ERICA INGRAM

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Professional developer with a knack for solving real-world problems & overcoming challenges, extremely resourceful and adaptable with excellent communication skills from two decades in writing & court transcription; thorough, well equipped to work independently under regular strict deadlines.

Skills

TECH SKILLS

HTML & CSS
JavaScript
Postman
Visual Basic
Git
SQL
PostgreSQL & MySQL
React
Redux
Node, Express, Knex
Java
Docker
LESS
Emmet
Cortana
Jest & Cypress
Formik
Powershell
Python
TypeScript
GraphQL
Tailwind CSS
Assembler
COBOL
REXX
SDSF
z/OS
Agile Project Management

LEGAL SERVICES SKILLS

Legal Research
Editing & Proofreading
Writing
Litigation Support

Employment

Lambda School, Team Lead, Remote   **Jan. 2020 to Present**
- Code review for every student on team twice per week
- Host two stand-up meetings with six to seven students weekly
- Presentations to facilitate students' growth during stand-ups
- Mentor & provide feedback to students on improvement areas
- Track attendance and other student metrics
- Use of Slackbot & Slack Workflow Builder to manage progress

A Quo Co., Owner/Operator, Seattle, WA   **May 2009 to Present**
- Diverse customer base, attorneys & pro se parties, remotely
- Used text-analyzing software on over 10,000 transcript pages to produce autocorrect entries in Word to improve typing speed/accuracy and automated creation of those entries
- Unique features such as authority hyperlinking via CourtListener, .gov sites as well as tables of authority via VBA automation
- Consistently producing twice the number of transcript pages as most colleagues due to VBA automation

Projects

Swaap   **Mar. 2020 to May 2020**
Deployed Project   **Code on GitHub**
- Contact trading app built remotely using React, GraphQL, Tailwind CSS, and Cypress with continuous delivery by a seven-member cross-functional team
- Tested all parts of landing page, made styling changes, added contacts search feature, assisted in planning phase & creation of Product Vision

Transcript Production API   **Jan. 2020 to Apr. 2020**
Deployed Project   **Code on GitHub**
- Developed solo and remotely using Node, Express, PostgreSQL, and Postman
- 126 endpoints, including contractor & CourtListener, Xero, PayPal, & Office API support

images.nasa.gov search clone   **Jan. 2020 to Apr. 2020**
Deployed Project   **Code on GitHub**
- React and Redux app clone of the images.nasa.gov library search website with improved accessibility and ease of use over original, solo project

Transcription Management   **June 2017 to Jan. 2020**
Deployed Offline   **Code on GitHub**
- Developed solo using VBA, MS Access, and MySQL
- Transcript production workflow management
- Integrated with Office, Acrobat, and WinSCP libraries and several APIs such as CourtListener, Wunderlist, PayPal, OneNote, and others

Company Website   **November 2019 to Jan. 2020**
Deployed Project   **Code on GitHub**
- Created solo and remotely with LESS, JavaScript, HTML, and CSS
- Ranks in 90th percentile in Google PageSpeed Insights and first page results for "seattle transcription" in Google, page two for Bing/Duckduckgo

Education

Lambda School, Remote   **Oct. 2019 to Present**
Full Stack Web Development and Computer Science
Nine-month computer science and software engineering academy providing intense immersive curriculum in web development