Software Engineering



Object Oriented Programming

https://softeng.polito.it/courses/09CBI



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Software Engineering: term

- Margaret Hamilton
 - standing next to listings of the software she and her MIT team produced for the Apollo project



Software Engineering: discipline

- NATO conference, Garmish, 1968
 - Motivation: the computer industry at large was having a great deal of trouble in producing large and complex software

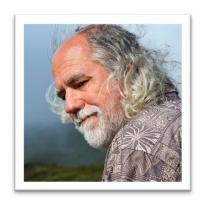


SOFTWARE + ENGINEERING

Software

..is the invisible language that whispers stories of possibility to the hardware

- Grady Booch



Engineering

- Design: the intentional solution to a problem within a set of constraints
- Construction: planning, monitoring, controlling the activities to achieve a solution, tools and techniques
- Operation: conduction of the solution and adaptation, within its limits

Software Engineering

Multi person construction of multi version software

Dave Parnas



Software vs. Program

Software # Program



- Software...
 - includes rules, documentation, data...
 - is long-lived
 - has many stakeholders
 - depends on several human developers
 - ◆ is ~10 times more expensive

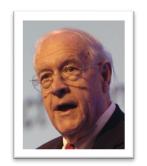
Software Discipline Premises

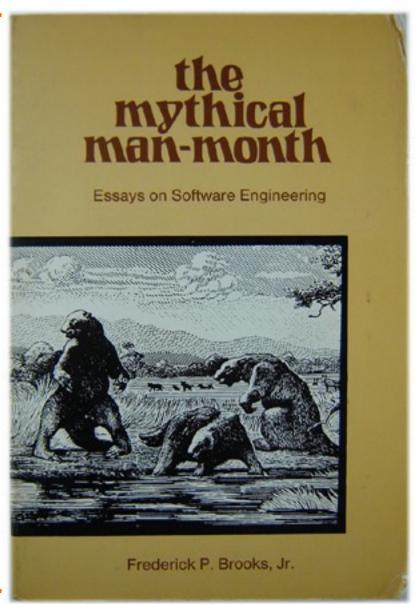
- Evolutionary and experimental
 - Software does not ages, its context does
- Development as opposed to production
 - Replication is almost free
- Makes use of technologies that are ultimately human based
 - Human issues are as important as technical ones

The mythical man-month

Adding manpower to a late software project makes it later.

Fred Brooks, 1975

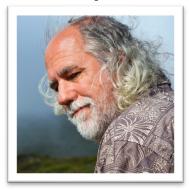




Ethics

Every line of code has a moral or ethical implication

Grady Booch



Ethics

- ACM Code of Ethics and Professional Conduct
 - 1. General Principles
 - 2. Professional Responsibilities
 - 3. Professional Leadership Principles
 - 4. Compliance with the Code
 - https://www.acm.org/code-of-ethics



SOFTWARE DEVELOPMENT PROCESS

Goal

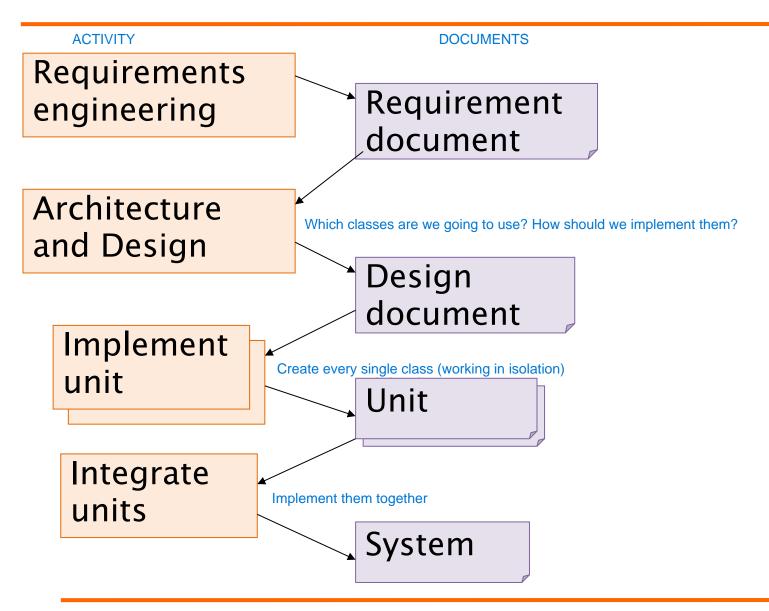
Produce software

- documents, data, code
 with defined, predictable
 process properties:
- cost, durationand product properties:
 - functionality, reliability, performance, ...

