - What the system must achieve
- Non-functional Requirements
  - Software quality: How well the system can do its job, etc
- Domain Requirements
  - Easy to omit as domain experts may think they are “obvious”

# Functional Requirements

- Functions, tasks, or behaviors the system must fully support.
  - How user of the system use the system
- The “skeleton” of the system requirements
  - Should be captured in early iterations
- Need to distinguish “core functions” from “features”

# Non-Functional Requirements

- Constraints placed on various attributes of system functions or tasks
- Equally important compared to functional requirements
  - Separate software products from software practices
- Sources
  - Domain: i.e. Human can tolerate up to 150ms delay in voice communication
  - Legacy: i.e. QWERTY keyboard
  - User: i.e. User want to operate the interface with one hand
  - Regulation: The system should switch to backup and resume within 1ms after the primary program crashes

# Examples of Non-Functional Requirements

- User interface and human factors:
  - What type of user will be using the system?
  - Will more than one type of user be using the system?
  - What sort of training will be required for each type of user?
  - Is it particularly important that the system be easy to learn?
  - Is it particularly important that users be protected from making errors?
  - What sort of input/output devices for the human interface are available, and what are their characteristics?

# Examples of Non-Functional Requirements

- Performance characteristics
  - Are there any speed, throughput, or response time constraints on the system?
  - Are there size or capacity constraints on the data to be processed by the system?
- Error handling and extreme conditions
  - How should the system respond to input errors?
  - How should the system respond to extreme conditions?

# Examples of Non-Functional Requirements

- Quality issues
  - What are the requirements for reliability?
  - Must the system trap faults?
  - What is the maximum time for restarting the system after a failure?
  - Is it important that the system be portable (able to move to different hardware or operating system environments)?
- System Modifications
  - What parts of the system are likely candidates for later modification?
  - What sorts of modifications are expected (levels of adaptation)?
  - Might unwary adaptations lead to unsafe system states?



# Identifying Non-functional Requirements

- Certain constraints are related to the design solution that are unknown at the requirements stage.
- Certain constraints are highly subjective and can only be determined through complex, empirical evaluations.
- Non-functional requirements tend to conflict and contradict.
- There is no ‘universal’ set of rules and guidelines for determining when nonfunctional requirements are optimally met.

# Requirement Elicitation

- Step 1: (**Business analyst**) develops common understanding of the problem domain with (customers) and (domain experts)
- Step 2: (**Business analyst**) explains the problem to (the development team) and develop a design strategy
- Step 3: (**Business analyst**) presents the design strategy to the customer, and agree on technical solutions

# Business analysts

- Need to be familiar with the **problem domain** and **development techniques**
- The bridge between the customers and the development team
  - To the customers:
    - Explain in domain language what can/cannot be achieved with existing constraints
    - Hide technical details when explaining the technical solution to the customers
    - Create user manual
  - To the development team:
    - Reformulate the domain problem as mathematical problems

