

# Dakoda Willden

3618 E Clear Rock Rd, Apt J5, Eagle Mountain, UT 84005 - (801)-372-9899 - E-mail: dakodaw@gmail.com

## Objective

I would like to work in a position that encourages and supports career development. I would like to work hard to contribute in a meaningful way in IT and Software Development, to use current experience, and gain more business environment software development experience. I hope to gain more knowledge in security, software development and implementations, while also learning ways to help a customer have more convenience, security and satisfaction with the tools we develop.

## Side Projects

- Budget System using .NET, HTML, CSS, and JavaScript/jQuery - <https://github.com/dakodaw/BudgetTest/wiki> - This includes code, and a link to the live version
- Other software side projects can be found at <https://github.com/dakodaw>

## Work Experience

### **Software Test Engineer I**

**Jan 2019 - Present**

*1800-Contacts*

*Draper, UT*

- Building new tools to help with QA in C#, HTML, CSS, and jQuery
- Build and maintain previously built test automation using PowerShell, python, and C#.
- Test .NET APIs, services, and Angular projects to qualify and release code in a CI/CD environment.
- Create test plans, find and document bugs, and troubleshoot where the area of the problems could be.

### **Helpdesk Analyst/Tools Developer**

**June 2015 – Dec 2018**

*1800-Contacts*

*Draper, UT*

- Built an inventory system using .NET Web APIs, SQL Server, jQuery/JavaScript, CSS, and HTML to improve our Inventory Process and help with equipment tracking.
- Built a C# Windows form that included various helpdesk tools.
- Troubleshoot basic computer and networking problems for the company.
- Managed Active Directory Accounts and Access Change Requests.
- Involved necessary teams when problems arise that may affect customer satisfaction.
- Set up computer equipment for new hires and reimaged computers when necessary.

### **Search Engine Optimization Intern**

**Jan 2015 - Apr 2015**

*A More Good Foundation*

*Orem, UT*

- Performed SEO checks to ensure websites were relevant and user-friendly.

## Certifications

- Network + Certified
- Project + Certified
- ITIL Foundation Certification
- CIW: Site Development Associate, and Advanced HTML5 & CSS3 Certifications

## Education

### **Associates of Arts Degree- Pre-Professional**

**Sept 2015- Dec 2016**

- *Utah Valley University*

*Orem, UT*

### **Bachelor of Science in Software Development**

**March 2017- Feb 2019**

- *Western Governors University*

*Salt Lake City, UT*