The production activities

- Requirement engineering
 - What the software should do
- Architecture and design
 - What units and how organized
- Implementation
 - Write source code
 - Integrate units

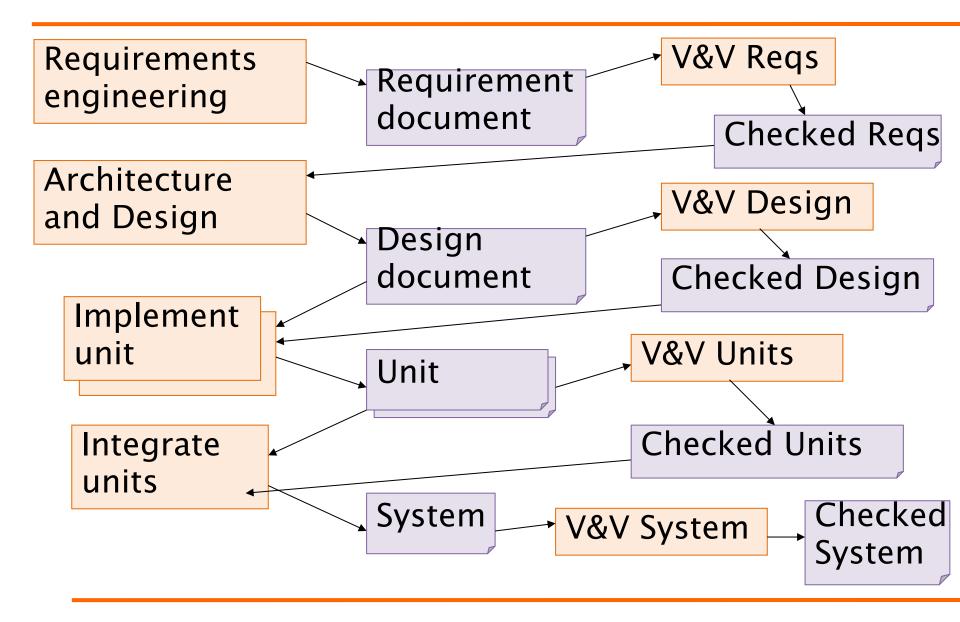
Production activities



The V & V activities

- V & V = verification and validation
- Control that the requirements are correct
 - Externally: did we understand what the customer/user wants?
 - Internally: is the document consistent?
- Control that the design is correct
 - Externally: is the design capable of supporting the requirements
 - Internally: is the design consistent?
- Control that the code is correct
 - Externally: is the code capable of supporting the requirements and the design?
 - Internally: is the code consistent (syntactic checks)