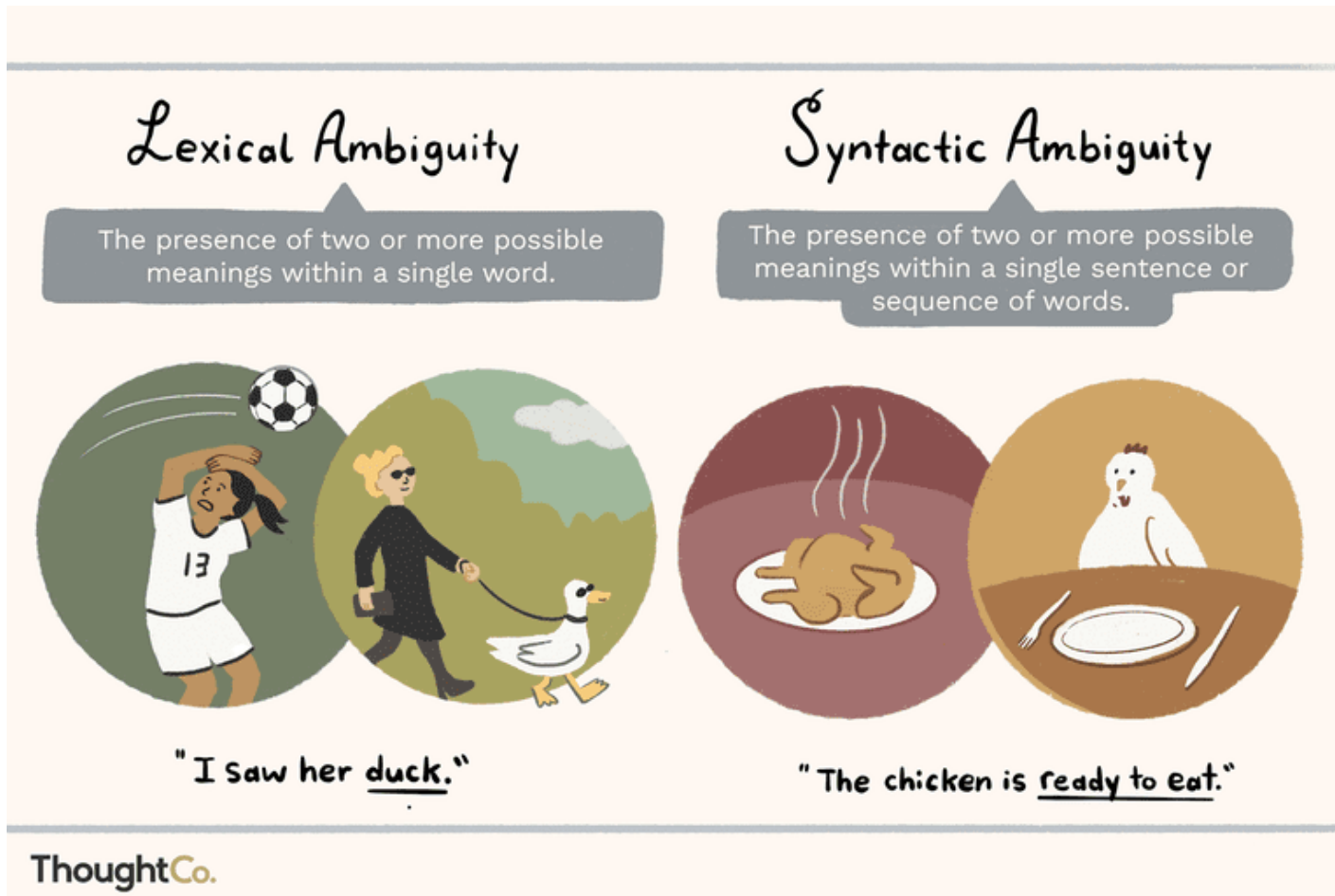
# Common Problems During Requirement Elicitation

- Problem of scope
  - What environmental condition the system will operate in?
- Problem of understanding
- Problem of volatility
  - User needs evolve over time

# Problem of Understanding

- The customer fails to explain their needs well.
  - Need a common language
- The analyst may not understand the customer's need.
  - Need to study the problem domain
- The customer may not know what he/she wants
  - The team should identify customer needs from the problem domain
- The analyst may not clearly convey the requirements to the development team
  - Problem abstraction

# Natural Languages Are Prone to Ambiguities



We need a widely used formal language

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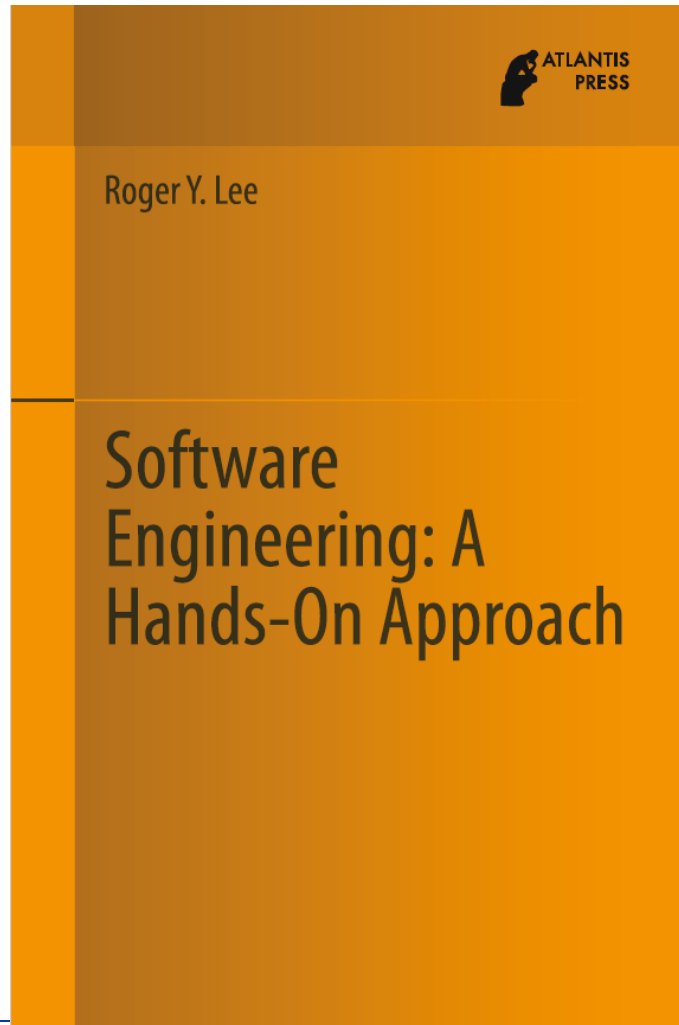
# Communications among various stakeholders

