Dakoda Willden
Software Engineer
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Objective

I would like to work in a position that encourages and supports career development. I would like to work hard to contribute in a meaningful way in IT and Software Development, to use current experience, and gain more business environment software development experience. I hope to gain more knowledge in security, software development and implementations, while also learning ways to help a customer have more convenience, security and satisfaction with the tools and products we develop.

Side Projects

- Budget and Inventory Systems using .NET, HTML, CSS, and JavaScript/jQuery, other Angular and C# Projects
- Portfolio and other software side projects can be found at https://dakoda-willden.ddns.net/ , and at https://github.com/dakodaw - The first link currently doesn't have a public ssl cert yet

Work Experience

Software Engineer in Test   **Jan 2019 - Present**
1800-Contacts   *Draper, UT*
- Building new tools to help with QA in C#, HTML, CSS, and jQuery
- Build and maintain test automation using PowerShell, python, and C#.
- Test .NET APIs, services, and Angular projects to qualify and release code in a CI/CD environment.
- Create test plans, find and document bugs, and troubleshoot problem's roots

Tools Software Developer/Helpdesk Analyst   **June 2015 – Dec 2018**
1800-Contacts   *Draper, UT*
- Built and managed inventory system using .NET Web APIs, SQL Server, jQuery/JavaScript, CSS, and HTML to improve our Inventory Process and help with equipment tracking.
- Built and managed a C# Windows form tool that included various Help Desk tools.
- Troubleshoot basic computer and networking problems for the company.
- Managed Active Directory Accounts and Access Change Requests.
- Involved necessary teams when problems arise that may affect customer satisfaction.
- Set up computer equipment for new hires and reimaged computers when necessary.

Search Engine Optimization Intern   **Jan 2015 - Apr 2015**
A More Good Foundation   *Orem, UT*
- Performed SEO checks to ensure websites were relevant and user-friendly.

Certifications

- Network + Certified
- Project + Certified
- ITIL Foundation Certification
- CIW: Site Development Associate, and Advanced HTML5 & CSS3 Certifications

Education

Associates of Arts Degree- Pre-Professional   **Sept 2015- Dec 2016**
- *Utah Valley University*   *Orem, UT*

Bachelor of Science in Software Development   **March 2017- Feb 2019**
- *Western Governors University*   *Salt Lake City, UT*