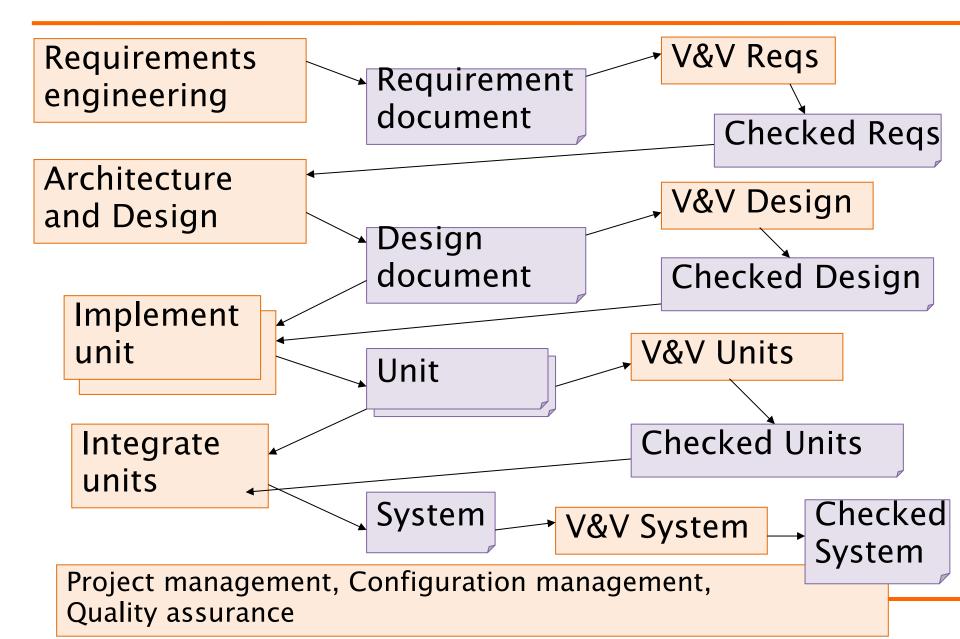
Production activities



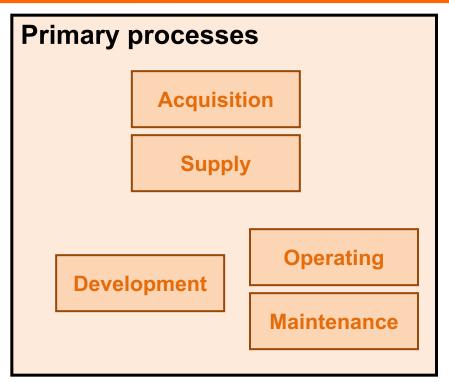
The management activities

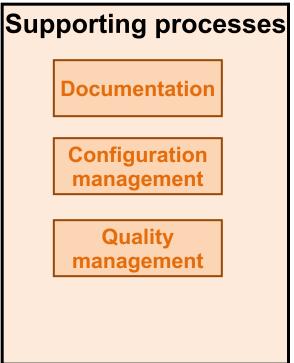
- Project management
 - Assign work and monitor progress
 - Estimate and control budget
- Configuration management
 - Identify, store documents and units
 - Keep track of relationships and history
- Quality assurance
 - Define quality goals
 - Define how work will be done
 - Control results

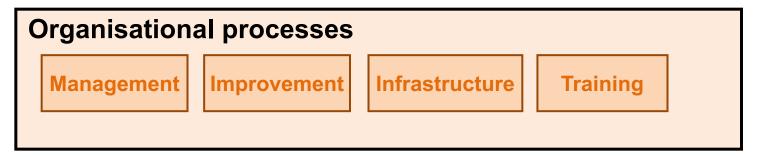
Production activities



ISO/IEC 12207







Primary processes

- Acquisition (manage suppliers)
- Supply (interaction with customer)
- Development (develop sw)
- Operation (deploy, operate service)
- Maintenance

Supporting

- Documentation of product
- Configuration management
- Quality assurance
 - Verification and Validation
 - Reviews with customer
 - Internal audits
 - Problem analysis and resolution

Organizational

- Project management
- Infrastructure management
 - Facilities, networks, tools
- Process monitoring and improvement
- Training

Ex. Software development

- Activity 5.3 Software development is decomposed in tasks
 - ◆ 5.3.1 Process Instantiation
 - ◆ 5.3.2 System requirements analysis
 - ◆ 5.3.3 System architecture definition
 - ◆ 5.3.4 Software requirements analysis
 - ◆ 5.3.5 Software architecture definition
 - ◆ 5.3.6 Software detailed design
 - ◆ 5.3.7 Coding and unit testing
 - ◆ 5.3.8 Integration of software units
 - ◆ 5.3.9 Software validation
 - ◆ 5.3.10 System integration
 - ◆ 5.3.11 System validation

ISO 12207

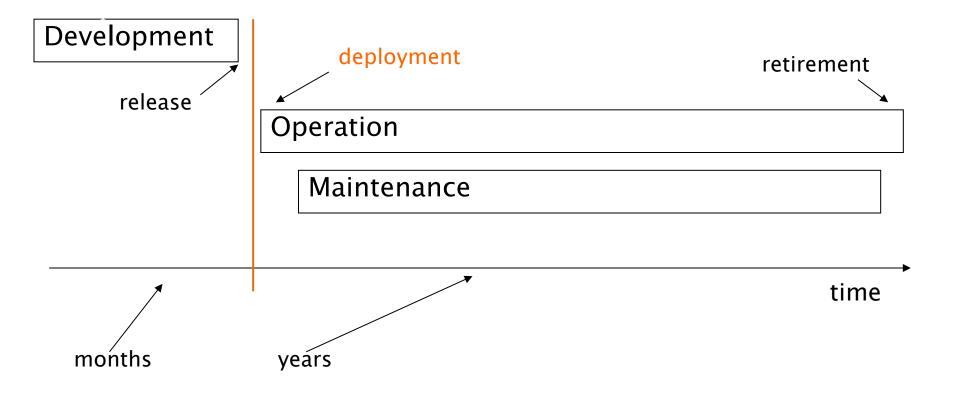
- Only list of activities
- Indipendent of lifecycle
 - Waterfall, iterative, ...
- Indipendent of technology
- Indipendent of application domain
- Indipendent of documentation