- Need a common language for communication
- Unified Modeling Language (UML)
- Recognized as an international standard
- It's just a tool, not a solution



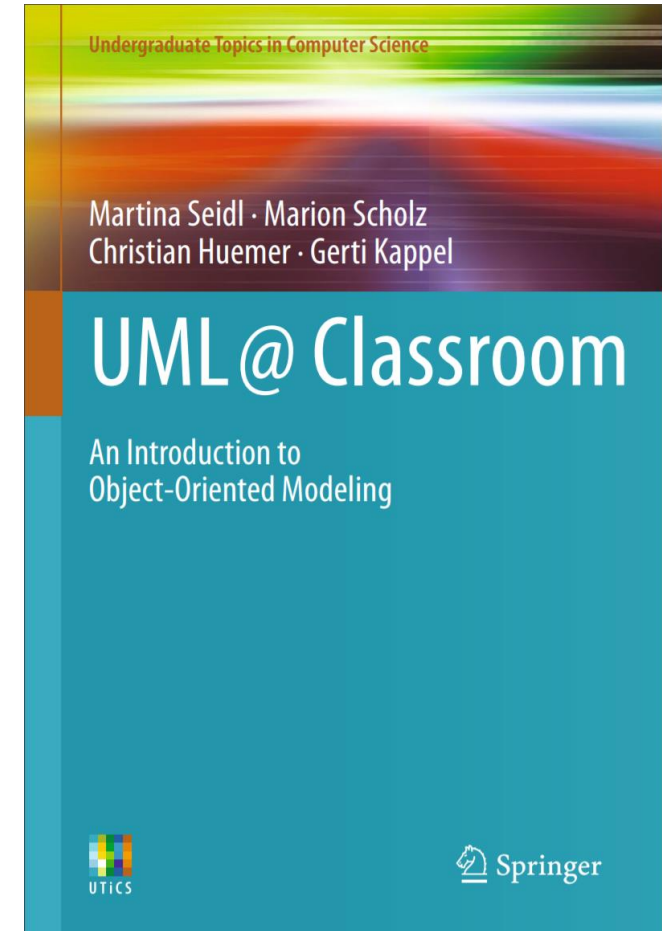


# Reference Book



# Reference for UML

- Freely available online
- Search from our library website



# Procedure-Oriented Software Design

- Describe problems in terms of functions:  $y=f(x)$
- Behaviors hard to describe as procedure



# Procedure-Oriented Software Design

- Sensitive to requirement changes
- Nothing reusable
- Less intuitive (Communication problems)
- No information hiding

```
graduate()
{
    returnCafe();
    dropClass();
    returnBook();
}
```



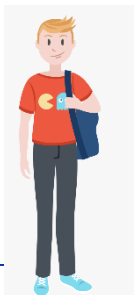
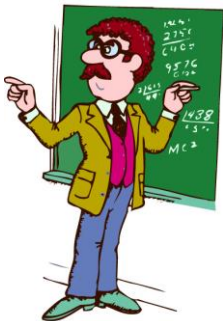
deposit()

deposit()