PHASES

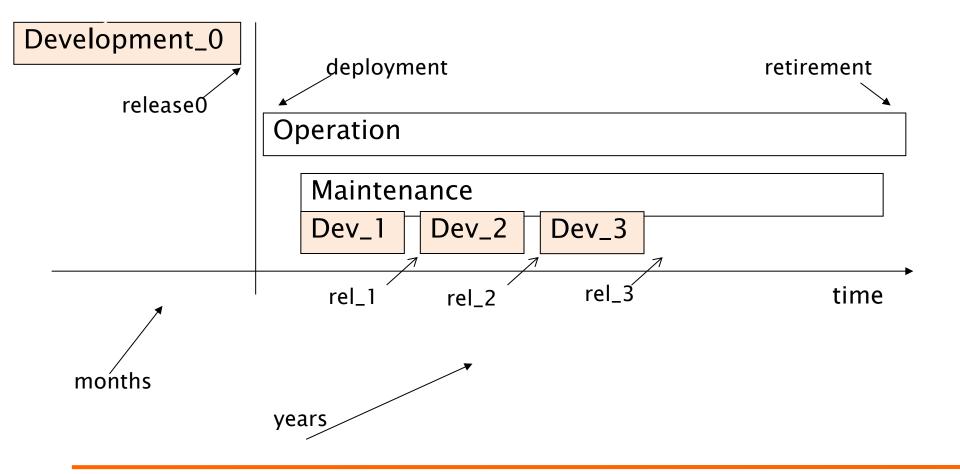
Beyond development

- Development is only the first part of the game
 - Operate the software
 - Deployment
 - Operation
 - Modify the software
 - Maintenance
 - Terminate the usage
 - Retirement

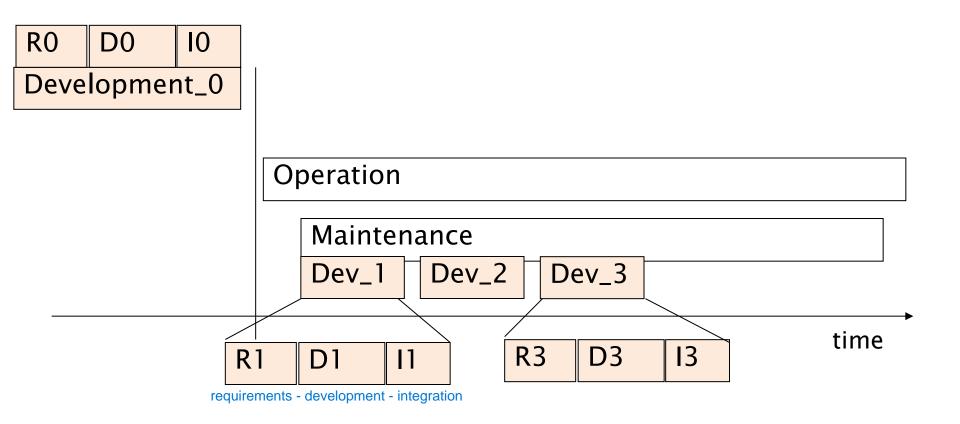
The main phases



Maintenance



Maintenance



PROCESS MODELS

How to organize everything?

- Processes
 - Set of related activities
 - To transform input in output
 - Using resources (staff, tools, hw)
 - Within given constraints (norms, standards)

Three main approaches

- Build and Fix a.k.a. Cow-boy programming
 - Just code, all the rest is time lost and real programmers don't do it
- Document based, semiformal, UML
 - Semiformal language for documents (UML), hand (human) based transformations and controls
- Formal/model based
 - Formal languages for documents, automatic transformations and controls
- Agile
 - Limited use of documents

Models

- Document based
 - Waterfall
 - V
 - Incremental, Evolutionary, Iterative
 - Prototyping
 - Spiral
 - Open source
 - Unified Process UP RUP
 - Synch and stabilize
- Agile
 - Scrum, Extreme Programming, Crystal
- Formal methods
 - Formal methods
 - Formal UML

Build and fix

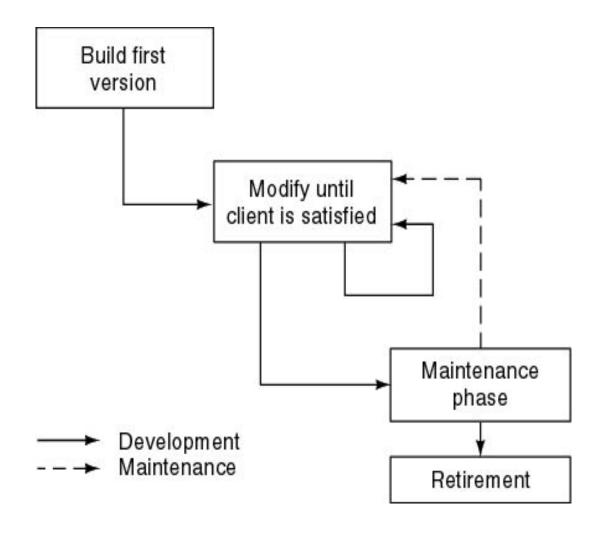


A non-approach

- May be ok for solo programming
- Does not scale up for larger projects

- No requirements
- No design
- No validation of requirements/design

Build and fix



Waterfall

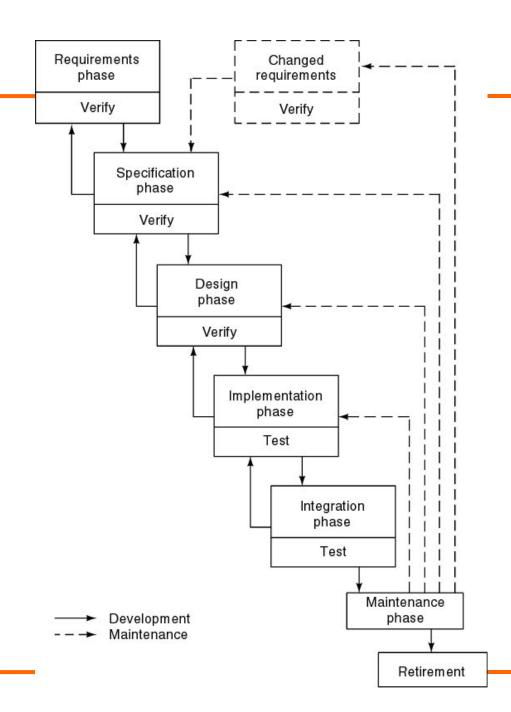
Sequential activities

- Activity produces document/deliverable
- Next activity starts when previous is over and freezes the deliverable
- Change of documents/deliverables is an exceptional case

Document driven

[Royce1970]

Waterfall



Problems

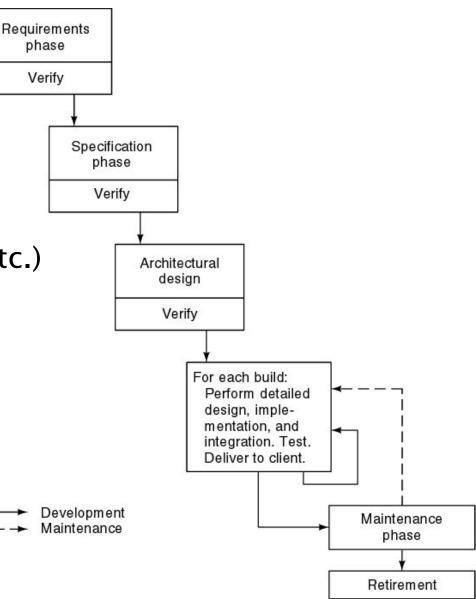
- Lack of flexibility
 - Rigid sequentiality
 - Requirements supposed to be frozen for long period
 - No changes to improve them
 - Rarely cristal clear
 - No changes to follow changes in context/customer needs
- Burocratic

Incremental

Implementation is split into increments (builds)

 Delay implementation of units that depend on external factors (technologies, hardware, etc.)