Joe	202001	\$100	Yes
Jane	202002	\$200	No

Joe	202001	CS132
Jane	202002	CS233

Joe	202001	Book 1
Jane	202002	Book 2



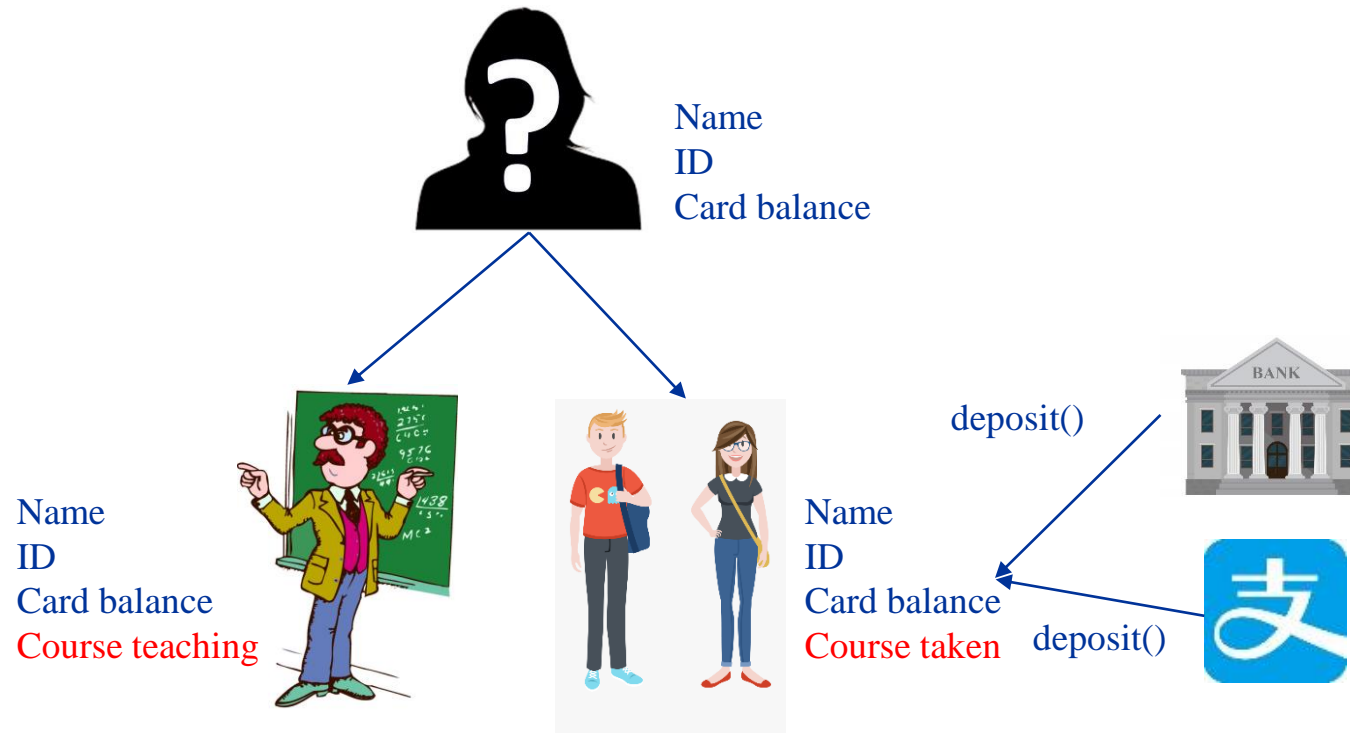
Engineering

# DIY Community in Electrical Engineering

- Standardized “building blocks”
  - Easily accessible
- Standardized interface
  - Interchangeable components
- Can we define a software system as a collection of objects of various types that interact with each other through well-defined interfaces?

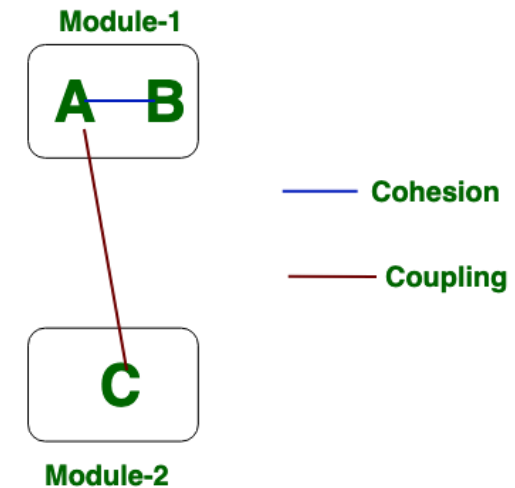
# Object-Oriented Software Design

- Describe problems as objects and interactions between objects
- Much more intuitive



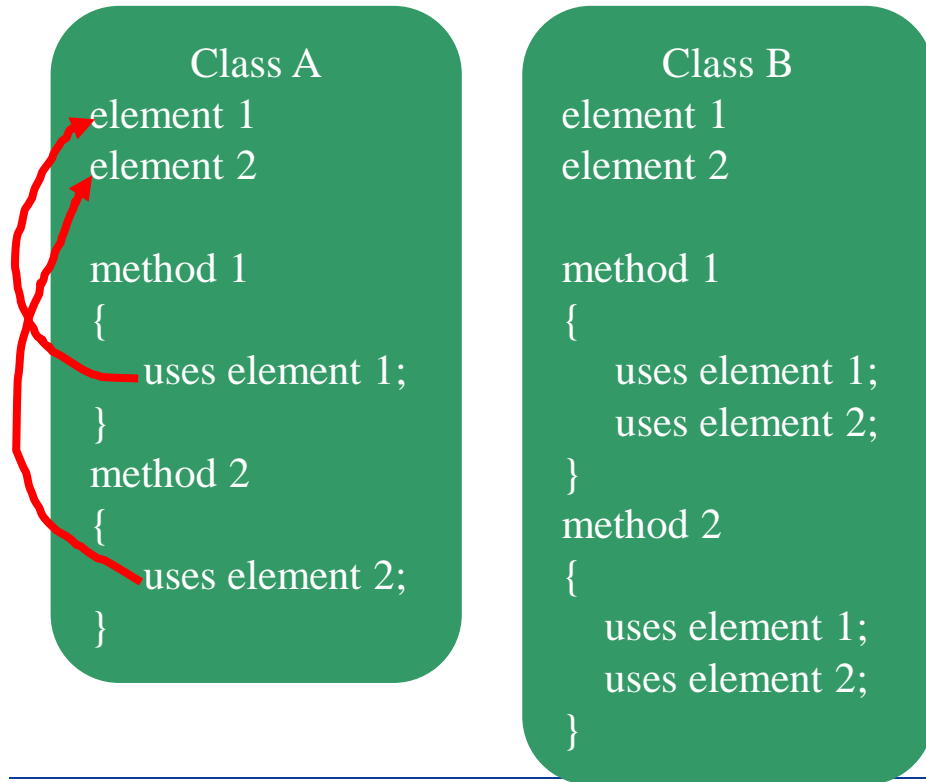
# Benefits of OO

- Modularity: Decompose a system into a set of **cohesive** and **loosely coupled** modules
  - Reusability
    - Accidental vs. deliberate reuse
  - Encapsulation and information hiding
    - Interfaces
  - Access levels
    - Reduce coupling
- Inheritance: a relationship between different classes in which one class shares attributes of one or more different classes

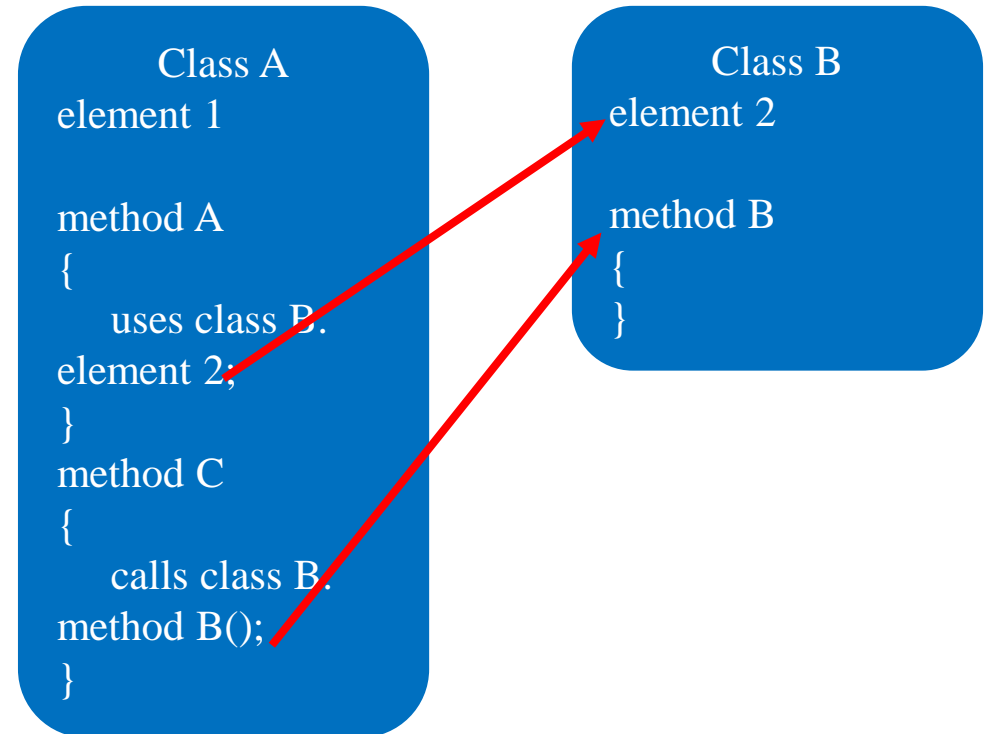


# Cohesion vs. Coupling

- Low vs. high cohesion



- Tight Coupling (**avoid**)





# Design Choices

- A method of an object may only call methods of:
  - The object itself.
  - An argument of the method.
  - Any object created within the method.
  - Any **direct** properties/fields of the object.
- **Don't talk to strangers!**
- When one wants a dog to walk, one does not command the dog's legs to walk directly; instead one commands the dog which then commands its own legs.