- Early feedback from user
- Iterations/builds are planned
- Can be associated to prototyping



Evolutionary

- Similar to incremental
- But requirements can change at each iteration
 - Can be associated to prototyping

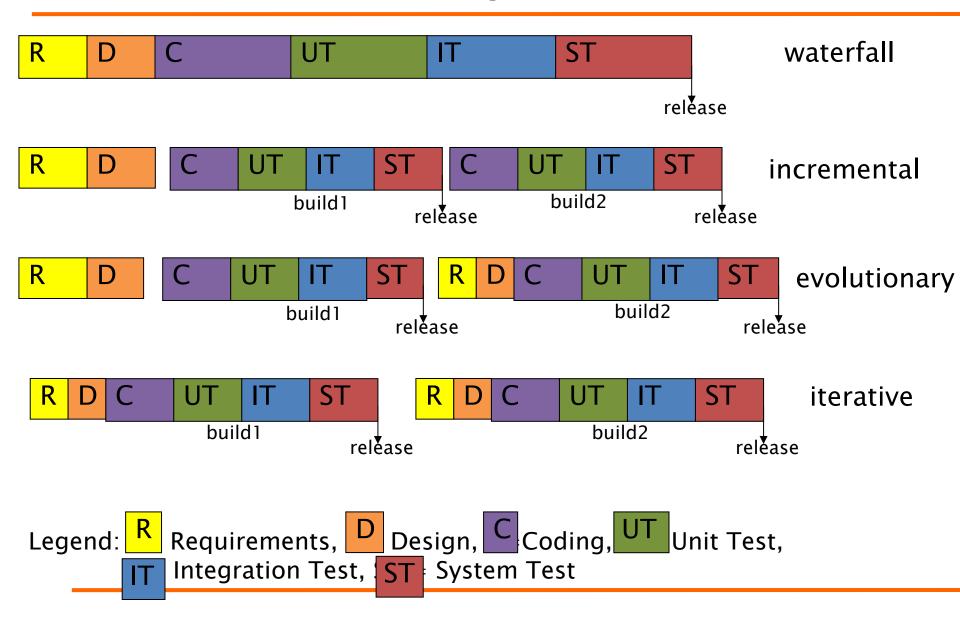
Evolutionary

- Advantages
 - Early feedback, changes to requirements
- Problems
 - Process can become uncontrolled
 - Design may require changes
 - Contractual issues
 - Agreement on effort, not on functions

Iterative

- Many iterations,
- In each iteration a small project (waterfall like)

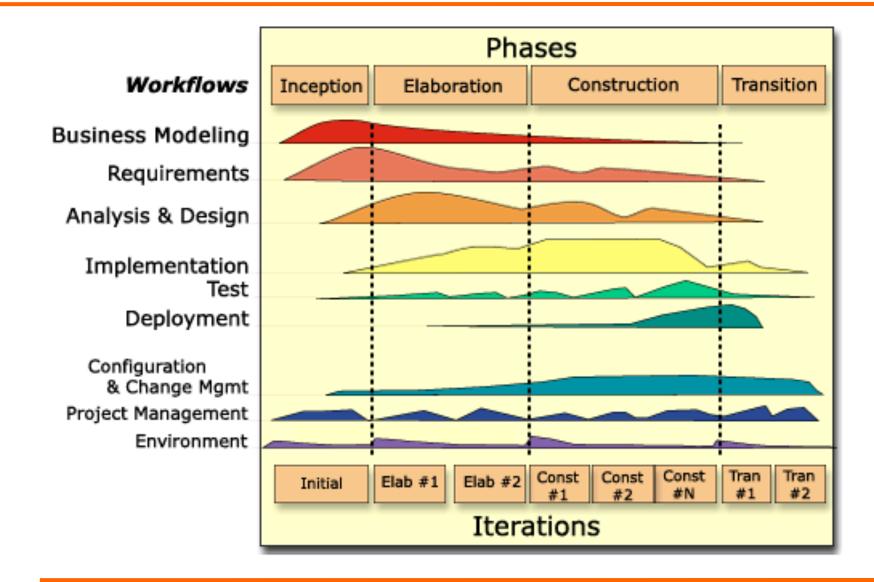
Processes -comparison



(Rational) Unified Process

- Proposed in 1999 by
 - Grady Booch
 - Ivar Jacobson
 - James Rumbaugh
- Characteristics
 - Based on architecture
 - Iterative incremental

(R)UP



UP Phases

- Inception
 - Feasibility study; risk analysis; essential requirements; prototyping (not mandatory)
- Elaboration
 - Requirement analysis; risk analysis; architecture definition; project plan
- Construction
 - analysis, design, implementation, testing
- Transition
 - Beta testing, performance tuning; documentation; training, user manuals; packaging for shipment

Agile manifesto - Values

- Individuals and interactions
 - over processes and tools
- Working software
 - over comprehensive documentation
- Customer collaboration
 - over contract negotiation
- Responding to change
 - over following a plan

Agile Manifesto - Principles

- 1. Our highest priority is to satisfy the customer through early and continuous delivery of valuable software.
- 2. Welcome changing requirements, even late in development. Agile processes harness change for the customer's competitive advantage.
- Deliver working software frequently, from a couple of weeks to a couple of months, with a preference to the shorter timescale.
- 4. Business people and developers must work together daily throughout the project.
- Build projects around motivated individuals. Give them the environment and support they need, and trust them to get the job done.
- 6. The most efficient and effective method of conveying information to and within a development team is face-to-face conversation.

Agile Manifesto - Principles

- 7. Working software is the primary measure of progress.
- 8. Agile processes promote sustainable development. The sponsors, developers, and users should be able to maintain a constant pace indefinitely.
- 9. Continuous attention to technical excellence and good design enhances agility.
- 10. Simplicity the art of maximizing the amount of work not done- is essential.
- 11. The best architectures, requirements, and designs emerge from self-organizing teams.
- 12. At regular intervals, the team reflects on how to become more effective, then tunes and adjusts its behavior accordingly.

Agile methods

- XP
- Cristal
- Scrum

Agile Development Principles

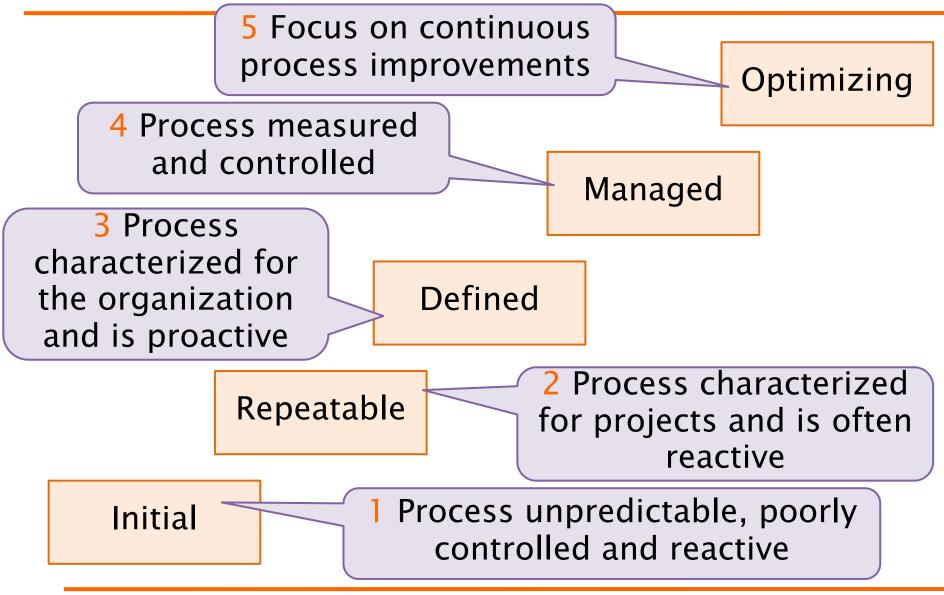
- Test as you go
- Deliver product early and often
 - Feedback
- Document as you go, only as required
- Build cross-functional teams

Assessment/improvement models

- Staged CMMI
- Spice

- Provide a framework to
 - Assess capability
 - Define improvement path in company

Maturity levels for organisation

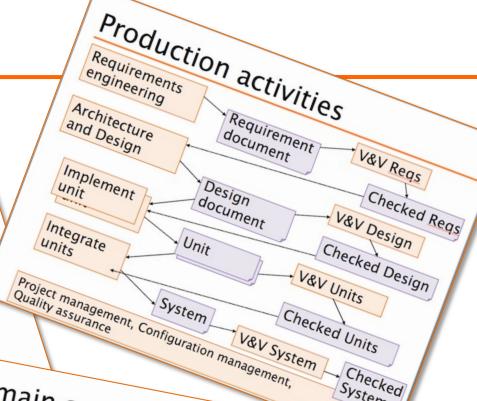


Summing up

Software vs. Program Software # Program • includes rules, documentation, data...

- . Software..
 - · has many stakeholders · depends on several humans • is long-lived
 - is ~10 times more expensiv

SoftEng



System

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elopers

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